

Exercises Segmentation and Filter Options

# **General Information**



The following exercises aim to familiarize you with working with the filter engine of Webtrekk Analytics.

- Please read the training chapter <u>Segmentation and Filter Options</u> before doing the exercises.
- To check your approaches, you find the solutions in the appendix of this document.
- Please choose the last calendar week as analysis period.



### General Filters

- 1. Within the Days analysis, show only visits that happened between 9 and 18 o'clock.
- 2. Within the Days analysis, show only visits with more than 5 Page Impressions.
- 3. Within the Days analysis, show only visits with more than 5 Page Impressions that lasted less than 180 seconds.

# Extending the Scope

- 4. Within the Pages analysis, filter on visits where more than 5 different pages were viewed.
- 5. Within the Days analysis, show only visits where the start page as well as another distinguished page (chosen by you) were viewed.
- 6. How often was the home page accessed via a tablet?



# Negating

- 7. Within the Days analysis, show only visits where no tablet was used.
- 8. Within the Days analysis, show only visits of users who did not use a tablet in the whole last week.
- 9. Within the Pages analysis, filter on visits where the start page was not accessed.

# Segmentation

- 10. Create a segment with the title "Users with more than 3 orders" that only contains users which made more than three orders in the analysis time period.
  - Display the visits per device class for these users in the last month.



# Filtering in the Technology section

- 11. Within the Browser analysis, limit the analysis to Firefox browsers that were used in the first visit.
- 12. How many users within the last week used a PC/laptop and reached a distinguished website goal (chosen by you) using this device?
- 13. How many users within the last week used a PC/laptop and did not reach any website goal using this device?
- 14. How many users per day used a mobile end device that runs Android?
- 15. How many users per day used a mobile end device, but not an iPhone nor an iPad?

# Filtering in the Pages section

- 16. In how many visits was the start page accessed, followed by a distinguished page (chosen by you)? Between both pages other pages may have been accessed.
- 17. How often was the start page accessed, DIRECTLY followed by a distinguished page (chosen by you) within the same visit? Between both pages, no other pages may have been accessed.
- 18. How often was the start page accessed if a distinguished page (chosen by you) was NOT accessed within the same visit?
- 19. Which entry pages were accessed how often via direct entries?



# Filtering in the Campaigns section

- 20. Which campaign channels were used by new visitors?
- 21. Which campaign channels were used by users that already performed at least three visits?
- 22. Which campaign channels were used by users that accessed the website via tablet during the analysis period?
- 23. Which campaign channels were used if the website was accessed from within Berlin?
- 24. Which external search phrases without brand keywords were tracked via the search engine Bing?

## Filtering in the E-Commerce section

- 25. Which products were purchased by new customers?
- 26. Which products were purchased in orders with an order value above 50?
- 27. Which purchased products had a value of more than 50?
- 28. In how many orders there were more than 2 purchased products?

Please not that in general there is more than one way to answer the questions correctly.

Here you find exemplified solutions.

1. Within the Days analysis, show only visits that happened between 9 and 18 o'clock.

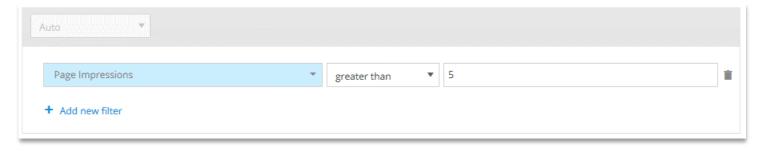
#### Filter:



Days ↑	Visits	:
2018-03-30		4,145
2018-03-31		4,470
2018-04-01		5,485
2018-04-02		5,065
2018-04-03		5,270
2018-04-04		4,885

2. Within the Days analysis, show only visits with more than 5 Page Impressions.

#### Filter:



Days ↑	:	Visits	:
2018-03-30			2,430
2018-03-31			2,625
2018-04-01			3,315
2018-04-02			2,990
2018-04-03			3,160
2018-04-04			2,825



3. Within the Days analysis, show only visits with more than 5 Page Impressions that lasted less than 180 seconds.

#### Filter:

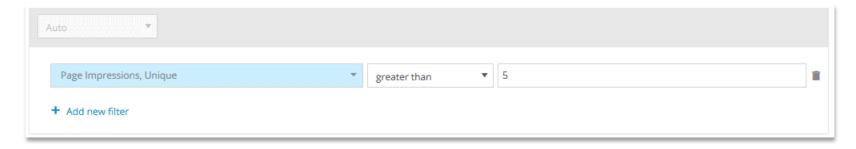


Days↑	:	Visits	:
2018-03-30			2,430
2018-03-31			2,625
2018-04-01			3,315
2018-04-02			2,990
2018-04-03			3,160
2018-04-04			2,825



4. In the Pages analysis, filter on visits where more than 5 different pages were viewed.

## Filter:



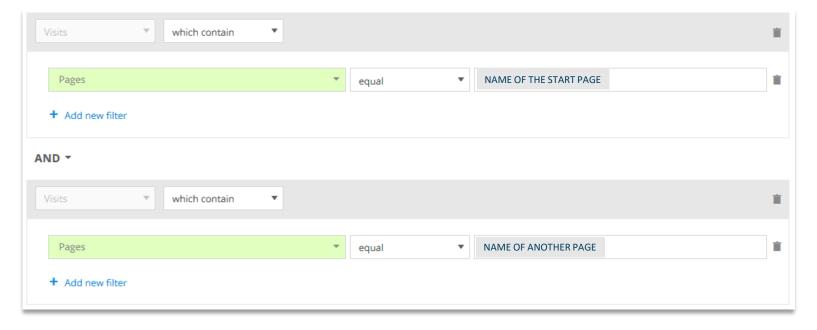
## Analysis: Navigation > Pages > Pages

Pages	Page Impressions ↓	Visits
en.checkout.cart	238,155	62,375
en.home	206,140	68,725
en.checkout.onepage	82,265	46,080
en.men	50,990	30,480



5. Within the Days analysis, show only visits where the start page as well as another distinguished page (chosen by you) were viewed.

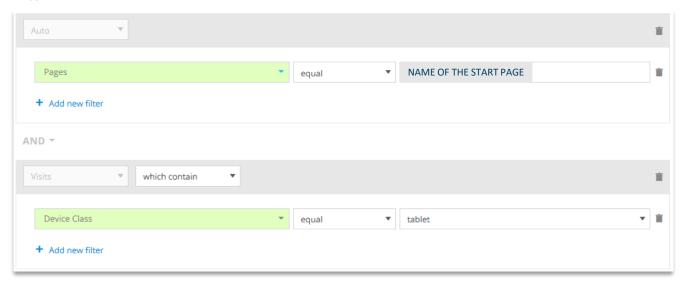
#### Filter:



Days ↑	:	Visitors	:
2017-12-07		3,7	70
2017-12-08		3,3	20

6. How often was the start page accessed via a tablet?

#### Filter:



*Analysis:* Navigation > Pages > Pages

Pages	Page Impressions ↓	Visits
en.home	17,409	6,767



7. Within the Days analysis, show only visits where no tablet was used.

### Filter:



Days↑	Visits
2018-03-30	3,775
2018-03-31	3,776
2018-04-01	4,952
2018-04-02	4,545
2018-04-03	4,942
2018-04-04	4,833



8. Within the Days analysis, show only visits of users who did not use a tablet in the whole last week.

#### Filter:



Days↑	Visits
2018-03-30	3,775
2018-03-31	3,776
2018-04-01	4,952
2018-04-02	4,545
2018-04-03	4,942
2018-04-04	4,833



9. Within the Pages analysis, filter on visits where the start page was not accessed.

## Filter:



# *Analysis:* Navigation > Pages > Pages

Pages	Page Impressions ↓	Visits
en.catalogsearch.result	11,666	973
en.checkout.cart	3,565	1,797
en.men.shoes.brogue style leather lace ups	2,354	1,393
en.checkout.onepage	2,243	1,791



10. Create a segment with the title "Users with more than 3 orders" that only contains users which made more than three orders in the analysis time period.
Display the visits per device class for these users in the last month.

## *Creation of the segment (DMP):*



#### Filter:



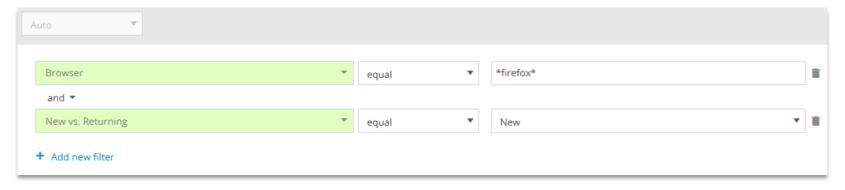
*Analysis:* Visitors > Technology > Device Class

Device Class	Visits ↓
PC / laptop	280
mobile phone	140
tablet	60



11. Within the Browser analysis, limit the analysis to Firefox browsers that were used in the first visit.

#### Filter:



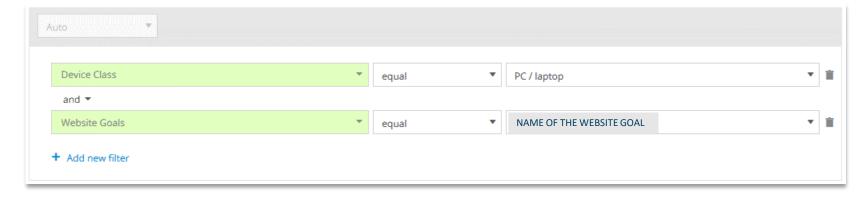
## *Analysis:* Visitors > Technology > Browser

Browser	:	Visits↓	
Firefox 57		25,840	
Firefox 52		4,385	
Firefox 56		1,630	



12. How many users within the last week used a PC/laptop and reached a distinguished website goal (chosen by you) using this device?

#### Filter:



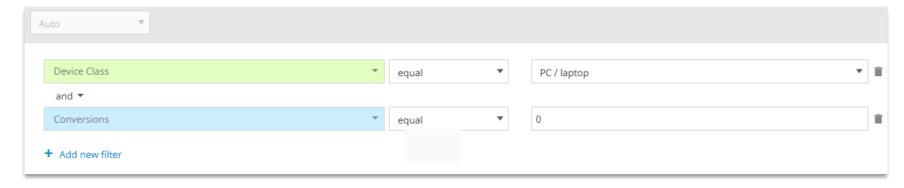
## *Analysis:* Visitors > Time > Weeks

W	eeks ↑	Visitors
20	17/50	44,084



13. How many users within the last week used a PC/laptop and did not reach any website goal using this device?

#### Filter:

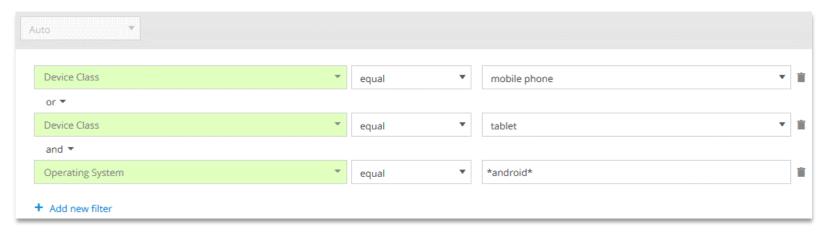


## *Analysis:* Visitors > Time > Weeks

٧	Veeks ↑	:	Visitors	:
2	2017/50			21,975

14. How many users per day used a mobile end device that runs Android?

#### Filter:

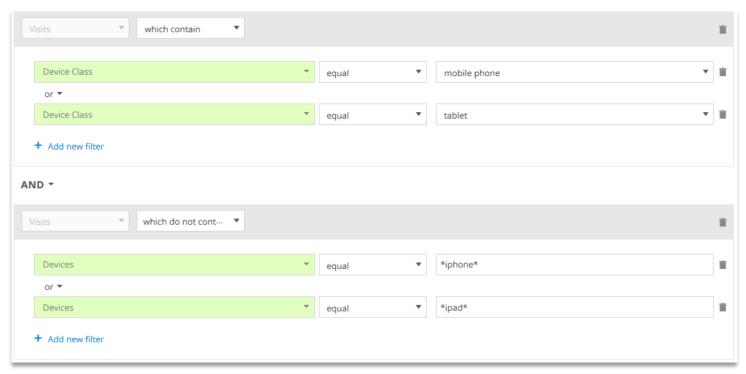


Days↑	Visitors
2017-12-07	3,770
2017-12-08	3,320
2017-12-09	2,700



15. How many users per day used a mobile end device, but not an iPhone nor an iPad?

## Filter:

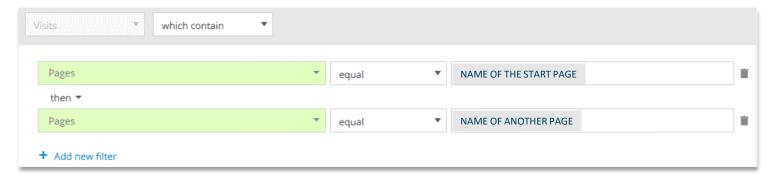


Days ↑	Visitors	
2017-12-07	1,2	275
2017-12-08	1,2	245



16. How often was the start page accessed, followed by a distinguished page (chosen by you) within the same visit? Between both pages other pages may have been accessed.

#### Filter:

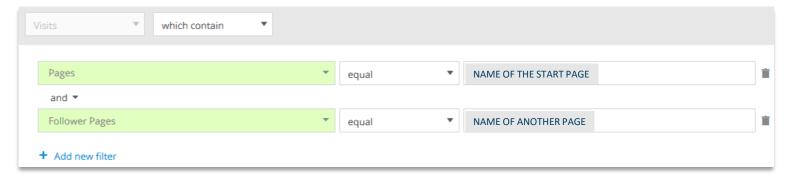


Days	Visitors
2017-12-11	3,855
2017-12-14	3,805



17. How often was the start page accessed, *directly* followed by a distinguished page (chosen by you) within the same visit? Between both pages, no other pages may have been accessed.

#### Filter:



I	Days	Visitors
1	2017-12-14	370
1	2017-12-11	345



18. How often was the start page accessed if a distinguished page (chosen by you) was *not* accessed within the same visit?

#### Filter:



Days	Visitors
2017-12-14	1,570
2017-12-12	1,490

19. Which entry pages were accessed how often via direct entries?

### Filter:

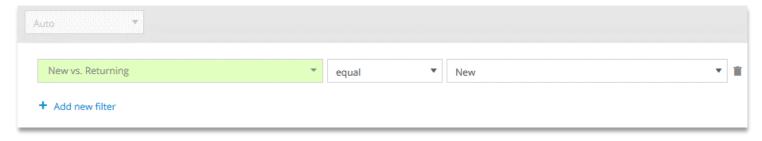


## Analysis:

E	Entry Page	Page Impressions
€	en.home	17,110
6	en.women.dresses.paisley print maxi dress	485

# 20. Which campaigns were used by new visitors?

#### Filter:

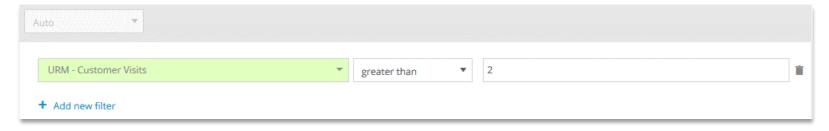


Channel	Visitors
Direct	26,450
SEO	17,055
Newsletter	500
SEA	495



21. Which campaigns were used by users that already performed at least three visits?

### Filter:

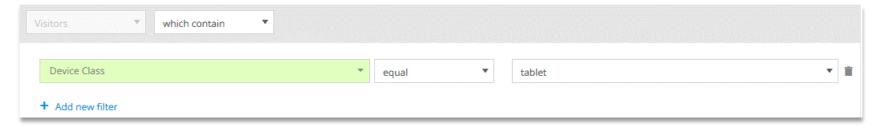


Channel	Visitors
Direct	535
SEO	80
Newsletter	10
SEA	10



22. Which campaigns were used by users that accessed the website via tablet during the analysis period?

#### Filter:



Channel	Visitors
Direct	108,080
SEO	72,710
SEA	2,115
Newsletter	1,895



23. Which campaigns were used if the website was accessed from within Berlin?

#### Filter:

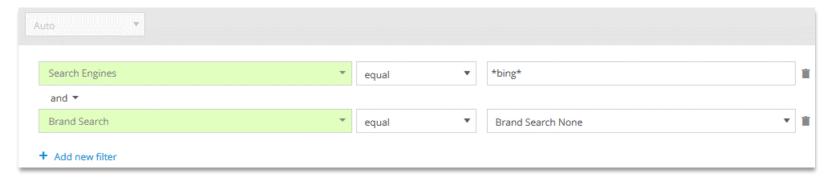


Channel	Visits
Direct	3,175
SEO	2,260
Newsletter	90
Affiliate	90



24. Which external search phrases without brand keywords were tracked via the search engine Bing?

#### Filter:

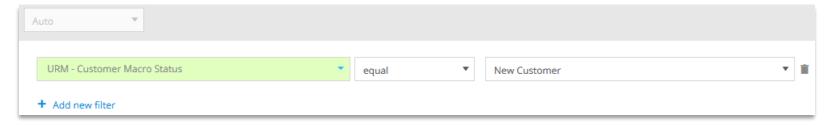


## *Analysis:* Marketing > Search Phrases > External Search Phrases

External Search Phrases	Qty External Search Phrases ↓ :
women	46
men	29
demoshop	26

# 25. Which products were purchased by new customers?

#### Filter:

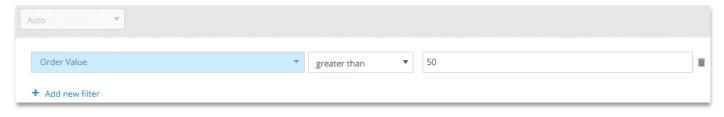


## *Analysis:* E-Commerce > Purchased Products

Purchased Products	Qty Purchased Products ↓
Toaster	6,414
Cutting board	6,344
Boiling kettle	6,344

26. Which products were purchased in orders with an order value above 50?

## Filter:

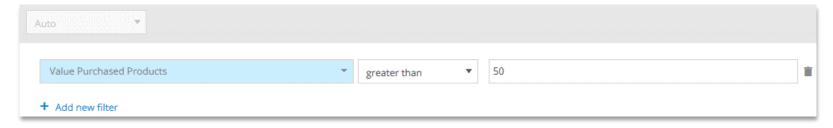


## *Analysis:* E-Commerce > Purchased Products

Purchased Products	Qty Purchased Products ↓
Microwave Oven	20,421
Blender	14,016
Toaster	7,028

# 27. Which purchased products had a value of more than 50?

#### Filter:



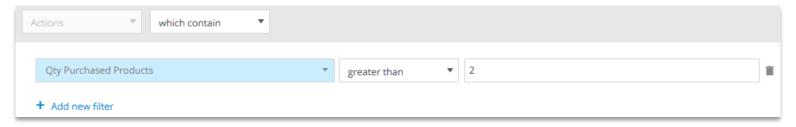
## Analysis: E-Commerce > Purchased Products

Purchased Products	Qty Purchased Products ↓
Microwave Oven	20,421
Fryer	6,950
Coffee Machine	6,933



28. In how many orders there were more than 2 purchased products?

#### Filter:



Days↑	Qty Orders
2017-10-01	73
2017-10-02	71
2017-10-03	71

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