



BI-WEEKLY PRODUCT UPDATES

Steelhead Payments Now Available!

Encourage quicker payments by cashing in directly through Steelhead

Steelhead Payments changes the game of getting paid. With the implementation of Steelhead Payments, your Steelhead invoices will be sent to customers with the option to pay directly through Steelhead by clicking the button "Pay with Steelhead Payments". The ease-of-use will help to ensure quick payments from your customers and reduce your rate of uncollectible accounts receivable.

INVOICE

100 5th Street
Suite 2
Calumet, MI 49913
(810)-623-9575

INVOICE #	24-676
DATE	03/20/2024
TERMS	Net 30
ORDER #	
Total Amount Due	\$900.00

Bill To:
ABC Concrete
123 Avondale Ave
Columbus, OH 43222

Ship To:
123 Avondale Ave
Columbus, OH 43222

Customer PO	Shipping Method	Ship Date	Billing Due Date
	Pick Up	03/13/2024	04/19/2024

Invoiced Items:

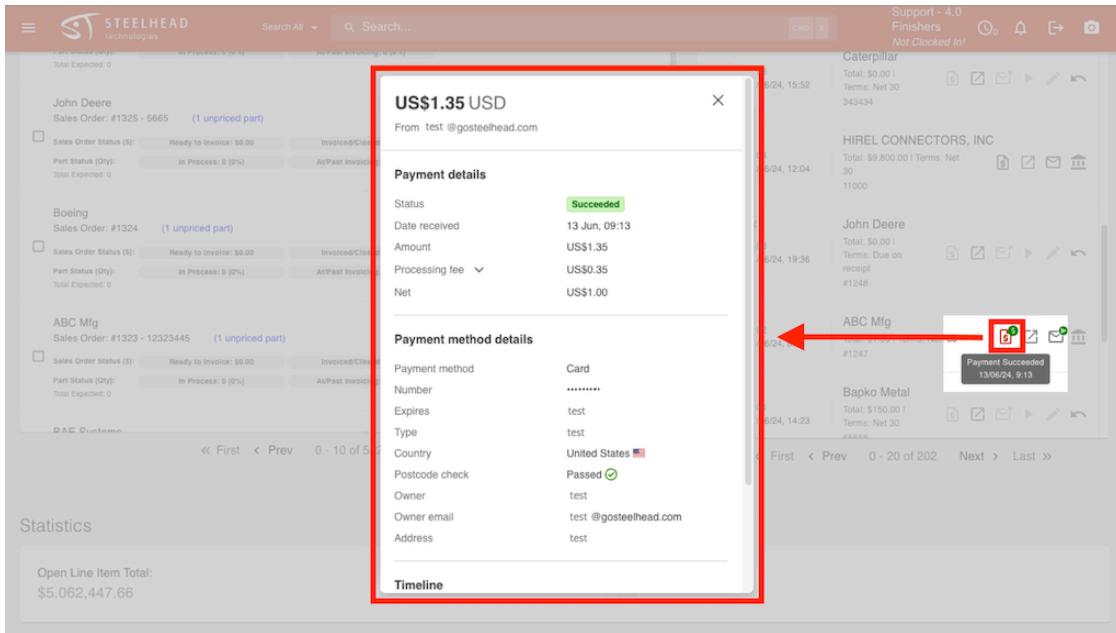
Item Name	Description	WO #	Packing Slip #	Qty	Unit Price	Line Total Price
1234	Part #3	3336		90	\$10.00	\$900.00

TOTAL AMOUNT DUE: \$900.00

Pay with Steelhead Payments

More Steelhead Payment features:

- One-click payments.
- Direct deposit to your bank account.
- Allows payments with cards or US banks.
- Ability to view invoice information and progress through the Customer Portal.
- New "Payments" icon on invoicing page gives an internal view of progress, amount due, amount paid, and further payment information.



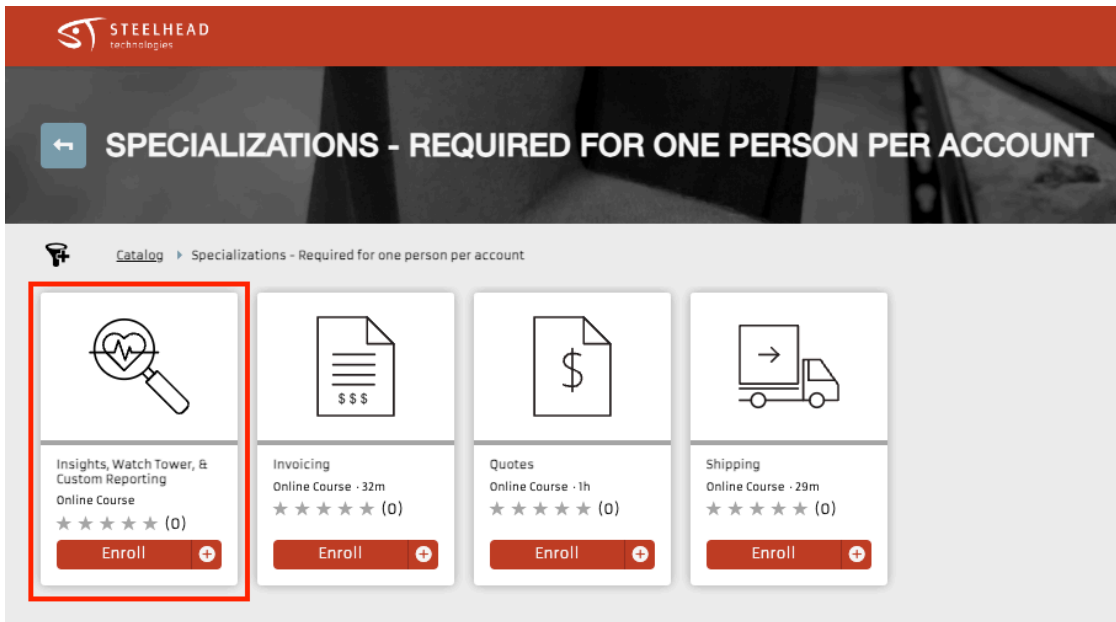
To learn more about Steelhead Payments, click [here](#) for more information or contact us at support@gosteelhead.com!

Steelhead University "Insights, Watch Tower, and Custom Reporting" Course Available Now!

Get the most out of Steelhead data by learning how to use Insights, Watch Tower, and Custom Reporting

Steelhead documents and tracks all of your orders and data— use that data to the best of your ability with Insights, Watch Tower, and Reporting. This course walks you through the uses of each Steelhead module, the similarities and differences, and when to use them.

- Insights, Watch Tower, and Reporting are all individual modules in Steelhead but are introduced to Steelhead users in one course.
- Initial core curriculum courses are pre-requisites for all specialization courses.
- For customers that have already been deployed, all SHU courses are optional.



To enroll yourself or your team in Steelhead University, email

learn@gosteelhead.com!

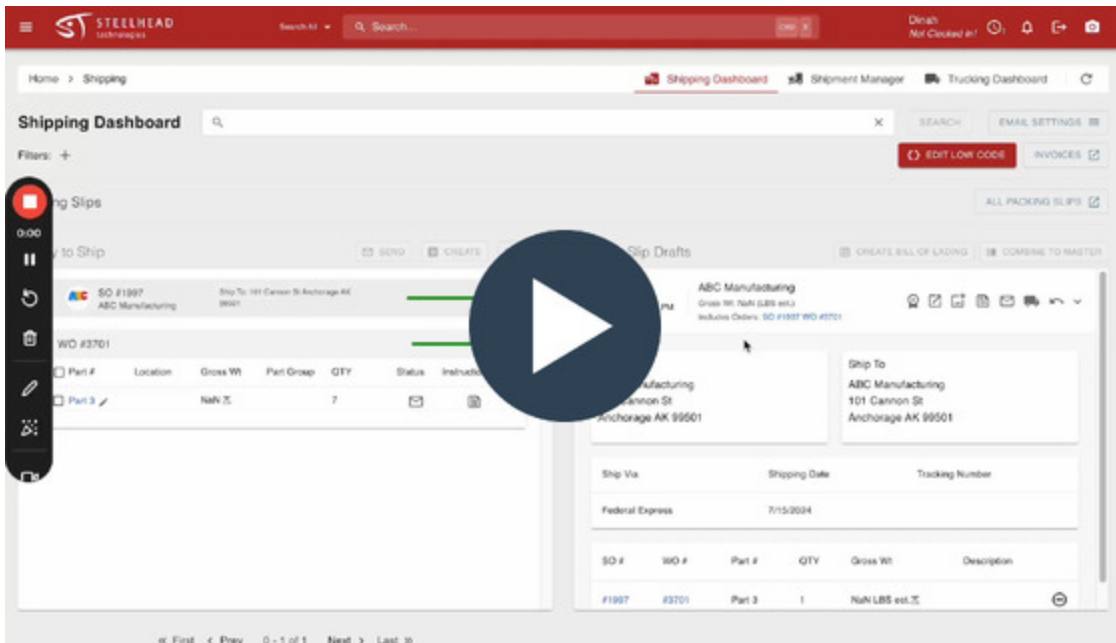
Attach Additional Files to Packing Slip and Invoice Emails!

Help explain, clarify, and document orders by adding extra files to packing slip/invoice emails

This new feature allows users to add files to invoices and packing slips, and gives the option to attach these files to invoice/packing slip emails similar to what exists with emailing a quote. Additional files include:

- Images
- PDFs
- Part files
- Other

Watch the video below to learn how to add and send attachments to packing slips and invoices!



Product Update Highlights!

Attach files to equipment

Add files to equipment where they can be displayed and viewed on the Maintenance dashboard!

Receiver PDFs now available

When you receive parts, a Receiver PDF is automatically created for you to add batches, documents, custom inputs, etc. View the Receiver PDF with the Packing Slip PDF!

Users are notified when they are assigned maintenance

Always know when maintenance is assigned to you and view other maintenance assignments!

Insights Domain settings now available in Insights

Configure your Insights settings directly through your Insights page!

[VIEW ALL PRODUCT UPDATES](#)

INTRODUCTIONS

Welcoming our newest team member!



JULIA YLITALO

Customer Support Specialist

PROUD PARTNER OF



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