

RIMS[®]

Release Notes – 8.25.0

May 28, 2021

RIMS®

VERSION

8.25.0

ExactBid's Real Estate Information Management System (RIMS) Version 8.25.0 is a release for all RIMS 8 users.

These Release Notes provide a summary of selected bug fixes and performance improvements for the following noted areas:

QUALITY & USABILITY IMPROVEMENTS

Batch Invoice

Timestamp

The timestamp in batch invoice was showing one hour ahead for Draft Date, Batch Date and Batch File Details. The issue was resolved to reflect the correct timestamp in these areas of batch invoice.

Encryption

Updated Encryption Method

Converted the following encrypted fields from 3DES encryption to AES:

- Loan Number
- Archive Loan Number
- Borrower – First Name
- Borrower - Last Name\Entity
- Third-party Account Password (Integrated services)
- Tax ID

To accommodate the longer encrypted values, certain column input characters were limited as follows:

- Loan Number – 176 characters
- Archive Loan Number – 176 characters
- Borrower First Name – 176 characters
- Borrower Last Name\Entity – 368 characters
- Third-party Account Password – 30 characters
- Tax ID – 32 characters

NOTE: The maximum length of the above fields (except Tax ID) should not be altered beyond the absolute values noted. If maximum length is removed, user will not be able to type beyond the character limit. When saving the vendor user profile, an error message will show when the Tax ID exceeds the character limit.

RIMSCentral

Tutorial Pages

Since Flash support is ending in 2021, we replaced RIMSCentral Flash tutorials with MP4 videos.

Scorecard

Multiple Rating Rows

Added an option in Scorecard Configurations to make the individual rows in a multiple rating scorecard required.

To make this change, please contact RIMS Support at 866-319-7467 or support@exactbid.com.

Service Request

SBA Involvement Question

If Involvement Type was not exposed for the SBA Involvement question, the user could not change the SBA Involvement answer from 'No' to 'Yes' via View/Edit Project. The issue has been fixed to allow changing the response from 'No' to 'Yes' without Involvement Type being exposed.

SPECIAL NOTE: SBA Involvement is tied to Involvement Type throughout RIMS which means that SBA Involvement of 'Yes' will automatically select the first Involvement Type of '7A' as the Involvement Type selected. Involvement Type should be exposed and required when SBA Involvement is used in the service request.

System Settings

Users & Groups – Import Vendors

When selecting the radio button to 'Search by property type/location' in RIMSCentral using Import Vendors, the user was not always able to scroll all the way down on the page. The issue was resolved so that the entire drop-down is visible.

Various Areas

Timestamp

Daylight Savings Time (DST) was showing prior to DST starting in various areas on the site. The issue was resolved by updating the function which computes the local time. A new configuration was added to work along with the current UTC OffSet configuration to allow for bank's preference for time zone. The data table which lists DST start and end dates was updated through the year 2035.

The following areas were affected by the function change:

- SRF Service Sent Date
- Task/Job Attachment
- Project Comment
- Job Comment
- Job Status Comment
- Batch Invoice
- User Change Log
- SRF Import
- Vendor Performance Comment

- RFP Manager/Bid Authorization
- Bid Status Report
- Service Summary Report
- AdHoc Reports
- Data Summary Report
- Notification Log
- Task Attachment – File Log
- Scorecard
- Award Automation

Updated Comments (Job Comments) column on a few reports – areas affected:

- General Performance Report
- Work in Progress
- Invoice Detail Report
- Appraiser Open Assignment Report
- Manager Open Report

Updated Date Uploaded/Received filter on some reports to convert input dates – areas affected:

- Job Attachment Report
- General Performance Report
- Service Summary Report

Fixed Open Report blowup issues and fixed Report Run Date:

- Appraiser Open Assignment Report
- Manager Open Report/ASG Manager Open Report
- Open Review Assignment Report (fixed Report Run Date only)
- Service Summary Report (fixed Report Run Date only, added time zone)
- Reviewer Open Assignments Report