

General Volunteer Position Description

Join us in our mission to **positively connect communities**. We don't have all the answers to homelessness, but what we can provide is **free clean laundry**, a **warm shower** and **genuine conversation** to those doing it tough.

We have a simple formula; we provide a platform for every day people to connect through a regular free laundry and shower service. The focus is on creating a safe, positive and supportive environment for people to feel more connected and less isolated through access to improved hygiene, health and quality of life. Orange Sky volunteers are not social workers or experts on homelessness – they are empathetic listeners and great conversationalists.

We operate in a number of different services all over Australia! You can check out our website orangesky.org.au/our-locations for the latest details of where we are located.



Position Details

As a General Volunteer, you will positively connect with all people during your Orange Sky shift, and assist with driving the van, providing free laundry and shower service operations, and have genuine conversations with friends, service providers and other volunteers.

You will report to the Volunteer Team Leader and work closely with a range of people, including friends (people experiencing homelessness or hardship), fellow volunteers, service providers (partners we work with on shift) and Orange Sky employees.

We have laundry vans, shower vans, hybrid vans (these are vans that have laundry and shower facilities in one!), fixed laundry pods and indoor laundries in our different service locations.

We need from you:



2-4 hrs
each week/fortnight



Ideally we'd like a
commitment of

6 months

Your Contribution

- Engage in non-judgemental and genuine conversations with all friends, volunteers, service providers and members of the public.
- Provide safe and reliable access to laundry facilities, including loading and unloading machines, and carrying washing baskets of clothing.
- Provide safe and reliable access to shower facilities, including providing clean robes, towels, bath mats and ensuring that our shower product is stocked.
- Assist in unpacking and packing the van, including chairs, washing baskets, trip guards, and other equipment.
- Assist with reeling and unwinding hoses and laying them out.
- Clean the machines and showers.
- Complete Shift Reports(as required) via our online volunteer management system, MyOS.
- Drive van to and from shift, and fuel up with diesel when required (not mandatory).
- Submit an Incident Report for all incidents that occur, and participate in follow up communications required in the debriefing process.
- Take reasonable steps to respond to all communication in a timely manner via phone, email or in person with all other members of Orange Sky.

Our Values



ENERGY & DRIVE

We value initiative and the willingness to do whatever it takes to get stuff done.



IMAGINATION & INNOVATION

We take pride in our ability to solve problems through invention and creativity.



PASSION & FOCUS

We feel incredibly lucky to help improve the lives of others.



COLLABORATIVE PARTNERSHIPS

We succeed through sharing ideas, challenges and resources.



Meet Amanda

After experiencing homelessness herself, Amanda found connection and support through Orange Sky volunteers, who made her feel seen and valued during some of her toughest times.

Inspired by their kindness, she has now been volunteering with Orange Sky for more than three years, offering the same support to others doing it tough.

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The impact the Orange Sky volunteers had on me that day, the way they treated me, it almost brought a tear to my eye of happiness and appreciation. It still sometimes does. To sit here for a whole hour and be treated like I mattered, that meant so much. That's how I wanted other people to feel.

Position Requirements

- Be over 18 years of age.
- Demonstrate the characteristics of an [Orange Sky person](#).
- Demonstrate a commitment to Orange Sky (OS) and our mission to positively connect communities.
- Abide by all policies and procedures in the [OS Volunteer Handbook](#) while representing OS on shift, at events, online or any other time.
- Willingness and ability to engage in clear verbal conversations of a positive and non-judgemental nature with people experiencing homelessness.
- Physically able to operate OS equipment, including the washing machines, dryers, power systems, hoses/tanks and cleaning of showers, which may include climbing into the back of the van to do so.
- Comprehend and follow all safety and operational procedures, including co-operating with reasonable requests relating to health, safety and wellbeing, and operate the OS vehicle, pod or laundromat in full accordance with Orange Sky's safety requirements.
- Complete our online Orange Sky induction training, refresher training and any additional training as required.
- Confident in using communication technology such as mobile apps and email, and actively engage with Orange Sky's technical resources including WhatsApp, the OS Resource Hub, and our volunteer management system, MyOS.
- Be able to comply with, or obtain, any relevant checks or licences that may be required for volunteering with vulnerable populations in the relevant states and territories.

What's in it for me?



TRAINING COURSES & WEBINARS

Access to all Orange Sky training resources and opportunities to innovate and think outside the box.



AMPLIFY YOUR RESUME

As you enter the workforce, Orange Sky volunteering can help to boost your resume power.



POSITIVELY CONNECT

As an Orange Sky volunteer, you not only connect with our friends doing it tough, but also your fellow volunteers and other members of the Orange Sky circle.



A SENSE OF PURPOSE

The sense of purpose and feeling like you're making difference in your community really sticks with you. We can't wait for you to experience it!