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RELEASE NOTES

CTERA Drive Share/Protect (Agent) for Windows Version 7.12.5463.3

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CTERA DRIVE SHARE/PROTECT (AGENT) 7.12.5463.3

CTERA Drive Share/Protect (Agent) is a software application you can use to sync and back up files to the cloud.

This chapter contains the following topics:

- Installing or Upgrading CTERA Agent
- What's New
- Known Issues

These release notes apply to the CTERA Agent running on a Windows platform.

INSTALLING OR UPGRADING CTERA AGENT

Note: The minimum CTERA Portal version when backup folders to the portal are defined with a fixed block size, is 8.1.1417.17.

Installing an agent is described here.

If the CTERA Agent for Windows was installed in single user mode and you want to install it in multi-user mode:

1. Uninstall the agent.
2. Remove the `C:\ProgramData\CTERA\` folder and its subfolders.
3. Install the agent in multi-user mode.

Upgrading an agent can be performed automatically when the agent is connected to a CTERA Portal and the agent firmware files are uploaded to the portal.

WHAT'S NEW

New Features

ID Number	Description
—	Changes to the internal architecture to improve usability.
APP-27211	Improved security.

KNOWN ISSUES

ID Number	Description
APP-12591	Deleting synced cloud folders locally has different results on Windows and Mac machines: **Windows** – The deleted folder is recreated on the Windows machine. **Mac** – The deleted folder is deleted from both the portal and the Mac machine.
APP-14444	After viewing a picture in Windows Photo Viewer, you cannot use the arrow keys to scroll through other pictures in the folder if these pictures are stub files.
APP-14710	If the portal status changes to read-only mode, the agent status does not reflect the changed status until the backup and sync is suspended and then unsuspended.