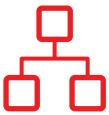




## Connect module status indicator lights — HDL310 and HDL410 systems Firmware 2.0.318283 or earlier

The Nureva® HDL310 and HDL410 systems feature status indicator lights on both the front and back of the connect module. These lights provide valuable visual feedback that can assist with troubleshooting and verifying system readiness.

This table outlines the behavior of these status indicators on the front of the connect module for systems with firmware version 2.0.318283 and earlier installed.

| Indicator                                                                           | Description                                                                                                                                                                                                                                     |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <b>Solid white:</b> The system is powered on.<br><b>Off:</b> The system does not have power.                                                                                                                                                    |
|    | <b>Solid yellow:</b> The system requires a firmware update and is not available as an audio device.                                                                                                                                             |
|   | <b>Solid green:</b> Successful USB connection and recognized as a USB device.<br><b>Off:</b> No USB connection or not recognized by the operating system.                                                                                       |
|  | <b>Solid green:</b> A microphone and speaker bar is connected to Port 1.<br><b>Note:</b> The light will pulse while a connection is being established.                                                                                          |
|  | <b>Solid green:</b> A microphone and speaker bar is connected to Port 2.<br><b>Note:</b> The light will pulse while a connection is being established.                                                                                          |
|  | <b>Solid red:</b> Connected to the network but failed to obtain an IP address.<br><b>Flashing red:</b> Connected to the network but cannot access the internet.<br><b>Blinking red:</b> Unknown system error and device should be power cycled. |
|  | <b>Solid green:</b> The device is connected to a network and has an IP address.<br><b>Pulsing green:</b> The device is being assigned an IP address.                                                                                            |
|  | <b>Solid yellow:</b> The device has communication with Nureva Console and is ready to be enrolled.                                                                                                                                              |
|  | <b>Solid red:</b> The device is enrolled but cannot connect to Nureva Console.                                                                                                                                                                  |
|  | <b>Solid green:</b> The device is enrolled and has communication with Nureva Console.<br><b>Pulsing green:</b> The device is establishing communication with Nureva Console to complete enrollment.                                             |

### Network check tool

Use our network check tool to determine connectivity and configuration issues. If the network passes the connectivity test and power cycling the device does not help, contact Nureva support.

[Network check with the network check tool](#)