

BEFORE a friend gets in the shower, it is important to have a quick conversation with them explaining a few important points about safety and the operation of our showers.

Some important things to mention to friends about using our showers:

- Orange Sky will only offer showers to adults aged 18 years old or older, regardless of whether a parent or guardian is present. It is not recommended to ask for ID – just use your best judgement.
- Volunteers are not able to supervise friends' children whilst they are having a shower.
- Only one person can be in the shower whilst it is in operation at any one time. This includes friends showering with the aid of a carer.
- Ensure a friend is physically able to get in and out of the van, and in and out of the shower. If they are having difficulty getting into the van by themselves, it may not be safe for them to shower. This includes friends that are intoxicated and are unable to comprehend or follow safe procedures.
- If the friend is tall, please remind them that as the shower is in a van, the height and width of the shower is limited.
- An Orange Sky volunteer must be present outside of the shower door within earshot whilst a friend is showering to ensure:
 - If the friend sounds the alarm or yells out, the volunteer is able to assist.
 - To stop other friends opening the van door whilst the friend is showering (for safety reasons, these doors do not lock whilst shower is in use).
 - To alert the friend when there is five minutes remaining of water.

Cleaning & Hygiene

CAUTION – Be careful of sharps injuries. Ask friends to check they have collected all their belongings from the van. If a sharp/needle is found, inform the team and refer to SHARPS procedure located in the APP resources.

1. Always wear gloves while cleaning the shower
2. Ensure all water in the shower is removed.
3. Wipe down all relevant surfaces with cleaning solution provided in the van.
4. Rinse the areas.
5. Ensure there is no water in the cubicle or pooled on the floor of the shower. Use the hand-held squeegees to remove excess water.
6. Place the used towel in the appropriate container.
7. Dispose of gloves.

At the end of shift, run the shower and basin for 1–2 minutes to flush clean water through the system. This will help to prevent blockages in the drains.

! Ensure the shower door remains OPEN
! Ensure the exhaust fan is ON

Our priority is the safety of our friends. Prior to having a shower with Orange Sky, all friends need to agree to the **Shower Safety Checklist** (terms and conditions laminated inside the van) and meet the above criteria. If you make an assessment that it is not safe to offer a particular friend a shower, you can use wording similar to: "Sorry friend, I don't think we can offer you a shower today. We want to look after your safety, and that's the most important thing to us."