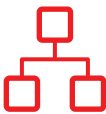
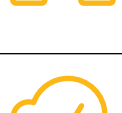
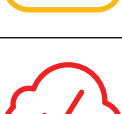




Connect module status indicator lights — HDL310 and HDL410 systems
Device software version 2.6.346282 or later

The Nureva® HDL310 and HDL410 systems feature status indicator lights on both the front and back of the connect module. These lights provide valuable visual feedback that can assist with troubleshooting and verifying system readiness.

This table outlines the behavior of these status indicators on the front of the connect module for systems with device software version 2.6.346282 and later installed.

Indicator	Description
	Solid white: The system is powered on. Off: The system does not have power.
	Solid yellow: The system requires a device software update and is not available as an audio device.
	Solid green: Successful USB connection and recognized as a USB device. Off: No USB connection or not recognized by the operating system.
	Solid green: A microphone and speaker bar is connected to Port 1. Note: The light will pulse while a connection is being established.
	Solid green: A microphone and speaker bar is connected to Port 2. Note: The light will pulse while a connection is being established.
	Solid red: Connected to the network but failed to obtain an IP address. Blinking red: Unknown system error and device should be power cycled.
	Solid green: The device is connected to a network and has an IP address. Pulsing green: The device is connected to a network and is being assigned an IP address. Off: No network connection.
	Solid yellow: Signifies one or more of the following. - No connection to a gateway - DHCP IP address has not been obtained - Successful direct Ethernet connection Pulsing yellow: The device is checking the local area network (LAN) connection.
	Solid yellow: The device has communication with Nureva Console cloud and is ready to be enrolled.
	Solid red: No communication with Nureva Console services or the internet. Blinking red: There is an unknown system error. The device should be power cycled.
	Solid green: The device has communication with the Nureva Console server or the internet. Pulsing green: Signifies one or more of the following. - Device is connecting to the internet - Device is connecting to Nureva Console - Device is enrolling with Nureva Console Off: The device is not connected to the internet.

Network check tool

Use our network check tool to determine connectivity and configuration issues. If the network passes the connectivity test and power cycling the device does not help, contact Nureva support.

[Network check with the Nureva App](#)