**STEELHEAD**
technologies

**FRESH FEATURES**
Weekly Product Updates

# From All of Us At Steelhead:

**Merry Christmas and Happy New Year!**

**Steelhead Support will be closed** Tuesday, December 24th and Wednesday, December 25th for Christmas, as well as January 1st for New Year's Day.

Feel free to still send emails to support@gosteelhead.com with any questions and we will get back to you as soon as we can! Office hours will resume as normal on Thursday, January 2nd.

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# Your Impact on Steelhead

## The Steelhead Customer Experience Survey is Still Open

If you haven't yet given your input, we would like to ask for your feedback by taking a 5-minute survey to help us improve our customer success program.

By understanding your perspective–what works well and where we can improve–we will be able to make more informed decisions about how to serve you more effectively.

## LEAVE A LASTING IMPACT

Thank you for taking a few minutes of your valuable time to provide us with insights and leave a lasting impact on how we deliver our services to you!
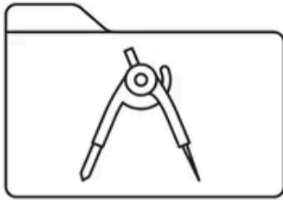
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# New Steelhead University Courses Available

## Maximize efficiency and get the most out of Steelhead!

Two new courses, "Specs Management" and "Advanced Specs and Processing" are now available in Steelhead University. Enroll yourself and your team to make sure your shop is getting the most use out of all the features and abilities of Specs.
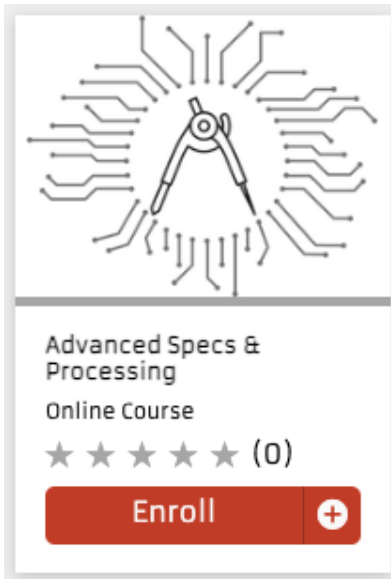
The "Specs Management" course provides its users guidance on:

- Superseding Specs
- Revising Specs
- Copying Specs

Spec Management
Online Course · 47m
★ ★ ★ ★ ★ (0)

Enroll ⊕

The "Advanced Specs and Processing" course goes over:

- Parent Processes vs. Sub Processes
- Sub Processes vs. Shared Nodes
- Scanner Processes and how they interact with Specs
- Scan Mode
- Location Based Specs
- Spec Level/Param Level Spec-Driven Processing
- How to compose a Process through Specs
- Contract Review

To enroll yourself or your team in Steelhead University, email learn@gosteelhead.com.

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# Product Updates Coming Soon

## Homepage Reorganization

The Steelhead homepage will be reorganized, grouping features by category for improved navigation within the software.

## Quoting Page Updates

Quoting will follow the layout of the Sales Order page with Lines and Line Items, ensuring a smooth transition from Quotes to Sales Orders.

## Email Enhancements

A history of Sent and Received emails will be visible within Steelhead, and you'll have the ability to customize email subject lines and body text.

## Outsourcing/Purchasing

Purchase Orders are being structured similar to Sales Orders with Lines and Line Items, and Outsourcing and Receiving will see improved efficiency.

## VIEW ALL PRODUCT UPDATES

We hope that these updates will help you save time and have your shop running more efficiently.

Please reach out to your Customer Success Manager or email us at support@gosteelhead.com with any questions!

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