

## QUICK REFERENCE GUIDE MARLIN CONNECT – SETUP GUIDE

## MEGABUS HELPLINE

FREE online Marlin courses: eLearning.megabus.com.au e-mail: support@megabus.com.au phone: (03) 9262 5000

# HOW TO USE MARLIN GTX WITH MARLIN CONNECT

- 1. SETUP YOUR BRANDS
  - From the menu toolbar select System | System Files | Products | Product Brands

Brand Mai	ntenance 🔯 🎢 🗣 📬 🎎 🎟 🥝	
Code	Name	Prefix
2BS	BRIDGESTONE	B/STONE
2CAI	CAIYUANG	CAIYUANG
2CAP	CAPITOL	CAPITOL
2CAR	CARBON	CARBON
2CAS	CASTROL	CASTROL
2CAT	CATALYST	CATALYST
2CEA	CEAT	CEAT
	CHAMDIDO	CHAMPTRO

• Ensure the brands you wish to use are all listed. Use the Add or Copy icons to add new ones.

## 2. SETUP YOUR PRODUCT WEB CATEGORIES

• From the menu toolbar select System | System Files | Products | Product Web Categories

Stock Web Category Maintenance 🛛 🖉 💠 🔂 🦾 🎟 🎯				
Code	Name			
ACCESS	Accessories			
BATT	Batteries			
INVERT	Inverters			
PANEL	Panels			
TANK	Tanks			
TUBES	Tubes			
TYRES	Tyres			
VPARTS	Vehicle Parts			
WHEELS	Wheels			

- Ensure the Web Categories you wish to use are all listed. Use the Add or Copy icons to add new ones.
- 3. SELECT PRODUCTS TO BE PUBLISHED ON THE WEB
  - From the menu toolbar select Main | Products | Manage Products
  - Open each product you wish to make available in Marlin Connect and select the Web Fields tab.

ew Pro		Image: Provide the statistic statis	
Veb Fiel			
V	Veb Publish		
Vob Ca	tegory Code	VPART P	
00 00			
	Description		
	Story		
	Scory	N/A	
		HTML:	
		N/A	
		<	>

- Click on the Edit icon, tick the Web Publish checkbox and select the Web Category Code from the drop down list.
- Optionally, enter a Description and a Story to be displayed for this product.
- Bulk File Maintenance can be used to update multiple products more quickly and easily.
- 4. SETUP ACCESS FOR YOUR SALES PEOPLE
  - From the menu toolbar select System | System Files | Sales People
  - Open each one, click on the Edit icon, select the required Portal Access Level and enter a Portal Password.
    - Select the appropriate Portal Access Level for each sales person.
    - Each access level includes access to the functions above it in the list but not those below it.

Edit Salesperson	🖽 💁 🖬 🔽 CW (CHRIS)	Image: A state of the state
Details Statistics Audit Log M	aintainers	
Code	* CW	
Nam	e CHRIS	
Activ	e 🗹	
Department	* SA SALESMAN	
Ema	il chris@megabus.com.au	
Portal Access Leve		
Portal Passwor	No access g Stock Availability & Supplier List Price Customer Pricing Place an Order & Order/Invoice History Enquiry Email Copy Invoice Account Balance Enquiry Edit Contact Details	

- 5. CUSTOMER SELF REGISTRATION
  - Visitors to the Marlin Connect website can login (if already registered), Register for Portal Access (new customer) or select Forgotten Your Password?

megab	Welcome to the Web Portal of MWS DEMONSTRATION SYSTEM	
Username or email		
Password	Login Register for Brital Access Burgotten Your Easeword?	

• Upon selecting Register for Portal Access, a registration screen will prompt the visitor for key details.

m	egal	JUS of Marlin® software	Welcome to the Web Por	tal of MWS DEMONS	TRATION SYSTEM	
			Register for Po	rtal Access		
	Darren					
	Kerr					
	Megabus					
	darren.kerr@megabu	s.com.au				
	9262 <mark>5000</mark>					
	•••••					
	•••••					
	Comment					
			Return To Portal Login	Register		

• Upon entering the details and clicking on the Register button, the registration request will appear in your Marlin Inbox and look like:

## 26/08/2014 | mws.test.mega-link.net | CONTACT | Account request for Darren Kerr

• Enter on the request, and a popup will appear with the details for this customer.

	Grant Customer Portal access to this Contact
Contact Details	
Surname	Kerr
Given Name	Darren
Title	
Telephone	9262 5000
Mobile	
Email	darren.kerr@megabus.com.au
Job Title	
Contact Group	MEGABUS EMPLOYEES
Notes	
	d
elect Customer Acc	ount
Company Name	Megabus
Customer	
Web Access Level	No access
Web Access Level	No access
	Stock Availability & Supplier List Price
	Customer Pricing Approve 🗙 Can
	Place an Order & Order/Invoice History Enquiry
	- Email Copy Invoice Account Balance Enquiry

- Add any missing information and select a Customer.
- Select the appropriate Web Access Level for this customer, then click on the Approve button.
  - Each access level includes access to the functions above it in the list but not those below it.
  - Typically, your customer's Sales Rep may be setup with 'Place an Order & Order/Invoice History Enquiry' access whereas the Manager/Owner may be setup with 'Edit Contact Details' access.

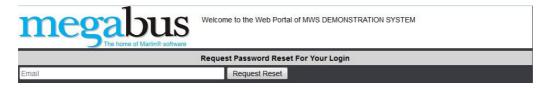
## 6. SETUP YOUR CONTACTS

- From the menu toolbar select Main | Contacts
- Ensure you have entered sufficient details for your Contacts and associated them with the relevant Customer(s).

View Contacts	2 🖬 MR JIM JONES
Details Customers (1) Suppliers (	0) Audit Log Maintainers
Surname	JONES
Given Name	MIC
Title	MR v
Telephone	9555 5555
Mobile	0455 555 555
Email	jim@email.com.au
Job Title	
Contact Group	
Web Password	
Notes	

#### 7. FORGOTTEN PASSWORD

If a customer forgets their password they simply click on the 'Forgotten Your Password?' link on the Marlin Connect login screen.



They enter their email address and click on the Request Reset button.

megabus The home of Marlin® software
You will shortly receive an email containing a link to reset your password. Return To Portal Login

A confirmation screen confirms that their request has been submitted.

They will receive an email with a link to a web page that will ask them to enter a new password.

#### 8. ACCESS LEVELS MAINTENANCE & MULTIPLE CUSTOMER ASSOCIATIONS

A Contact may be associated with multiple Customers and be given different Web Access Levels for each, according to his role at each Customer.

Edit Con	tacts 🔠 🖾 🗟	🖸 🚺 Darren Kerr	🖸 🚺 🖉
Details C	ustomers (1) Suppliers (0) Audit I	og Maintainers	
Associa	ted Customers 🛛 🕂 🎽 🖉	K	
Code	Name	Web Access Level	
JTYR	JOHNS TYRES	1	
TONTYR	TONYS TYRES	3	
	perfected and a second s	Ø	
	Association Details		
	Customer TONTYR	P TONYS TYRES	5
	Web Access Level Place an	Order & Order/Invoice History Enqu	Jiry 🗸
			🖌 Ok 🔀 Cancel
			6

- To change an access level, click on the Edit icon and then enter on the associated Customer.
- To block access completely, select 'No Access' from the Web Access Level drop down list.
- 9. HOME BRANCHES
  - If you have Branches set up, you will need to select the Home Branch for each Customer (ie. the Branch that would normally ship stock to that Customer).

dit Customer	🎟 🗳 🖊	01 🚺	(CASH SALE)						
etails Options Contacts (0	)) Documents	Transactions	Consignment Transacti	ons Consignment Summary	Contract S	Statistics Notes	Payment Cards	Audit Log	Maintainers
Contact					General				
Public Customer Code *	01					Active			
Name	CASH SALE				Acco	ount Status *	Open		
ABN			RCTI Agree	ment 🗌		Credit Limit		99999.00	j .
ACN						Date Joined	Unknown		
Address					Last Statu	is Change Date	No Changes		
	•					Last Sale Date	15/11/2013		
Suburb	-		Postcode	<i>"</i>	Last	t Payment Date	15/11/2013		
State			Country		Yea	ar to Date Sales		0.00	0
Delivery Address									
					Balances				
Suburb			Postcode	$\sim$	Month C	Opening Balance		0.00	
State			Country			90 Days		0.00	l l
Contact Name						60 Days		0.00	Į –
Telephone						30 Days		0.00	l
Mobile						Current		0.00	1
Fax						Total Balance		0.00	]
Email									
MegaLink									
Home Branch	NSW	<i>P</i> N	ew South Wales						

#### **10. PUBLISH STOCK LOCATIONS**

• If you have Stock Locations set up, you will need to tick the Web Publish check box for each Stock Location to be available in Marlin Connect.

View L	ocation 🏾 🔳	📝 📔 💶 WH1 (Warehouse 1)	
Details	Audit Log Maintainers		
	Code *	WH1	
	Name	Warehouse 1	
	Active	$\checkmark$	
		Local Printing	2
		Invoice	
		Work Order	
		Delivery Docket	
			-
	Megalink Address		
	Document Queue Type		
	Remote Printer Definition		
		Remote Printing	
		Work Order	
		Allow Remote Invoice and Delivery Docket	
		Invoice	
		Delivery Docke	
	Web Publish		

#### 11. WORK ORDER INVOICING

• Orders from Marlin Connect will appear in Work Order Invoicing with an Entry Mode of Electronic. Click on the Edit button if you wish to edit the details, or just enter a Salesperson and click on the Invoice button.

	Work Ord	ler Invoi	i <mark>cing v I</mark> r	nvoice Park	🗙 Void 🛛 🔒 /	ttach Last	Documen	it: Invoice 4	3 😓					X
Invoice	General Salespers	ion	P	List Options	🖉 Edit	Invoicing Options								
Credit Note				1			Remove Specific Cost Items From Stocktake				ktake			
Work Order				Show Only To	day's Orders	•								
Work Order Invoicing	Order 🔺	Customer	Customer Name		Salesperson	Entry Mode		Date and Time			on			
> Parked Transactions	000067	TONTYR	AT			Electronic;			27/08/201					
	000068	TONTYR	TONYS TYRES			Electronic;	27/08/	2014 11:52a	27/08/201	4				
Parked Invoices (0)						1								
Parked Credit Notes (0)														
	Work Order Details Image: Control of the second secon													
			Description		Q	uantity Quant	ity Filled Q	ty To Invoice	Qty On Hand	Qty Available	(Inc) Price	e (Inc) Amount Sale Type Line Status		
	Deliver To:													
	BENTLEIGH EAST 3165						2		100					
	SM225601698ASP01 SUM 225/60R16 98		H HTR P01AS		2	0	2	14	12	161.00	322.00			

Please visit eLearning.megabus.com.au for step by step guidance on how to use Marlin GTX and Marlin HR.