



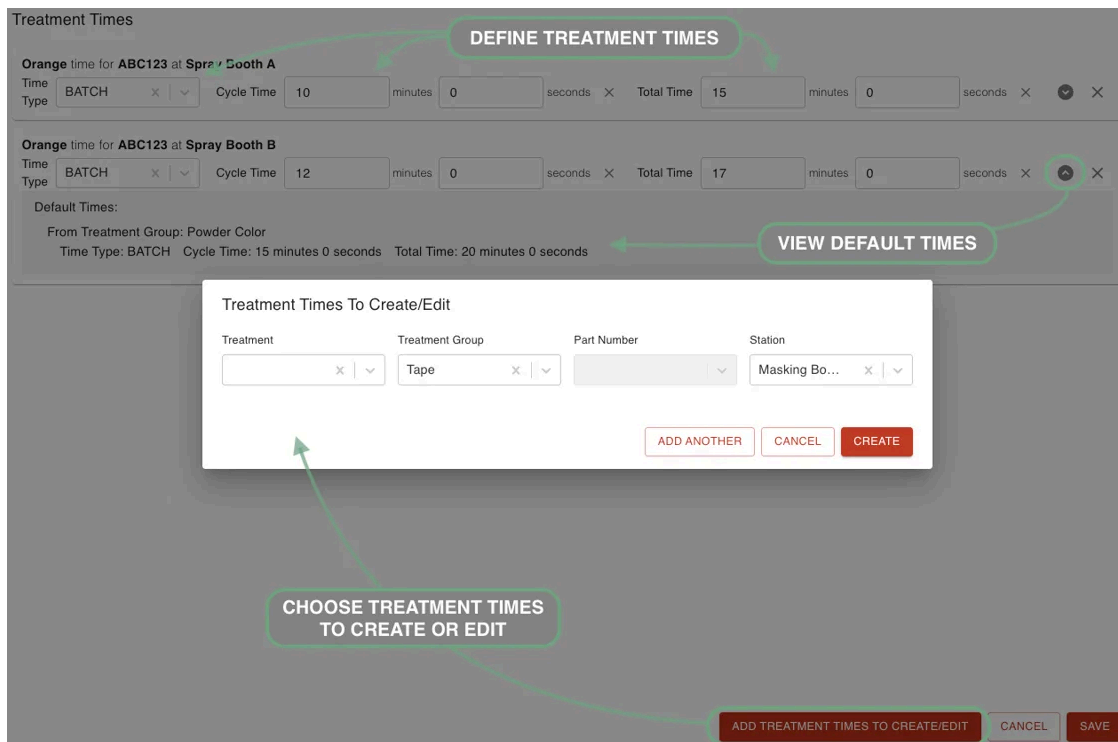
Enhanced Treatment Times for Better Planning

Increase scheduling efficiency and coordination.

Steelhead's latest update to Treatment Times is designed to streamline the prep work of job planning and scheduling. We are rolling out scheduling usability improvements to better coordinate tasks within your shop.

Treatment Times play a critical role in both Capacity Planning and Scheduling accuracy. With this update, adding and editing Treatment Times is now simpler and more organized.

To get started—or to understand how this update may affect your current workflow—check out our updated [documentation](#), which includes step-by-step instructions for using Treatment Times.



[VIEW DOCUMENTATION](#)

June Monthly Masterclass

Unlock next-level customer service with the Customer Portal and RFQs!

Looking to **streamline office work and reclaim valuable hours**? This month's masterclass is set up for you to cut through manual paperwork and gain total visibility into every outsourced job using Steelhead's Customer Portal and RFQs.

ON THE AGENDA:

- Overview of Customer Portal and RFQ utilization
- How to use the Customer Portal to cut down office hours
- Step by step walkthrough of receiving RFQs and translating them to Quotes

See how Steelhead delivers **control and traceability** at every stage of your outsourcing process—empowering you to boost profitability, deliver exceptional service, and focus your team's expertise **where it matters most**.

Ready to experience operational excellence? Register now to join us on June 25th at 12pm CST, and let us know what you want to master next.



[REGISTER NOW](#)

Product Update Highlights

Labels in Watchtower

When viewing Part Locations in Watch Tower, all applicable labels of a Work Order are readily available to reference.

Watchtower CSV Export

Ability to export data for both the Sales Order and Work Order tabs in Watchtower.

Request for Quote (RFQ)

To route pricing requests directly to Steelhead, go to the RFQ Tile > Configure RFQ Form page > and toggle on the Enabled switch. This will grant Customer Portal access to the form and generate shareable links.

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