STEELHEAD
technologies

FRESH FEATURES
Weekly Product Updates

## Reporting and Insights Update Just Released

Over the weekend, Steelhead released an update to Reporting and Insights, improving use and functionality so you can quickly pull and compare valuable information about your company's production data.

The following improvements have been added:

- Find the Insights dashboard nested within Reporting
- Easily create your own customizable dashboards and organize them into dashboard folders, then select which data charts you'd like to add
- Control which users can see which Reports. **You must have the Write_Reporting Permissions enabled in order to do this**
- Add different configurations of each report to your customized dashboards, then set and change Default Views as needed
- Write a custom Tooltip description for other users to more easily understand and use each report

**See the video overview below:**

We hope this helps you quickly and easily organize your company data so that you can gain insight into what's happening in your shop and make informed decisions that move you towards your goals.

Please reach out to your Customer Success Manager or email us at support@gosteelhead.com with any questions!

## Customer Experience Survey

Before the end of the year, Steelhead will be conducting a customer experience survey via email. We will be asking all recipients of the Fresh Features Weekly Product Updates to complete a short survey from a third party and we intend to use the results of this survey to help us make strategic improvements to our customer service. We really appreciate your valuable feedback!

## NOTICE: Holiday Office Hours

Steelhead Support will be closed on December 24th-25th and January 1st.

Feel free to still send emails anytime to support@gosteelhead.com with any questions and we will get back to you as soon as we can! Office hours will resume as normal on Thursday, January 2nd.

# Product Update Highlights

## Containerize From Receiving

Ability to add parts to Containers during receiving and add Labels to Racks and Containers.

## Customer Labels

Ability to add Labels to a Customer, visible throughout Steelhead wherever you see a Customer name.

### VIEW ALL PRODUCT UPDATES

We hope that these updates will help you save time and have your shop running more efficiently.

Please reach out to your Customer Success Manager or email us at support@gosteelhead.com with any questions!

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# INTRODUCTIONS
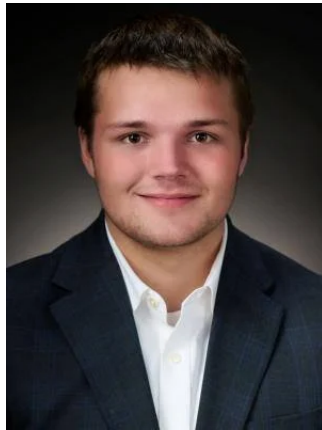
## Welcoming our newest team members!



**NELS PENNALA**

*Deployment Specialist*

**TIM ERKKILA**

*Software Engineer*



**NATHAN DAAVETTILA**

*Deployment Specialist*

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