

RIMS®

Release Notes – 8.21.0

June 3, 2020

RIMS®

VERSION

8.21.0

ExactBid's Real Estate Information Management System (RIMS) Version 8.21.0 is a release for all RIMS 8 users.

These Release Notes provide a summary of selected bug fixes and performance improvements for the following noted areas:

QUALITY & USABILITY IMPROVEMENTS

Award Automation Service

Full Automation for Non-Valuation Job Types

Report Type award information was not populating in non-valuation job type Bid Awarded and Processing Failure notices for full automation awards. This issue has been resolved. Report Type will show for all job types plus any associated Comments from the full automation RFP. If vendor provided fee is used, the Fee line will show '(Vendor to Provide Fee)'.

Semi-Automation for Non-Valuation Job Types

When setting up semi-automation for non-valuation job types, the RFP template was not showing the Report Type on the template in Task Codes-RFP. Updated the RFP template edit page to display the saved Report Type and Report Format. If the Valuation Scenarios are used for non-valuation job types, those fields will save and display.

Create Invoice

Create Invoice

If properties were set-up using the Property Batch Import Template, the Create Invoice was returning an error. The issue was resolved by correcting a stored procedure in the code. The Create Invoice now generates as expected.

Fee Schedule

Loan Amounts Exceeding \$1 Billion

The Fee Schedule was not applying the review fee (if any) when the loan amount exceeded one billion dollars (\$1,000,000,000). The review fee will properly calculate and display.

Job Manager Service Area

Hierarchy Code

Hierarchy Code was not always taking priority when other Job Manager service areas matched the criteria. The issue has been resolved such that Hierarchy Code will create a one-to-one relationship between the Account Officer and Job Manager. If any other element(s) of the Job Manager's service area (which includes Hierarchy Code) does not match, the work will route to JM Non-Applicable.

Reports

Ad Hoc Report – Scheduled & Subscribed Reports

Logi Ad Hoc Scheduler updated and TLS 1.2 protocols implemented on the Logi server.

NOTE: This required update will break the scheduled reports for subscribed users. You will need to go to your subscribed scheduled Ad Hoc reports to re-subscribe. It is recommended that you click 'Unsubscribe' and then click 'Subscribe' to re-subscribe to all of your scheduled reports.

Appraiser Expiry Report

The Appraiser Expiry Report returned an error when there was an email containing an ampersand (&). The issue has been resolved to handle an ampersand in an email.

Vendor Service Area Report

The Vendor Service Area Report was not returning the correct result set when Special Program filters were used. This issue has been resolved.

Security & Compliance

Encrypt Vendor Tax ID

Encrypt Vendor Tax ID information on RIMS and RIMSCentral user profiles and invoice Remit To areas.

Service Request Batch Import

Organization-Enabled Sites

The Service Request Batch Import Template has been updated to associate the organization of the Account Officer to the project when the site is organization enabled.

Previously, the Requester information populated as the Account Officer. This issue has been resolved. The Account Officer and Requester will populate with the information provided in the template.

Third-party Services

EDR Reports

EDR invoices associated with delivery of EDR reports stopped showing as a file upload. The issue has been resolved with the third-party integration. EDR invoices will show as a file upload going forward.