

Dear {Customer's Name},

Greetings from Vine Vault. {Winery Name} has selected us to deliver your order {#XXXXX}. If you're not already familiar with Vine Vault, we're a premium shipping service providing refrigerated door-to-door wine transport and scheduled delivery within a 3-hour window.

At this time, we've received your order in our fulfilment hub. As soon as it reaches our forward delivery hub and it has been scheduled for delivery, you will receive another email from our team with more delivery details. We recommend that you take a moment to add our domain @vinevault.com to your list of "preferred/safe senders".

You may expect the following transit times before you hear from our Logistics Managers with more delivery details:

Northern California: 5 to 8 business days

Southern California: 5 to 12 business days

Connecticut, District of Columbia, Florida, Georgia, Louisiana, Maryland, New Jersey, New York, North Carolina, Pennsylvania, Tennessee, Texas, South Carolina, and Virginia: 15-20 business days

Alabama and Missouri: 15-20 business days (we visit once a month)

Arizona and Nevada: 15-40 business days (we visit every 30-60 days)

Our transit times are longer than traditional shipping methods, however Vine Vault is the only service offering fully refrigerated door-to-door delivery and the only carrier processing every package by hand. We eliminate the need for jet fuel and bulky non-recyclable packaging making your delivery a green choice!

Cheers!

The Vine Vault Team