Dear Customers,

We are happy to let you know that we are live with the latest release of the **Customer Certification (RA2020)**. You can see the changes in the same link where you usually access the [reports](#).

This updated version will replace the existing "Certification pm_U TZ 2021" report. It will contain similar information but exclusively on the RA2020 volumes. It provides an overview of Non-Conformities across all RA2020 licensed Farms CHs within your account's supply chain, concerning the RA2020 purchased volumes within a specific period.

You have multiple filters to help narrow down your search, including options for account/ID, crop, or date, among others. However, please note that there is a limitation: the report does not distinguish between Transition Year 1 and Transition Year 2. Both periods have been combined under "Transition Data," making it impossible to identify the number of NCs for each mentioned period.

Best regards,

On behalf of the Insights Delivery Team

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