STEELHEAD
technologies

FRESH FEATURES
Weekly Product Updates

NOTICE: SCHEDULED MAINTENANCE TIME

Steelhead will be performing planned maintenance on Saturday, November 16, 2024 from 5-7am EST. The app will be unavailable during this time. Please reach out to your Customer Success Manager or email support@gosteelhead.com with any questions!
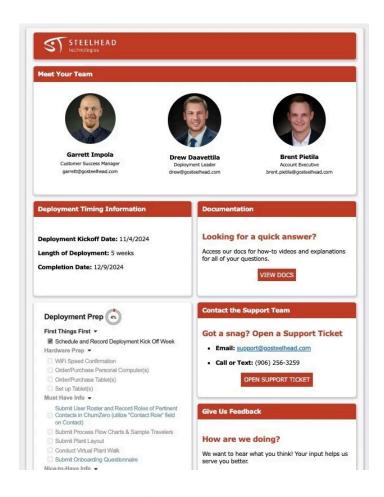
Customer Success Center Just Released

Interact with Steelhead and quickly get the support you need!

In order to better serve and support you, Steelhead released the Customer Success Center on Thursday, November 7, 2024. You can access it by clicking on the "i" icon at the top of the any page, or by clicking the new tile on the Steelhead Homepage.

The Customer Success Center is a place for everything support-related, allowing you to interact with Steelhead and quickly and easily get the support you need at any time. With this new Customer Success Center, you have the ability to:

- See your Customer Success Manager and Sales Representative information
- Quickly search the Docs site to find answers to your Steelhead questions
- Easily put in a Support Ticket
- Give us feedback on how we can serve you better

We hope that this addition to Steelhead will make things more efficient when it comes to interacting with us and receiving the support you need. As always, please reach out to your Customer Success Manager or email us at support@gosteelhead.com with any questions!

Product Update Highlights

Auto Start/Stop Spec Timer

Users can now specify, per Spec field, whether they want the Spec timer on each Part Transfer to Auto Start/Stop or manually start and stop timers.

Divide Equally Button

Added the ability to divide Total Part Count equally among all Racks in the Rack Multiple dialog box.

VIEW ALL PRODUCT UPDATES

We hope that these updates will help you save time and have your shop running more efficiently.

Please reach out to your Customer Success Manager or email us at support@gosteelhead.com with any questions!