**Why the portal upgrade?**
*To expand our ability to turn around your orders quicker and with more complexity, we upgraded our system. This allows us more dynamic integrations, smarter data, faster reporting and more efficient processes.*

**Are we able to deactivate products via the edit products window?**
*If there is no inventory on hand or order, yes you are able to deactivate products in that product's detail page.*

**Is there any update with SOVOS on the replacement for "needs action"? They aren't being labelled currently.**
*Sovos has advised these will be under "exception" if you hover over you should be able to see the detailed message.*

**Will we be able to bulk order swap products in multiple shipments & will we be able to combine orders to ship together with fewer packaging?**
*That is on our radar! Bulk order update add/remove SKU is up next.*

**Is there a plan/ launch date of integrating commerce7 inventory so in/outs change automatically in WD and C7?**
*YES! We are currently building our integration with C7, which will be much more dynamic than integrations in the past.*

**I’m not seeing where our system emails are in the new portal?**
They’ve moved! Now incorporated with our Scheduled Emailed Reports. You have more system emails to choose from along with the added ability to schedule at a time that works best for you and your team.

**Advanced Analytics is really cool – how come I can’t see it when I log in?**

*This is permission based, connect with your Account Manager to make sure access is appropriately assigned.*

**What’s with the new inventory types?**

*Not only do we continue to support Short Term Inventory (first 90 days free!) but we now have dynamic billing to satisfy your long-term and bonded storage needs. Ask your Account Manager for details and we can work to make sure you're utilizing the best storage solutions for your business.*

**With the recent change of WineDirect E-commerce ownership, do you expect any changes on the WineDirect Fulfillment side and as it works with Commerce7?**
*Great question! We’re in the midst of developing our WineDirect Fulfillment Commerce7 App that will have enhanced product sync, inventory sync, and order submission that are more dynamic than current integrations.*

**Will the insufficient inventory feature and advanced analytics tool be coming back?**
*Insufficient Inventory is visible as an order hold on the home page. If you need to adjust your dashboard, click on the ‘Reports’ button and you can toggle different views. Advanced Analytics is our new tool that is permission based. Chat with your Account Manager and we can make sure your winery is set for success.*

**What’s next?**
*Make sure you are subscribed to our emails and following on socials. We are so excited now that the portal is launched, we are ramping up on the features and tools you’ve been asking for. Think next-nearest warehouse order logic, redirecting to UPS Access points in the portal, personalization expansion and even more Business Intelligence tools to keep you shipping smarter all year round.*