



IDENTITY  
AUTOMATION

# People Module

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Delegations



# Agenda

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- 01 People Module Overview
- 02 Understanding Delegations
- 03 Delegated Profiles
- 04 Actions and Attributes
- 05 Creating and Editing Delegations
- 06 Using "Proxy As"



# People Module Overview (Major Use-Cases)

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- Manage account Profiles
- Reset passwords
- Reset Authentication factors
- Override active/disable status



# Understanding Delegations

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- **Delegations** provide environment stakeholders the ability to create predefined searches for groups of users.
- Stakeholders can use these predefined search lists of users (**Delegations**) to view specific attributes associated with those users and/or take Administrative actions.
- IT staff can perform administrative actions themselves, or delegate administrative capability to other user groups (**Delegation Source**)
- Users can be assigned multiple custom Delegations, and Delegations can have multiple Sources.



# Delegated Profiles

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- **Delegations** provide a way to Delegate Administrative actions (Like resetting passwords, printing QR codes, etc)
- These **Delegations** can be assigned to individual profiles (My) or groups of users(custom) by Attributes, and/or RapidIdentity Roles\*
- The groups of users that see the **Delegation(s)** when they click on the **People Module** are called the **Delegation Source(Who can see it)**
- The users the **Delegated Source** sees in each **profile** are called **Delegation Targets(What they see)**



# Actions

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- Each **Delegation** can have a specific set of **Actions** enabled for the **Delegated Source(s)** to administrate the Targets
  - Available **Actions**\*
    - Edit Profile
    - Change password
    - Reset challenge responses
    - Enable,disable,unlock accounts
    - Reset multi-factor authentication methods
    - Manage WebAuthn devices(FIDO, TouchID, Windows Hello, etc)
    - Enroll/delete/update mobile device
    - Print/export CSV file of users Delegated Target(S) listed attributes



# Attributes

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- Each **Delegation** can have a specific set of **Attributes**
- **Delegated Source(s)** can view the Attributes of **Delegated Target(s)**
- **Attributes** can be made to show in the List the Delegated Source(s) see when selecting a Profile and/or when the Delegated Source(e) click on **Details** when selecting a specific **Delegated Target**



# “Proxy As” Feature

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- Ability to impersonate another user
- Limited functionality
- Verify/troubleshoot access and security

