



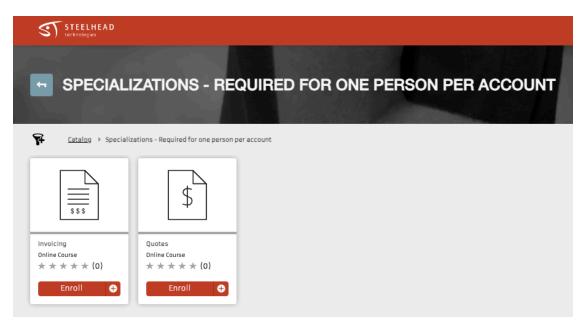
## **BI-WEEKLY PRODUCT UPDATES**

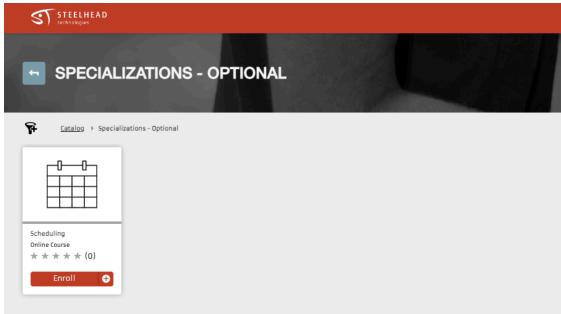
# Specialization Courses in Steelhead University Now Available!

Become *Invoicing*, *Quotes*, and *Scheduling* experts with new online modules

Steelhead University now offers three specialization courses—*Invoicing, Quotes,* and *Scheduling*—with more in the works (*Shipping* and *Specs and Certifications* coming soon)! Complete with lessons about pricing parts, setting invoice terms, and job prioritization, you will have many more tools to enhance your use of Steelhead in your shop. Once you have completed all eight required curriculum courses, you can self-enroll in any specialization courses as they come out.

- Initial core curriculum courses are pre-requisites for all specialization courses.
- Invoicing and Quotes are required for one person per account.
- Scheduling is completely optional.





To enroll yourself or your team in Steelhead University, email

learn@gosteelhead.com!

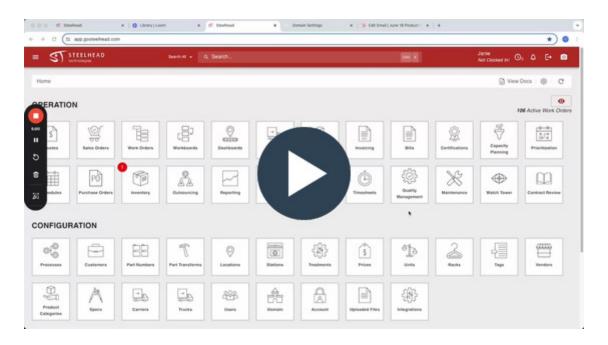
# Containerize Your Parts With New Shipping Feature!

#### Shipping your parts in containers just got easier

After configuring simple groundwork into your processes, you can easily containerize parts before shipping and keep track of containers within a shipment.

- Put desired number of parts into desired number of containers in a "containerize" node.
- Move the containers into the Ready for Shipping node.
- Containers populate into the Shipping dashboard where you can make packing slips for each container or all of them as a whole.

Watch the video below for a full walk through!



## Part Number Location Based Spec Field

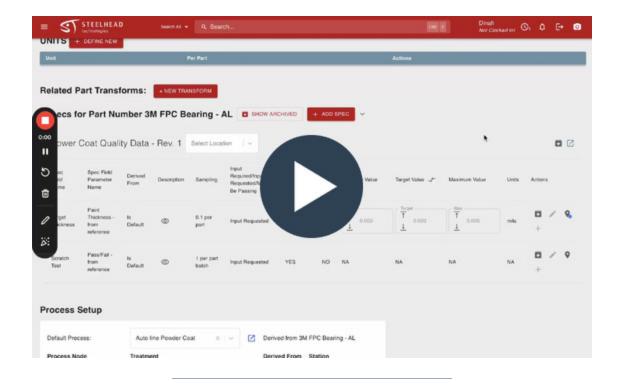
#### Parameters!

#### Customize your spec field parameters based on location

If your spec field params differ per location, you can use this feature to specify each location based parameter.

- This feature works for specs attached to Part Numbers.
- If location isn't specified, the params will default to the general global location.

The video provided below shows how to include location based spec field params to a Part Number and how the different metrics show up in a Workboard.



### **Product Update Highlights!**

#### **New Customers Filter**

Filter your customers by phone number or even partial phone number.

#### **Split Packing Slips**

Multiple containers holding your parts? Split your packing slips so everything is accounted for.

#### Loaded / Not Loaded Status in Shipping Manager Dashboard

Use a scanner or manually update the status of loaded items during shipping.

#### **Customer Facing Notes**

Add notes to your Work Order that will display in the customer portal.

#### Attach Videos to Part Numbers

Additional to the display pictures for Part Numbers, you can now add videos for more information.

#### **Save Custom Insights Configuration**

Now you can save each graph and chart you configure in Insights with one easy button.

#### **VIEW ALL PRODUCT UPDATES**

# **INTRODUCTIONS**

### Welcoming our newest team members!



JACOB SMITH
Software Engineer



CARL TOROLA
Software Engineer



ELLE TAIVALKOSKI
Customer Support Specialist

PROUD PARTNER OF



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