

Orange Sky's mission is to positively connect communities - through free laundry, warm showers and genuine, non-judgemental conversation. As a charity that works with vulnerable people in our society, we want to ensure volunteers are equipped and understand what safeguarding is and what actions to take when you notice a vulnerable person is being taken advantage of.

Vulnerable People

Vulnerable people can include:

- children and seniors
- people with impaired intellectual or physical functioning
- people from a low socio-economic background
- people who are Aboriginal or Torres Strait Islanders
- people who are not native speakers of the local language
- people with low levels of literacy or education
- people subject to modern slavery, which involves human exploitation and control, such as forced labour, debt bondage, human trafficking, and child labour

Safeguarding

As a volunteer, we know you are not a social worker or an expert on homelessness - you are **empathetic listeners** and **great conversationalists**. You are not there to counsel our friends but just be a listening ear and provide referral information when needed.

When it comes to safeguarding vulnerable people in our communities, it is all about looking out for friends who might need extra support.

Understanding Harassment, Sexual Harassment & Discrimination

In the coming weeks, we will be providing you with some more information and training to all volunteers on **Understanding Harassment, Sexual Harassment and Discrimination**. This training will be mandatory for all Orange Sky volunteers to complete, to ensure you are adequately informed to understand what is classified as harassment, sexual harassment and discrimination. Our shifts need to be safe spaces for both volunteers and friends.