



## RELEASE NOTES

# CTERA Drive Share/Protect (Agent) for macOS Version 7.8.4182.3

June 2025

**Copyright © 2009-2025 CTERA Networks Ltd.**

All rights reserved. No part of this document may be reproduced in any form or by any means without written permission from CTERA Networks Ltd.

Information in this document is subject to change without notice and does not represent a commitment on the part of CTERA Networks Ltd.

HC100, HC400T, HC400E, HC400, HC1200F, HC2400M, XC600, XC600-HA, XC1200, XC1200-HA, H Series, V Series, X Series, Virtual Gateway, NEXT3, Cloud Attached Storage, and Virtual Cloud Drive are trademarks, service marks, or registered trademarks of CTERA Networks Ltd.

All other product names mentioned herein are trademarks or registered trademarks of their respective owners.

The products described in this document are protected by U.S. patents, foreign patents, or pending applications.

**Note:** For legal information and for the end user license agreement, refer to <https://www.ctera.com/eula/>.

# CONTENTS

- CTERA Drive (Agent) 7.8.4182.3..... 1**
  - Installing or upgrading CTERA Agent..... 1
  - What’s New ..... 2
  - Known Issues ..... 2
- CTERA Drive (Agent) 7.8.4182.2 (April 2024) ..... 1**
- CTERA Drive (Agent) 7.8.4182 (March 2024)..... 2**

---

## CTERA DRIVE (AGENT) 7.8.4182.3

CTERA Drive Share/Protect (Agent) is a software application you can use to sync or back up files to the cloud.

This chapter contains the following topics:

- [Installing or upgrading CTERA Agent](#)
- [What's New](#)
- [Known Issues](#)

These release notes apply to the CTERA Agent running on a macOS platform only.

CTERA Drive (Agent) version 7.0.x extends CTERA Agent version 6.0.x. For release notes pertaining to CTERA Agent version 6.0.x, see <https://cti.ctera.com/invitations?share=dbc6fd7a33133de2127a>.

### INSTALLING OR UPGRADING CTERA AGENT

Installing or upgrading is described in *CTERA Drive (Agent) User Guide for macOS*.

## WHAT'S NEW

### New Features

ID Number	Description
APP-27089, APP-27096	The <b>Cloud Drive</b> navigation option in the <b>CTERA Agent Settings</b> window can be hidden, preventing users from managing the cloud drive. For details, contact CTERA support.

### Resolved Issues

ID Number	Description
APP-27114	Cloud sync context menus were available when they should have been grayed out and unavailable (grayed out) when they should have been available.

## KNOWN ISSUES

ID Number	Description
APP-12591	Deleting synced cloud folders locally has different results on Windows and Mac machines: <b>Windows</b> – The deleted folder is recreated on the Windows machine. <b>Mac</b> – The deleted folder is deleted from both the portal and the Mac machine.

---

## CTERA DRIVE (AGENT) 7.8.4182.2 (APRIL 2024)

### WHAT'S NEW

#### Resolved Issues

ID Number	Description
APP-24822	The agent could not connect to a portal.

---

## CTERA DRIVE (AGENT) 7.8.4182 (MARCH 2024)

### WHAT'S NEW

#### New Features

ID Number	Description
—	The infrastructure has been changed to make the performance better.
—	CTERA Drive Share/Protect can no longer connect to a CTERA Edge Filer. As a consequence, local backup to a CTERA Edge Filer is no longer supported.
APP-23249	The text providing the option to log on to a cloud gateway has been removed.

#### Resolved Issues

ID Number	Description
APP-23042, APP-23167	Button labels in French did not display correctly.
APP-23184	Changing the language to German did not change the language to German everywhere.
APP-23268, APP-23453, APP-23893	After the laptop was in sleep mode, a <code>service not running</code> error is issued when the network used to connect to the agent changes.
APP-24008	The logo used in the windows was an old logo.