RELEASE NOTES

CTERA Drive Share/Protect (Agent) for macOS Version 7.8.4182.3

June 2025

Note: For legal information and for the end user license agreement, refer to
https://www.ctera.com/eula/.

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CTERA DRIVE (AGENT) 7.8.4182.3

CTERA Drive Share/Protect (Agent) is a software application you can use to sync or back up files to the cloud.

This chapter contains the following topics:

- Installing or upgrading CTERA Agent
- What's New
- Known Issues

These release notes apply to the CTERA Agent running on a macOS platform only.

CTERA Drive (Agent) version 7.0.x extends CTERA Agent version 6.0.x. For release notes pertaining to CTERA Agent version 6.0.x, see https://cti.ctera.com/invitations?share=dbc6fd7a33133de2127a.

INSTALLING OR UPGRADING CTERA AGENT

Installing or upgrading is described in *CTERA Drive (Agent) User Guide for macOS*.

WHAT'S NEW

New Features

ID Number	Description
APP-27089, APP-27096	The **Cloud Drive** navigation option in the **CTERA Agent Settings** window can be hidden, preventing users from managing the cloud drive. For details, contact CTERA support.

Resolved Issues

ID Number	Description
APP-27114	Cloud sync context menus were available when they should have been grayed out and unavailable (grayed out) when they should have been available.

KNOWN ISSUES

ID Number	Description
APP-12591	Deleting synced cloud folders locally has different results on Windows and Mac machines: **Windows** – The deleted folder is recreated on the Windows machine. **Mac** – The deleted folder is deleted from both the portal and the Mac machine.

CTERA DRIVE (AGENT) 7.8.4182.2 (APRIL 2024)

WHAT'S NEW

Resolved Issues

ID Number	Description
APP-24822	The agent could not connect to a portal.

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CTERA DRIVE (AGENT) 7.8.4182 (MARCH 2024)

WHAT'S NEW

New Features

ID Number	Description
—	The infrastructure has been changed to make the performance better.
—	CTERA Drive Share/Protect can no longer connect to a CTERA Edge Filer. As a consequence, local backup to a CTERA Edge Filer is no longer supported.
APP-23249	The text providing the option to log on to a cloud gateway has been removed.

Resolved Issues

ID Number	Description
APP-23042, APP-23167	Button labels in French did not display correctly.
APP-23184	Changing the language to German did not change the language to German everywhere.
APP-23268, APP-23453, APP-23893	After the laptop was in sleep mode, a `service not running` error is issued when the network used to connect to the agent changes.
APP-24008	The logo used in the windows was an old logo.