



## Available Soon: 24/7 Chatbot Assistant

### Meet Sonar: Providing Instant Answers to Your Questions!

Whether it's a quick question or a complex challenge, you can always expect topnotch Customer Support from Steelhead. **In addition to our regular support hours,** we will soon be offering 24/7 answers to your Steelhead questions.

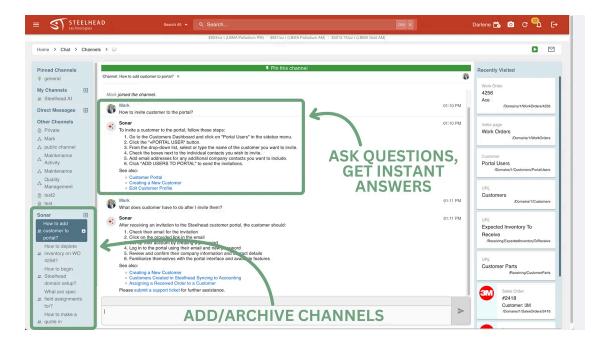
Watch the video walkthrough below!



With Steelhead's new Al-powered chatbot, "Sonar," you can:

- Get immediate answers to your Steelhead questions, right inside the app
- Enjoy personalized solutions: Sonar aggregates your questions with the entire Steelhead knowledge base to give you the best answer possible
- Get help in your preferred language: Chat with Sonar in Spanish to receive step by step instructions in Spanish

Don't wait to get help—just open the chat, ask your question, and Sonar will guide you to the solution.



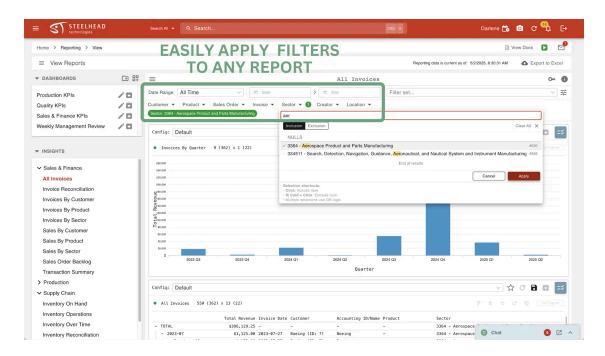
We keep your data secure and private with every interaction. Imagine the possibilities with Sonar!

Please reach out to us at <a href="mailto:support@gosteelhead.com">support@gosteelhead.com</a> with any questions.

# **Product Update Highlights**

#### **Updates to Insights**

Users now have the ability to quickly and easily apply filters for various reports within the Reporting dashboard.



# **Super Systems Sensor Integration**

Steelhead recently released an update that provides integration with Super System Inc. (SSI) sensors, using a downloadable connector app for porting live sensor data into Steelhead. This eliminates manual entry of the sensor data and allows for live feeds to provide that data.



Reach out to <u>sales@gosteelhead.com</u> if you'd like more information on purchasing this feature!

#### **VIEW ALL PRODUCT UPDATES**

These updates are designed to help you save time and have your shop running more efficiently.

Please reach out to us at <a href="mailto:support@gosteelhead.com">support@gosteelhead.com</a> with any questions!

# **INTRODUCTIONS**

Welcoming our newest team members!



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