



Win More Business With The Best Service: Introducing the New Steelhead Customer Portal!

**Coming Soon: Improved Portal Experience with Marketing,
Branding, and Security Enhancements**

With the upcoming Customer Portal enhancements, you'll be empowered to provide your customers with a premium service experience, while also reducing the amount of time you spend answering phone calls and responding to emails.

With this update, you will gain:

- The ability to add your logo and customize the primary and secondary colors, making the Portal more of a white glove experience for your customers
- Ability to publish announcements which will be posted for all of your customers to see within their Customer Portal
- To better protect the data in your Customer Portal, viewers will now have individual credentials to log in
- A clean, updated look

Home

We will be closed **Saturday, February, 15th**. Thank you for your business and have a great weekend!

Quotes

Number	Revision	Part Numbers
#001255	#1	Aluminum Tube 6 7/8 x 1
#001256	#1	
#001257	#1	Chair Back

Total Quotes **3**

Purchase Orders

PO #	Created At	Deadline
245	2/6/2025, 4:10:50 PM	2/12/2025
234	2/14/2025, 3:51:02 PM	2/20/2025
45678	2/14/2025, 3:51:36 PM	2/20/2025
43865	2/14/2025, 3:52:15 PM	2/20/2025
3897	2/14/2025, 3:52:54 PM	2/20/2025

Open POs **5**

Watch Tower

Part Number	Part Count	Serial/Group Number
Rail	1	
No stages configured for this process. Please contact your vendor.		
Slide	1	
Tank 3' X 2' X 7'	12	

Total Parts **3**

Certifications & Quality

Number	Revision	PO #	Part Numbers	P
#000337	#1	3897	Rail Rail	C

Total Certs **2**

Shipping

Number	Created At	Shipping Date	Comple
#000662	2/14/2025, 3:53:20 PM	2/14/2025, 3:53:17 PM	not finish

Total Shipped **0**

Invoices

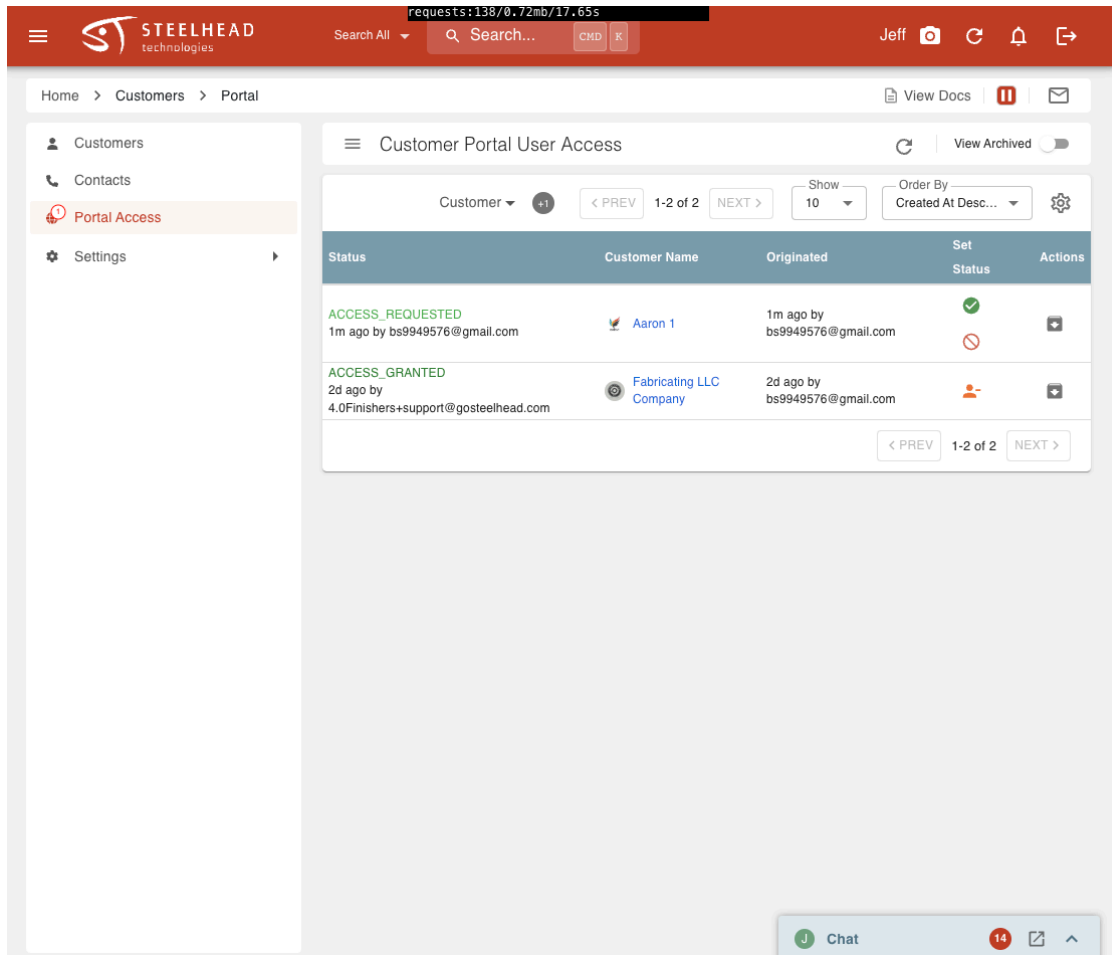
Number	PO #'s	Cre At
#000539	3897 (#2911)	2/14 3:5E PM
#000540	45678 (#2909)	2/14 3:5E PM

Total Invoices **0**

Customize the look and feel of your Customer Portal with your own branding and color scheme!

Rather than sending your customers a link to view their Portals, granting access will now only require a few clicks. When the initial view request arrives, you'll receive a notification in Steelhead. Just click "approve" once, and your customer will have all the information they need to fully self-serve.

As before, you have complete control over what appears in your portal and whether to grant accounts access. Since Portal viewers will begin logging in rather than following an emailed link, the data in your Portal will be more secure.



*Grant your customers access to self-service visibility on their jobs with just a few clicks (and no typing).
Access can be granted or rescinded at any time.*

This update is scheduled for release over the weekend on February 22nd / 23rd.
Watch your inbox for video demos and user guides coming this week.

Reach out to us at support@gosteelhead.com with any questions!

Elevate Your Equipment Management

Improve the way you manage your equipment with Steelhead! Join our masterclass on Wednesday, February 6th at 12pm. In this live webinar, you'll learn about:

- Creating maintenance plans and events
- Adding new equipment and reviewing maintenance nodes
- Exploring sensor dashboards and new sensors

STEELHEAD
technologies

FEBRUARY MASTERCLASS
WEBINAR

MAINTENANCE

WEDNESDAY, FEBRUARY 26TH 12:00 CST

The background of the banner shows a woman and a man in a workshop setting. The woman is pointing at a tablet held by the man, who is looking at a computer monitor displaying a software interface.

REGISTER NOW!

Product Update Highlights

SO/WO Deadlines

On Work Orders, Sales Order and Work Order deadlines are both visible to help with differing timelines.

Employment History

Provides improved tracking of employment history for everyone in your company.

[VIEW ALL PRODUCT UPDATES](#)

These updates are designed to help you save time and have your shop running more efficiently.

Please email us at support@gosteelhead.com with any questions!

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