



IDENTITY
AUTOMATION

SafeID

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Agenda

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Presenters

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Customer
Success Manager

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Senior Product
Manager



Compromised Credential Check



RAPID IDENTITY

Let's check to see if your identity and organization have been compromised.

Please select the Pathfinder who informed you of this utility:
Select Pathfinder..

Enter First Name

Enter Last Name

Email

Let's Check!

Start Over



bit.ly/compcred



Poll

POLL



Why SafeID?

Problems

- AISD did not have the manpower, funds, or time to effectively monitor all staff and student credentials to prevent compromise
- It was difficult enough keeping up with the mitigation of accounts that had already been compromised
- Because of the high risk involved with the possibility of credentials being compromised, the district needed to find a way to be **PROACTIVE** instead of **REACTIVE**



Arlington ISD - Initial Implementation of SafeID

- My job as the administrator of RapidIdentity did not actually include Cybersecurity...we had an entirely different department that handled compromised accounts
- Our Cybersecurity team was working overtime just to keep up with remediation of compromised accounts
- The Cybersecurity department needed to see SafeID, but they didn't have time to learn or invest in anything to do with RapidIdentity at the time
- The Cybersecurity department would reach out to me every time they needed a user report from RapidIdentity (which kept me busy)



Arlington ISD - Process

- As early adopters of SafeID, my CSM asked for honest feedback
- The Director of Product at Identity Automation took all of my feedback and within a week had SafeID tailored to work perfectly for our needs
- SafeID at AISD is now completely hands-off for all staff because it runs itself, and if we choose to dig into details of the compromised accounts we have that option through Insights



Arlington ISD - SafeID Success

- SafeID is now set to email the list of compromised accounts directly to our Cybersecurity team every week
- They take that list and remediate all accounts appearing on it
- SafeID also records what website was used that compromised the accounts, so our Networking team can blacklist those websites for additional protection
- Because my involvement in compromised accounts was limited to pulling user reports from RapidIdentity to send to Cybersecurity upon request, my observation was:
 - For 6 months before we had SafeID, I pulled and sent them approximately 97 reports
 - For 6 months after we had SafeID, I pulled 4 reports total



SafeID Setup

The screenshot shows the 'Insights' section of the Identity Automation interface. The main content area displays a report for 'Raccoon Stealer' with the following statistics:

- Breach Records: 6.49M
- Email Only: 0 H 0
- Unmatched P...: 1 ▲ 1
- Hashed Passw...: 0 H 0
- Compromised: 0 H 0
- Resolved: 0 H 0

A donut chart shows 99% of records are 'Email Only'. A sidebar on the right contains filters for Week (09/2023), School Type (Include all), School Name (Include all), Grade Level (Include all), User Type (Include all), and User Status (Inactive).

The screenshot shows the 'Configuration' page for 'SafeID' in the Identity Automation interface. The 'Accounts & Reports' section is active, displaying the following configuration details:

- Schedule:** Start Time: At 06:54 PM, only on Friday, every week.
- Scan Details:** Scan Finish Time: September 8, 2023 11:54 AM; Accounts Configured for Scanning: Entire directory will be scanned; Accounts Scanned: 211; Accounts Compromised: 0.
- Accounts to Scan:** Manage which accounts will be scanned for compromised credentials. The 'SCAN ALL ACCOUNTS' option is selected.
- DELEGATIONS TO SCAN:** Select Delegations (dropdown menu).
- ROLES TO SCAN:** Select Roles (dropdown menu).

The interface includes a 'Back to Configuration' link and a 'RAPIDIDENTITY Help' footer.



Questions

