PINGME
QUICK START

The push notification authentication (PingMe) method uses a pop-up alert in the RapidIdentity app to verify your identity. A device must be enrolled in RapidIdentity to utilize this process.
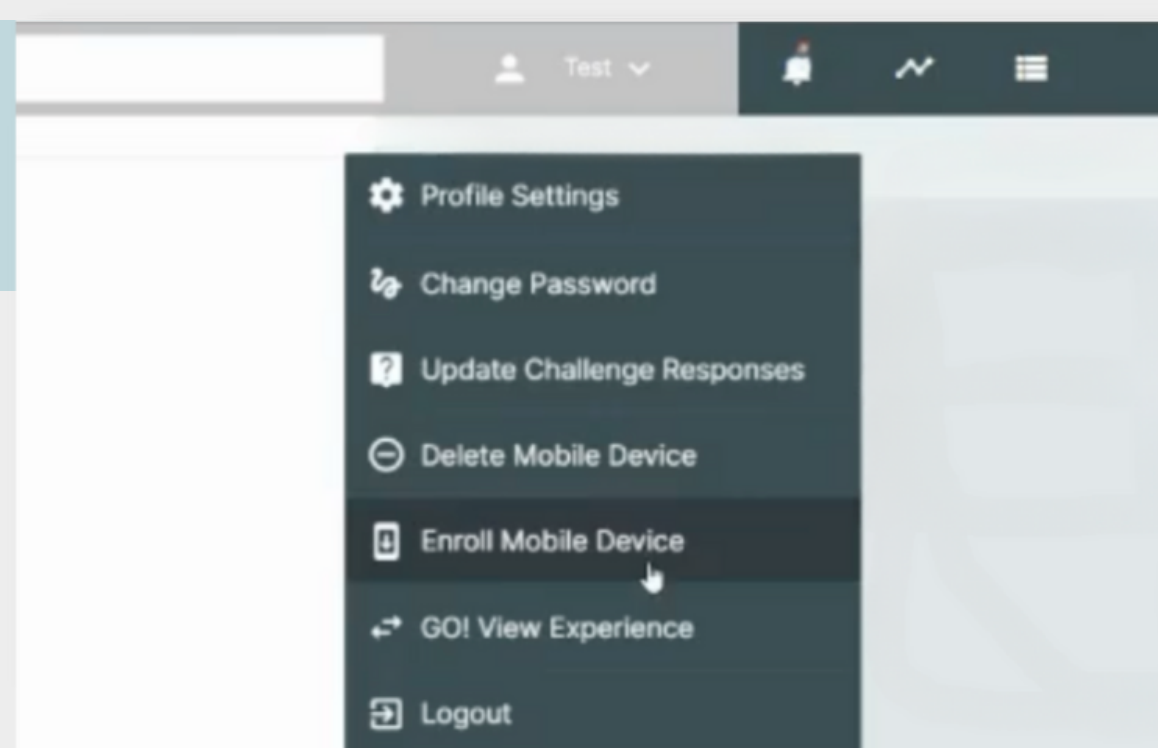
Login to the RapidIdentity portal

01

The district will provide the link to the login page. Each login page is customized for the educational organization. Complete the login process to reach the RapidIdentity portal.
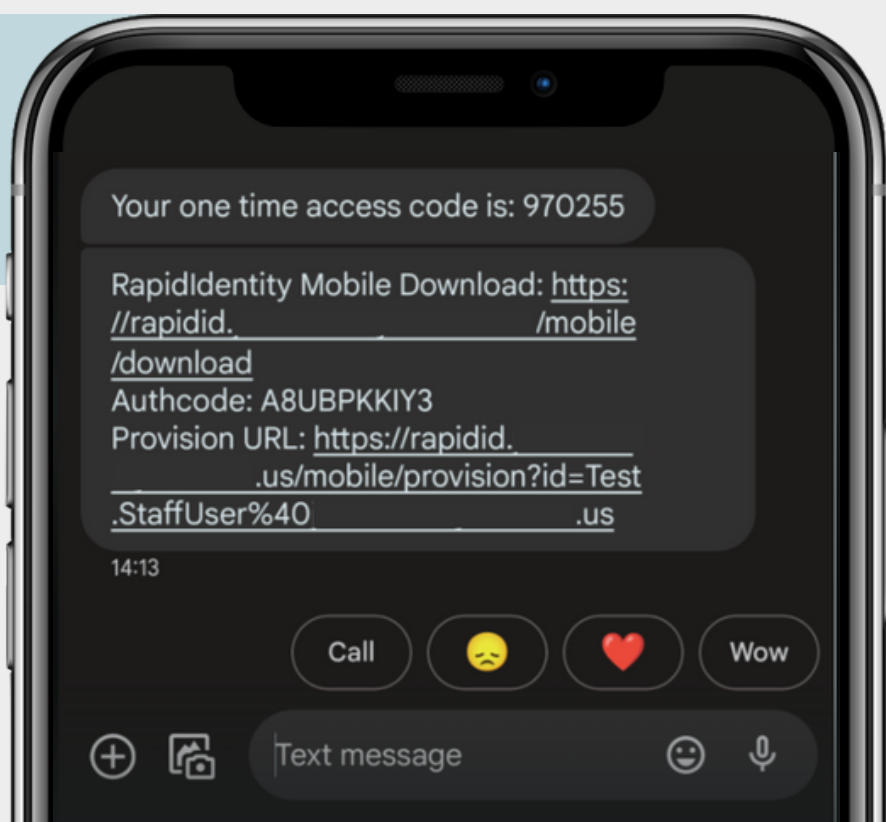
Enroll your mobile device

02

Select "Enroll Mobile Device" from the drop-down menu and add your mobile number. Log out of the portal. A text message will be sent with important links.

Download the RapidIdentity app

03

Your one time access code is: 970255

RapidIdentity Mobile Download: https://rapidid.____/mobile/download
Authcode: A8UBPKKIY3
Provision URL: https://rapidid.____.us/mobile/provision?id=Test.StaffUser%40____.us
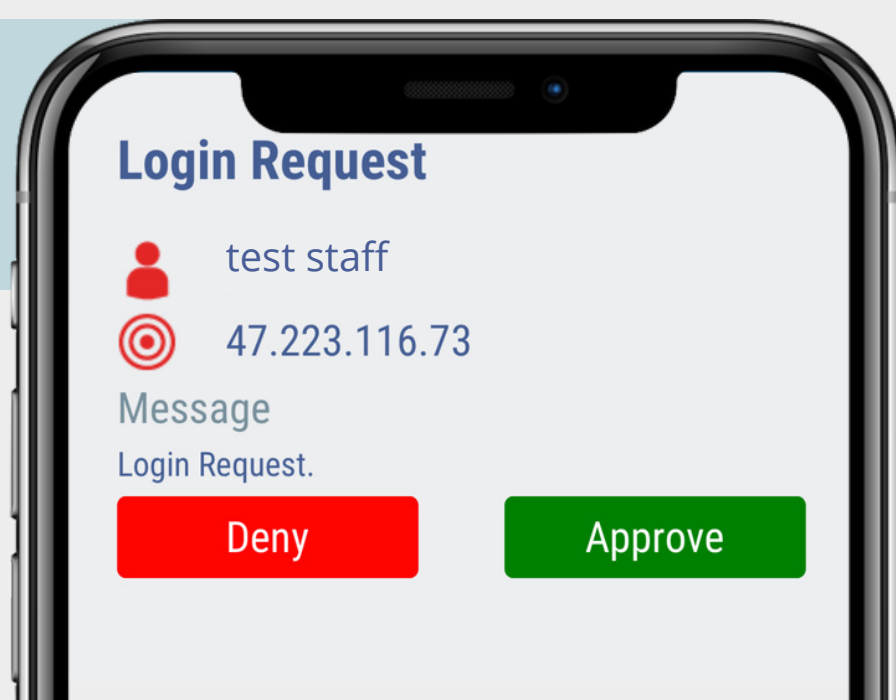
14:13

Call   Wow

Text message

Click the link to download the RapidIdentity app. Click the Provision URL and type in the Authcode in the RapidIdentity app.

Approve the notification

04

Login Request

test staff

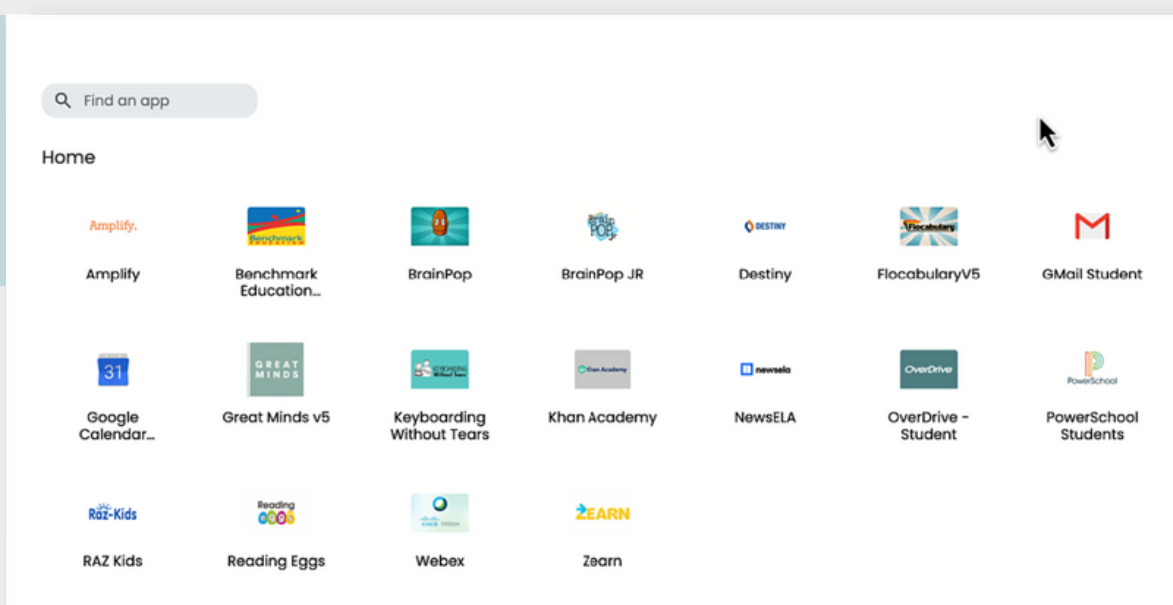47.223.116.73

Message
Login Request.

Deny   Approve

At the next login to the RapidIdentity portal, the push notification will be sent to the RapidIdentity app. After selecting approve, the RapidIdentity portal will now be available.

You're done!

05

Find an app

Home

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Google Calendar... Great Minds v5 Keyboarding Without Tears Khan Academy NewsELA OverDrive - Student PowerSchool Students

RAZ Kids Reading Eggs Webex Zearn

You now have access to your portal.

Important: If push notification is not the only MFA method available, you may need to choose "try another method" after submitting the password.