

**RIMS®**

Release Notes – 8.27.0

November 18, 2021

**RIMS®**

VERSION

**8.27.0**

Real Estate Information Management System (RIMS)  
Version 8.27.0 is a release for all RIMS 8 users.

These Release Notes provide a summary of selected bug fixes and performance improvements for the following noted areas:

## QUALITY & USABILITY IMPROVEMENTS

### Notices

#### Notice Management Group Rules for Recipients

Issue was reported where a group rule by job type was not properly sending to the correct job type recipients. The issue was resolved to generate the notice to the appropriate recipients based on default recipients and any group rule.

### Performance

#### Site Running Slow When Submitting SRF

Improvements were made to optimize the performance issues encountered by Account Officers submitting service requests.

### Reports

#### Ad Hoc Reporting

Added new views for Vendor Certifications and Vendor Insurance (planned for 8.26.1)

Added Additional Fields to Vendor Certifications View

-Certification Last Modified

-Certification Last Modified By

Added Additional Fields to Vendor Insurance View

-Insurance Last Modified

-Insurance Last Modified By

#### Notification Log Pages Loading Slow

Optimized the script to improve the running of notification logs on the project console page, notification log in reports and notification log for group messaging.

### RFP

#### RFP Template

When an RFP scope item was set as a List Box or multi-select option, the individual items in the Scope of Services would get pushed together. The issue was fixed to show the items in a bulleted list.

**Service Request  
Form****Property Street Address**

The property street address field was not showing with the yellow shaded background to indicate that the field was required. A fix was implemented to resolve the issue.

**Third-Party  
Services****Property Contact Information (Boxwood Means)**

Added Email, Phone Number and Fax Number aside from Name to Owner information sent from the Property Owner information.

**Custom Integrated Fields (Boxwood Means)**

Added Property Address 2, Account Officer (AO) First and Last Name, AO Phone Number, AO Fax Number and AO Email.

**Third-party Tasks to Transition to Closed Instead of Unpaid**

A check was added to the script for setting task status as Unpaid/Closed. A data script is included to remove logs setting status from Closed to Unpaid and Payment Processed set from Yes to No after task has been closed by the order status. This is related to the prior change made in the 8.26.1 release.