



IDENTITY  
AUTOMATION

# RapidIdentity Identity Bridge

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Melissa Bayless



# Agenda

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- 01 What is Identity Bridge
- 02 Architecture
- 03 Setup
- 04 Troubleshooting



# 01 - What is Identity Bridge

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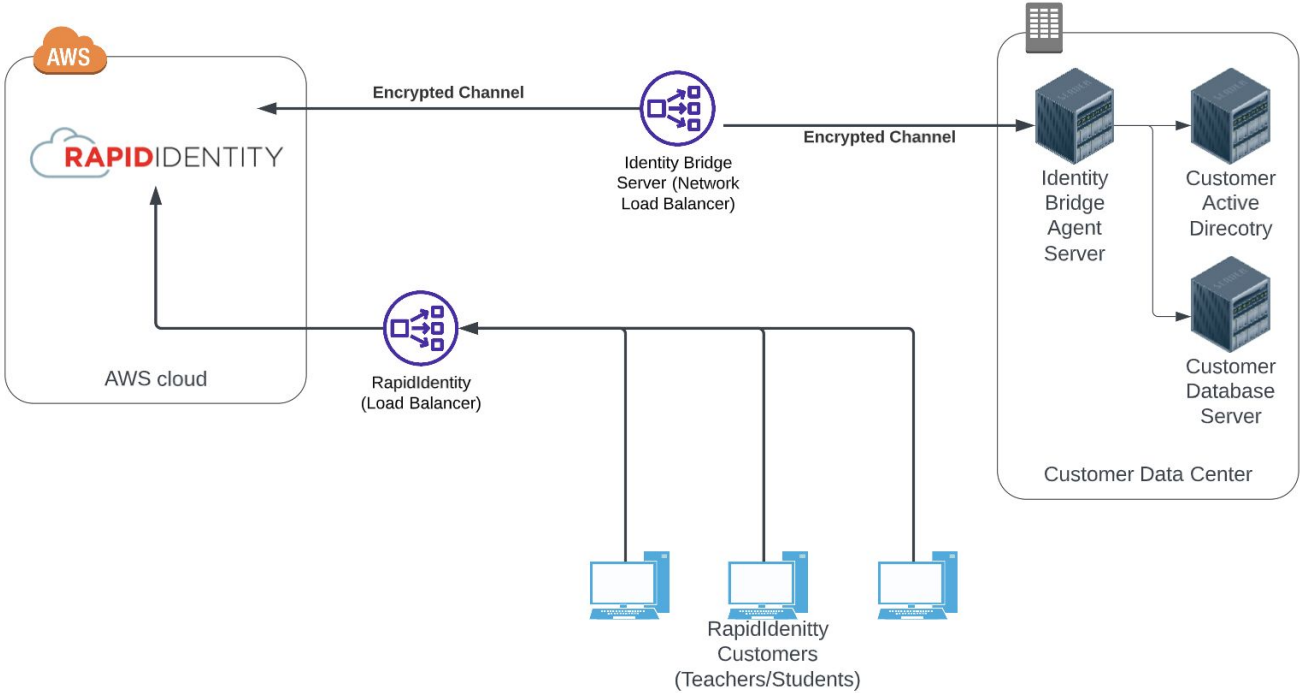
The Identity Bridge feature in RapidIdentity facilitates secure network connectivity from a RapidIdentity Cloud tenant to an on-premise service such as an active directory server, database or a file server.

[Help Article - What is an Identity Bridge](#)

[Help Article - Using Identity Bridge In Connect](#)



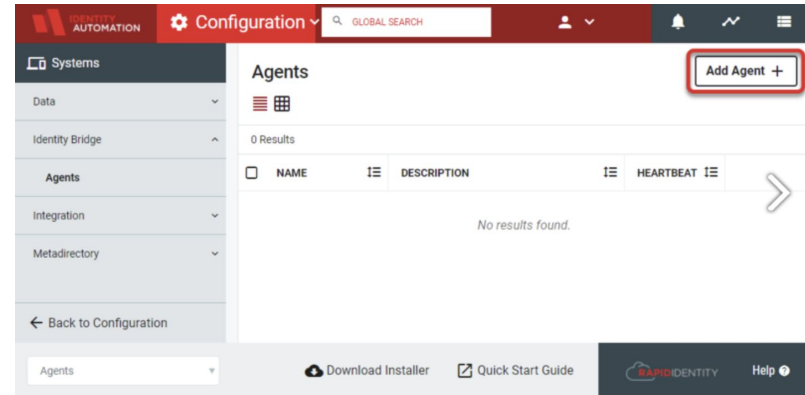
# 02 - Architecture



# 03 - Setup

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- 1) Setup Windows Server in Customer DataCenter
- 2) Configure the Identity Bridge Agent in RapidIdentity Configuration
  - a) Will need Registration Code for next steps
- 3) Install Identity Bridge Agent on Windows Server
- 4) Add Identity Bridge Configuration to connect to Customer Local AD/File/SQL/DB Server
- 5) Test Identity Bridge for Heartbeat



[Help Article - Identity Bridge Quick Start Guide](#)



# 03 - Troubleshooting

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- Virus Scanners
  - On Identity Bridge Agent Server - false positive on chisel.exe
  - Whitelist chisel.exe
- Firewall
  - Chisel.exe needs to be set as an exception to route through the firewall
- Restart the Identity Bridge Agent Server

[Help Article - Identity Bridge Connection Troubleshooting](#)

