

SafeID

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Agenda

- Presenters
- Compromised Credential Check
- 03 Poll
- Why SafeID?
- Arlington ISD Success
- SafeID Process
- Q&A



Presenters

Tracey Wilkerson



Customer Success Manager

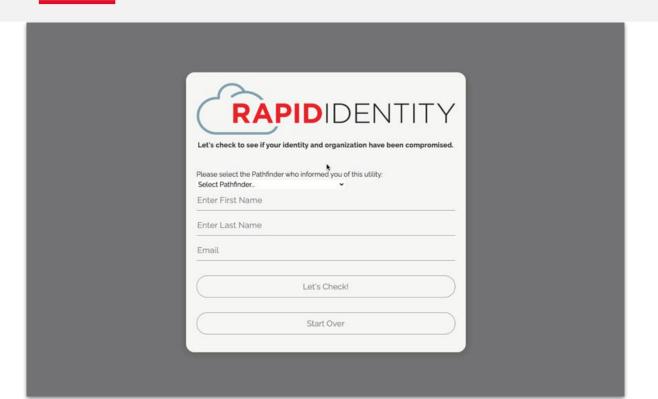
Kevin Satterfield



Senior Product Manager



Compromised Credential Check











Why SafeID?

Problems

- AISD did not have the manpower, funds, or time to effectively monitor all staff and student credentials to prevent compromise
- It was difficult enough keeping up with the mitigation of accounts that had already been compromised
- Because of the high risk involved with the possibility of credentials being compromised, the district needed to find a way to be PROACTIVE instead of REACTIVE



Arlington ISD - Initial Implementation of SafeID

- My job as the administrator of RapidIdentity did not actually include Cybersecurity...we had an entirely different department that handled compromised accounts
- Our Cybersecurity team was working overtime just to keep up with remediation of compromised accounts
- The Cybersecurity department needed to see SafeID, but they didn't have time to learn or invest in anything to do with RapidIdentity at the time
- The Cybersecurity department would reach out to me every time they needed a user report from RapidIdentity (which kept me busy)



Arlington ISD - Process

- As early adopters of SafeID, my CSM asked for honest feedback
- The Director of Product at Identity Automation took all of my feedback and within a week had SafeID tailored to work perfectly for our needs
- SafeID at AISD is now completely hands-off for all staff because it runs itself, and if we choose to dig into details of the compromised accounts we have that option through Insights



Arlington ISD - SafeID Success

- SafeID is now set to email the list of compromised accounts directly to our Cybersecurity team every week
- They take that list and remediate all accounts appearing on it
- SafeID also records what website was used that compromised the accounts, so our Networking team can blacklist those websites for additional protection
- Because my involvement in compromised accounts was limited to pulling user reports from RapidIdentity to send to Cybersecurity upon request, my observation was:
 - For 6 months before we had SafeID, I pulled and sent them approximately 97 reports
 - For 6 months after we had SafeID, I pulled 4 reports total



SafeID Setup

