LIGHTB☒X

Change to RIMS Browser Support Policy

Microsoft announced that it will end Internet Explorer 11 (IE 11) browser support on August 17, 2021.

Microsoft wants organizations to switch to the new Chromium-based Microsoft Edge browser. For organizations using Web applications based on IE 11 technologies, it is possible to use the Chromium-based Edge browser with IE Mode.

We have successfully tested RIMS in Chromium-based Microsoft Edge browser **with IE 11 Mode enabled**. It is critical that IE 11 Mode be enabled in order for Chromium-based Microsoft Edge browser to work properly with RIMS.

Please provide this information to your IT Team to allow seamless transition to the Chromium-based Microsoft Edge browser with IE 11 Mode enabled.

What does this mean?

LightBox will no longer be actively developing for and testing against unsupported Internet Explorer versions. If you are using an unsupported browser, some RIMS features may be disabled, or functionality may be broken in certain areas. LightBox will not be addressing issues for unsupported browser versions.

More Information

LightBox is committed to providing best-in-class Products to our Customers. Staying current with industry technologies and practices allows us build and support services with improved security, performance, and functionality.

Should you have any questions, please contact RIMS Support.