

Improved Insights and Reporting

This weekend, Steelhead will be releasing an update to save you time when using Insights and Custom Reports. Insights will be nested within the Reporting dashboard, allowing you to quickly and easily compare data between Custom Reports and Insights.

See the video below:



To access Insights and Reporting, click on the Reporting dashboard from your Steelhead homepage:

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A few updates will be added to the Reporting dashboard to improve use and functionality:

- Create your own dashboards and organize them into dashboard folders. Then click the Add to Dashboard button on any chart to select which dashboards to add it to.

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- Control which users can see which Reports. Just click the Key icon and select as many Permissions as you see fit.

You must have the Write_Reporting Permissions enabled in order to do this

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- As you add different configurations of each report to customized dashboards, you can also set and change Default Views as necessary. Just click the Star icon next to the chart name.

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- Within each Custom Report, as well as on the Dashboards view, you can add a custom tooltip for other users to more easily understand and use each report.

- Click on the "i" to open the tooltip
- Click on the Pencil icon to edit the description

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VIEW STEP BY STEP INSTRUCTIONS

We hope that these updates help you quickly and easily organize your company data so that you can gain insight into what's happening in your shop and make informed decisions that move you towards your goals.

Please reach out to your Customer Success Manager or email us at support@gosteelhead.com with any questions!

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