



# The Weekly Catch

Steelhead is honored to accept the Sparkplug Growth Award!

# Social Media Contest 5

#### Get social with us!

Help us launch our impact strategy to support job shops across the country! Follow 3 simple steps and get entered to win a \$50 Visa Gift Card!

- 1. Follow Steelhead Technologies on Instagram, Twitter, LinkedIn, and Facebook.
- 2. Like our most recent social media post on each channel.
- 3. Share one of our LinkedIn posts with your LinkedIn community by hitting the SHARE button.

One lucky winner will be chosen on March 31st - announced on our social media channels!

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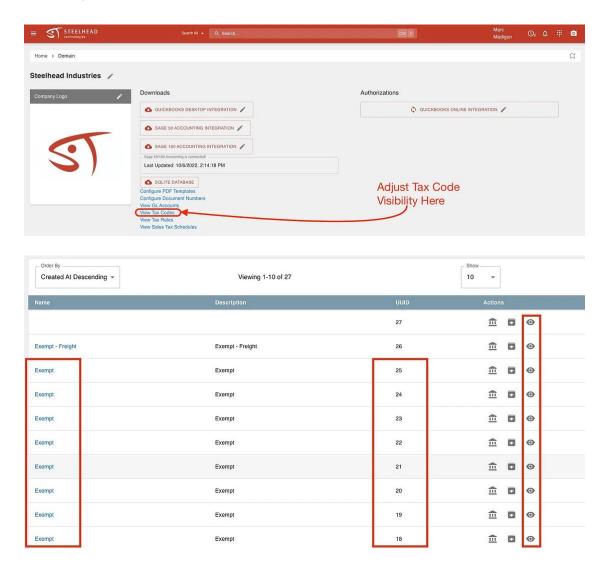
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# **Invoicing Updates - Tax Code Visibility**

### Reduce Invoicing Errors by Displaying Only Relevant Tax Codes

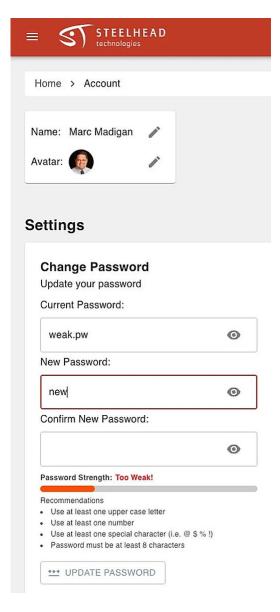
With tax codes available in Steelhead, all tax codes from your accounting software will appear as choices upon creating invoices. Adjust which tax codes appear in the dropdown options from the "View Tax Codes" page.



Tax Codes are imported from accounting software. They are viewable but not editable in the Steelhead platform. Select which tax codes appear in the dropdown list when creating invoices.

# **Security Update: Password Requirements**

**New Requirements for Steelhead User Passwords** 



New passwords entered into Steelhead must now meet minimum security requirements. To optimize domain security, we highly recommend updating passwords regularly.

This update is a basis for building additional functionality for account managers to require password updates for all users.

The minimum password requirements include:

- · Cannot reuse portions of your email address
- · Cannot include your email address
- Must be at least 8 characters
- Must include 3 of the 4 of:
  - Upper Case letters
  - Lower Case letters
  - Numbers
  - Special Characters

We recommend all users create "strong" passwords that meet the following criteria:

- 12+ characters
- Includes Upper Case and Lower Case letters, numbers, and special characters

#### MANUALLY CLEAR INVOICE SYNC ERRORS

Invoices that are in accounting but still have error notifications in Steelhead can now be marked as "synced." This clears the error notification and prevents Steelhead from rewriting the invoice to accounting.

#### **TABLES ARE CLICKABLE!**

Tables on many pages (including the Quotes, Workboards, Processes, Customers, Stations, Treatments, and Products pages, among others) now include clickable links. You can now open multiple items or items in new tabs from a single row.

#### This is not a full list of product updates.

For more information visit our document updates and training page.

**SEE ALL UPDATES** 

## **New Articles**





# **News & Events**

### **Upcoming PCI Webinar**

We will be presenting a webinar on **March 22nd at 11:00 AM Eastern**, in collaboration with PCI on how to improve profits overnight.

**REGISTER NOW!** 



### **Upcoming Products Finishing Webinar**

Jeff Halonen, CEO & Co-Founder will share **5 Steps to Future-Proof Your Plant** on **April 12th, at 2:00 PM EST** for those that are planning for retirement, the sale of the business, or just getting your business off the ground.

SAVE MY SEAT!



Photo Credit: Steelhead Technologies

REGISTER NOW

ADD TO OUTLOOK

### Five Steps to Future-Proof Your Plant

April 12, 2023 | 1:00 PM CT

Planning to expand operations? Opening additional plants? Handing your shop down and leaving a legacy? No matter what the future holds, this webinar will equip you with the know-how to future-proof your company.

**Presented By** 



VISIT THE STEELHEAD TECHNOLOGIES SHOWROOM

#### Don't forget about Steelhead's Referral Rewards Program!

Refer a colleague and if they become a Steelhead customer, you win a **one-month subscription for FREE!** 

**LEARN MORE** 

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