

HT Vista – Pre-installation e-mail

Hi XXXX,

We will arrive at your clinic **on XXX** to install HTVista and provide all the training you need to use HTVista.

Attached you will find some materials that may help you and your team to prepare for our visit:

1. HT Vista Guide
2. Training video: [Link](#)
3. Brochure

We would appreciate it if you could provide the following: Ideally, we would like the presence of as many staff members as possible, including vets and technicians/assistants, since they can easily help with the test.

- Provide clinics details:
 - Clinics name
 - Clinic's address
 - clinics phone number
 - Clinic's email (for results)
 - Clinician's name
 - Clinician's email address
 - Contact person name
 - Contact person's phone no.
 - Contact person's email
- Provide WIFI speed and network details:
 - HT Vista requires an internet upload speed of **5mbps or faster**. **Please check the WIFI speed** by going to speedtest.net and clicking on GO while connected to the WIFI.
 - Please let us know the **WIFI name and password in advance** to keep the installation process to avoid interruption to the practice.
- Prepare **3-4 patients (dogs only) to visit the clinic half an hour after the time of the training**. **Several guidelines can help you choose the right patient:**

- HT Vista is designed to scan **dermal and subcutaneous lumps** not deeper than 0.5cm under the skin.
- Every palpable mass can be scanned **except the following**:
 - Lymph nodes, mammary glands, and testicular tumors
 - Masses located on the phalanx, footpads, or face tumors

Choose the HT Vista location in the clinic before our arrival:

We recommend locating it in the examination room, where you receive a good WIFI signal and close to an electrical socket. Please let me know if you have any questions.

Your point of contact will be XXX. If there is anything, you need or have any questions about, please do not hesitate to reach out. I am always happy to help.