

# FIFA Club World Cup 2025<sup>TM</sup> Access Code User Guide for Club Fans





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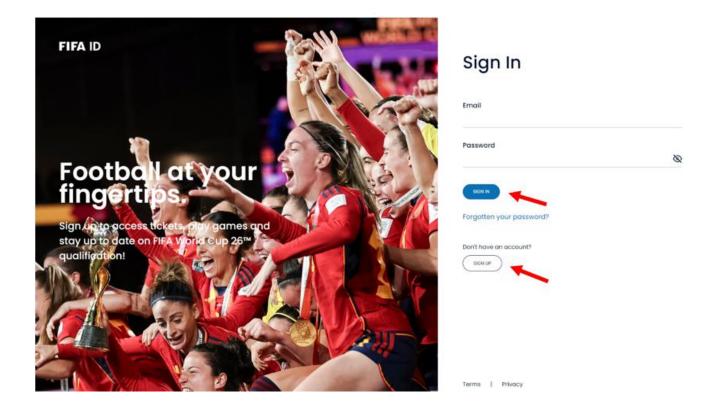
Please note that all images in this document are illustrative.



# 1. Ticketing Portal

This portal is the official and preferred hub for buying FIFA Club World Cup 2025™ tickets. To purchase Club Fan tickets for the FIFA Club World Cup 2025™ please follow the link below.

https://clubfans-fcwc25.tickets.fifa.com/



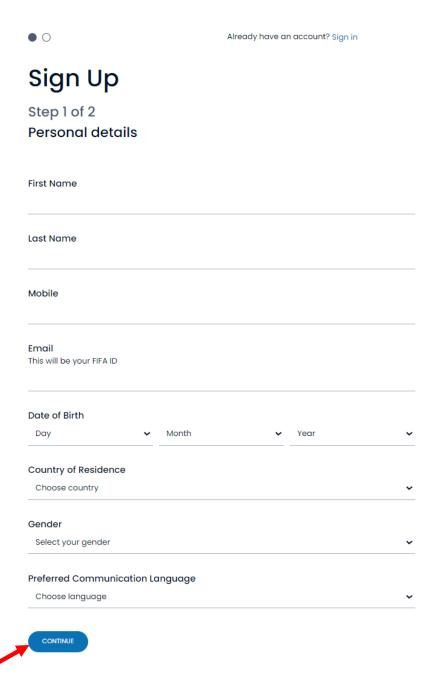


## 2. FIFA Account

If you already have an account on FIFA Ticketing Portal, please sign in with your credentials.

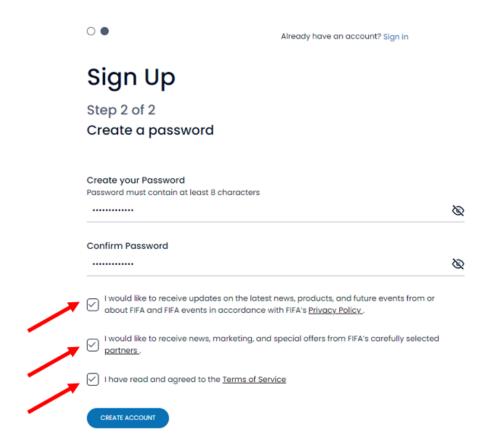
If you don't have an account on FIFA Ticketing Portal, please create one by clicking "SIGN UP".

You will be asked to complete your account details by filling in the required information. Then click "CONTINUE".





After clicking "CONTINUE", you will be prompted to create your password. Next, review and accept FIFA legal documents.





After clicking on CREATE ACCOUNT, please check your email inbox, and confirm your email address. If you don't see the confirmation email right away, please be sure to check your junk email folder.

Open the email you received and click the button "CONFIRM YOUR EMAIL".



Once you have confirmed your email, you can click "Close".





Congratulations! Now, you have access to your FIFA ticketing account.

Please confirm that you are over 18 years old by ticking the box below, and then select the club you are a fan of.

All fields marked with "\*" are mandatory.

### Complete your account

- Please complete all mandatory fields.
  - <u>City</u>
  - Zip Code
  - Address line 1
  - State
  - I confirm I'm older than 18 years old
- Fan OF FCWC25

Customer contact number: 182818

# Login Your email address (login) \* jamessmith@clubfans.testinator.com Personal details First name \* James Last name \* Smith I confirm I'm older than 18 years old \* Preferred language English Please contact us if you need to change this information. Fan OF FCWC25 \* Al Ahly FC Al Ain FC



Please provide your address details and mobile number, as shown below:

All fields marked with "\*" are mandatory.

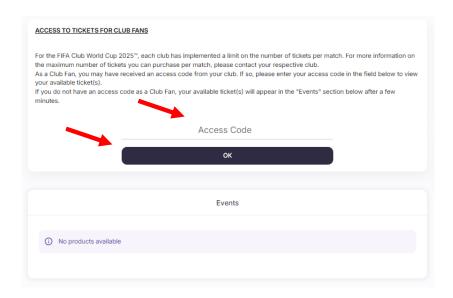
	Address (max 38 char) *
_	
	City *
	Zip Code *
	Country *
	United States
	State *
	State *
	Mobile number
	+1 × 2345678901

After saving your personal details, you will be redirected to the page where you can redeem your Access Code.

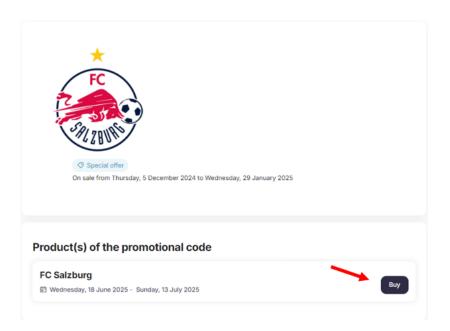


# 3. Adding Tickets to Your Order

In the "Access Code" field, enter the Access Code provided by your club, and then click "OK."

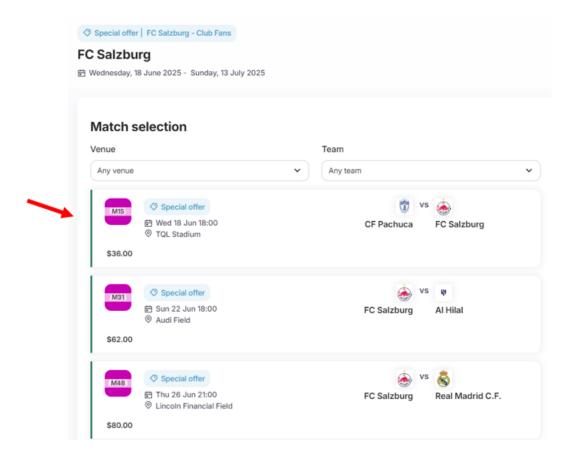


You will be able to see the events available for you. Click on "Buy" to view the tickets available.



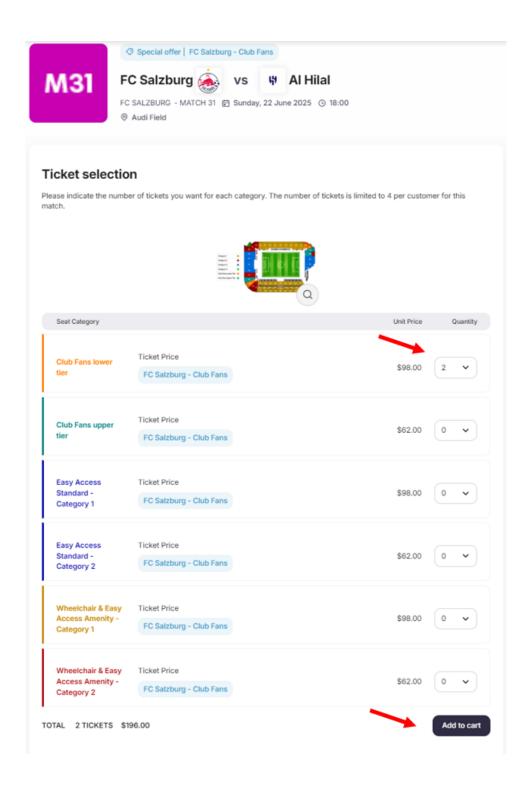


You will be able to see the match(es) associated with your Access Code.





Select the ticket category and quantity of tickets you wish to purchase and click on "Add to cart".

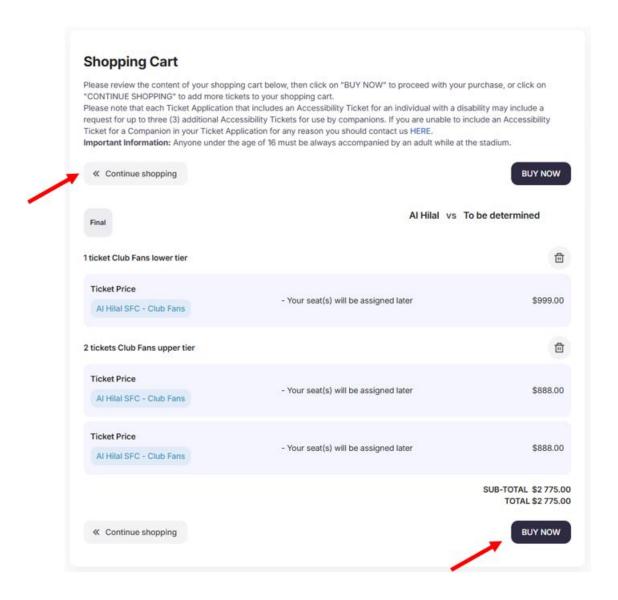




Congratulations! You have added ticket(s) to your cart!

Each Access Code can be used only once. If you have multiple Access Codes, you will need to repeat the process to redeem each Access Code in order to add additional matches or tickets to your cart. You can do this by clicking the "Continue shopping" button (see image below).

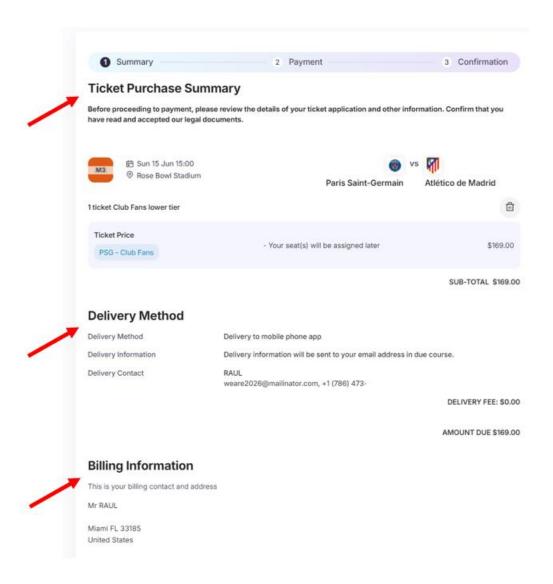
Once you have redeemed all your Access Codes and added all the tickets to your cart, click "BUY NOW" to finalize the order.





# 4. Buying Tickets

Review your Ticket Purchase Summary, Delivery Method, and Billing Information.



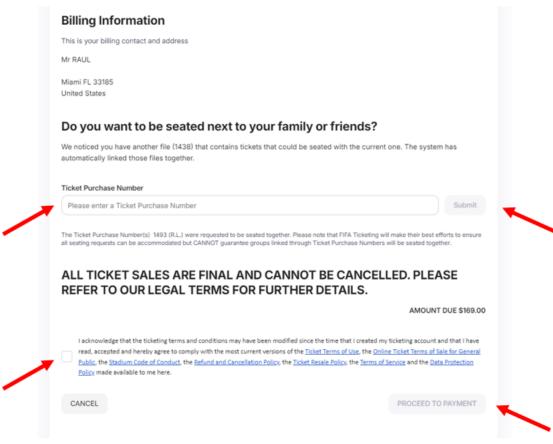


If you have purchased tickets in separate transactions, you can request to be seated together with your family and friends. There are two methods to achieve this:

At the time of purchase, you can enter the Ticket Purchase Number of your family member or friend on the Ticket Purchase Summary page, before finalizing the payment.

Whereas if you decide to add friends or family later, please complete the following steps:

- Log in to your FIFA ticketing account.
- Click on your name to reach your account homepage.
- Click "Ticket purchase history".
- Locate the ticket and click "SEE DETAILS".
- Enter your family or friends Ticket Purchase Number in the required field.



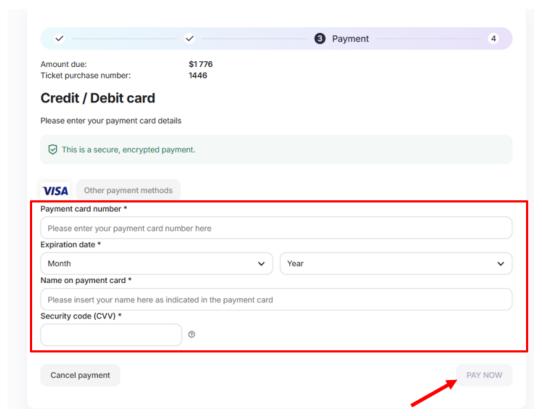
### Please note:

- For the seating request to be valid, all tickets must be for the same match and in the same ticket category.
- FIFA Ticketing will make their best efforts to ensure all seating requests can be accommodated but cannot guarantee groups linked through Ticket Purchase Numbers will be seated together.

Once you have read and accepted the FIFA legal documents, please click "PROCEED TO PAYMENT" to buy your tickets.



Enter your payment card details, then click on "PAY NOW" to proceed with the payment.



Once you have completed the payment process, you will see the ticket purchase confirmation message and you will receive your ticket confirmation by email.

