

Improve your cashflow and scale your business

We've teamed up with payments provider, Access PaySuite, to offer you new payment capabilities, enabling you to take payments online, widen your audience, sell more and receive payments quickly.

It's easy and quick to sign up, enables your customers to pay you via a range of payment methods and there's no integration needed from you. Check out our FAQs:

What is it?

We've embedded a new payment solution within our platform that allows you to take and process payments directly from your customer base. There's no API or technical integration needed from you, it simply allows you to set up a checkout on your website or send a payment link direct to your customers.

It's been specifically designed to make it seamless for your customers, ensuring they receive a frictionless payment journey.

What payment channels are available?

Offer your customers choice and convenience with payment methods from Visa, Mastercard; digital wallets including Google Pay and Apple Pay, as well as a Open Banking.

Why should I sign up?

The new payment functionality allows you to request payment or set up a checkout in your website, and manage payments directly from our software. It means you'll receive a consolidated payment and reconciliation solution allowing you to operate more efficiently and provide customers with a simple, convenient buying experience.

All security, compliance and functionality is maintained by the payments provider, Access PaySuite, removing risk and any dependencies from your business.



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Are funds secure?

Access PaySuite manage the payments via our platform and have the highest level of payment card security, with a PCI Level 1 security compliance. Access PaySuite is authorised and regulated by the Financial Conduct Authority as a Payment Institution (FRN 730815).

How quickly will I receive funds?

Funds are deposited daily (Monday to Friday). Our standard pay out term is three working days. Customers on a Faster Payments plan can receive funds in as little as one working day after the transaction is made. Contact us to discuss your options.

How do I manage refunds?

You'll have access to a portal that allows you to seamlessly review and manage your payments in real-time, allowing you to monitor and issue refunds whenever you like.

How do I start collecting payments?

Simply let us know you'd like to use this functionality and we'll send out an email invitation known as a New Merchant Request. Just click on the link to set your password which will kick off the sign up process.

Because you don't need to integrate anything, you just need to provide the following documents below and answer a few online questions.

- Company legal information (LTD company no. VAT reg no. registered address & ownership details)
- Company bank details with proof (a business bank statement dated within 3 months)
- KYC (know your customer) proof of address & proof of identification (passport or driving license).