

New Steelhead Customer Portal Now Available

Win More Customers With A Better Service Experience!

Steelhead's new Customer Portal is now available for use. Take advantage of the improved Portal to set yourself apart from competition and provide industry-leading service to your customers! Take a look at the demo video below:



What's New?

The new Portal is a powerful self-service platform that empowers you to serve your customers better while saving time and effort.

- Customization and Control: You decide which customers gain access and what they see, with customizable branding options that reflect your business identity.
- Enhanced Security: The new sign-up process ensures only authenticated users can access your portal, keeping your data safe.

• Improved Service & Efficiency: Your customers can now access everything they need in one place, reducing back-and-forth communication and freeing up your time for other priorities.

Remember to configure your default Customer Portal settings before inviting customers or approving requests! Learn how to customize your portal and manage users on our <u>Customer Portal user guide</u>.

VIEW CUSTOMER PORTAL DOCUMENTATION

Transform your customer experience and take your service to the next level with the new Customer Portal. As always, reach out to us at support@gosteelhead.com with any questions!

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<u>Manage preferences</u>