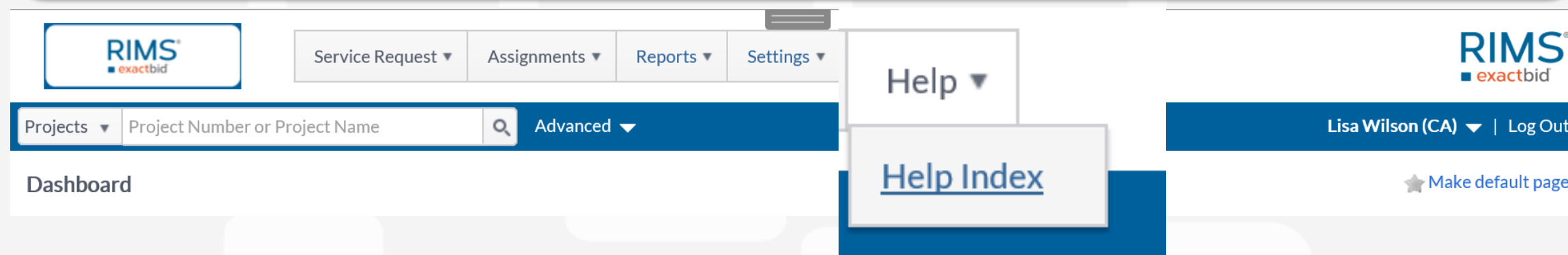


Introducing RIMS Training and Documentation

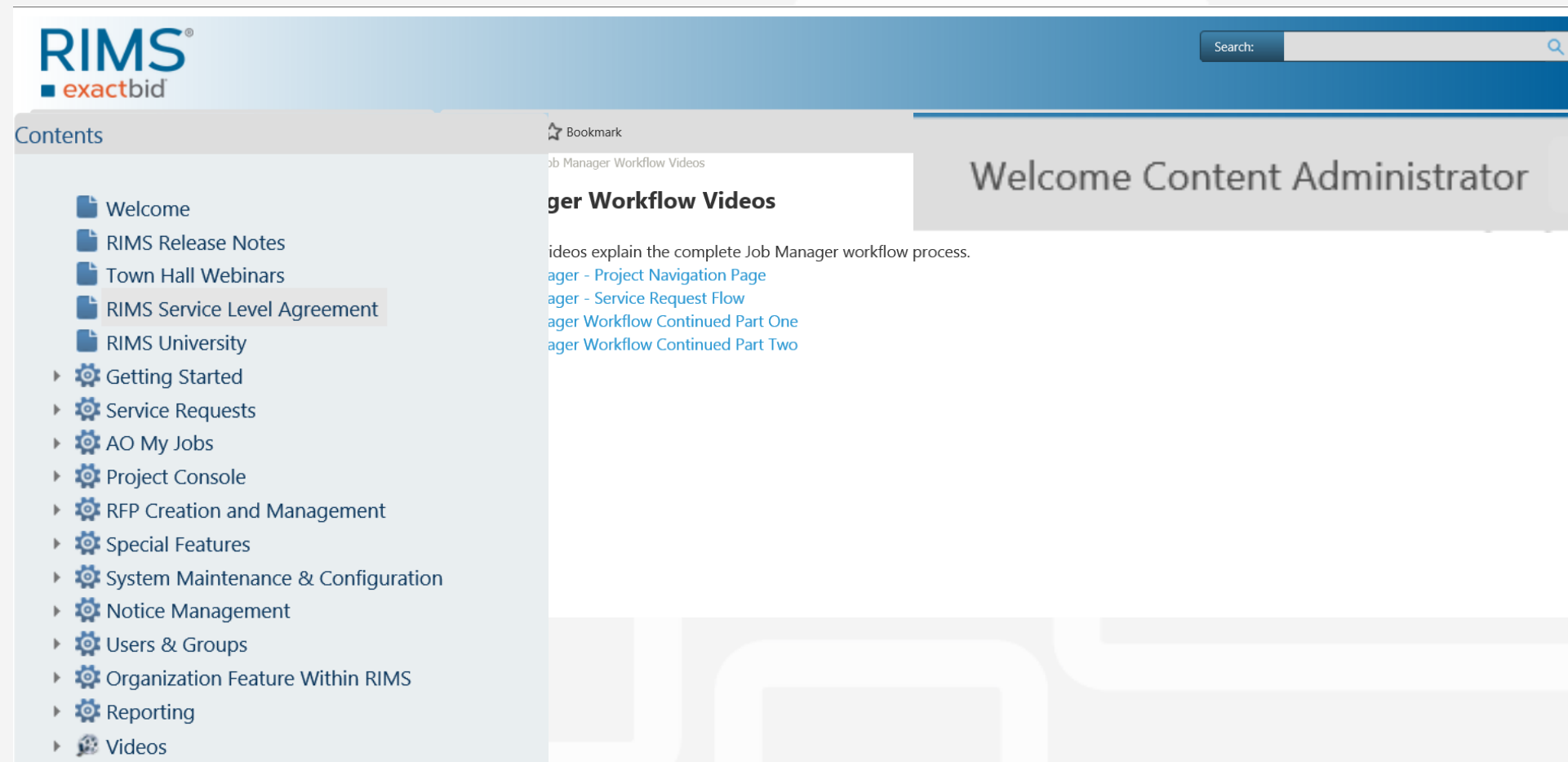
RIMS Help Console

The Help Console is available to all sites through the Help Tab on the top Menu.



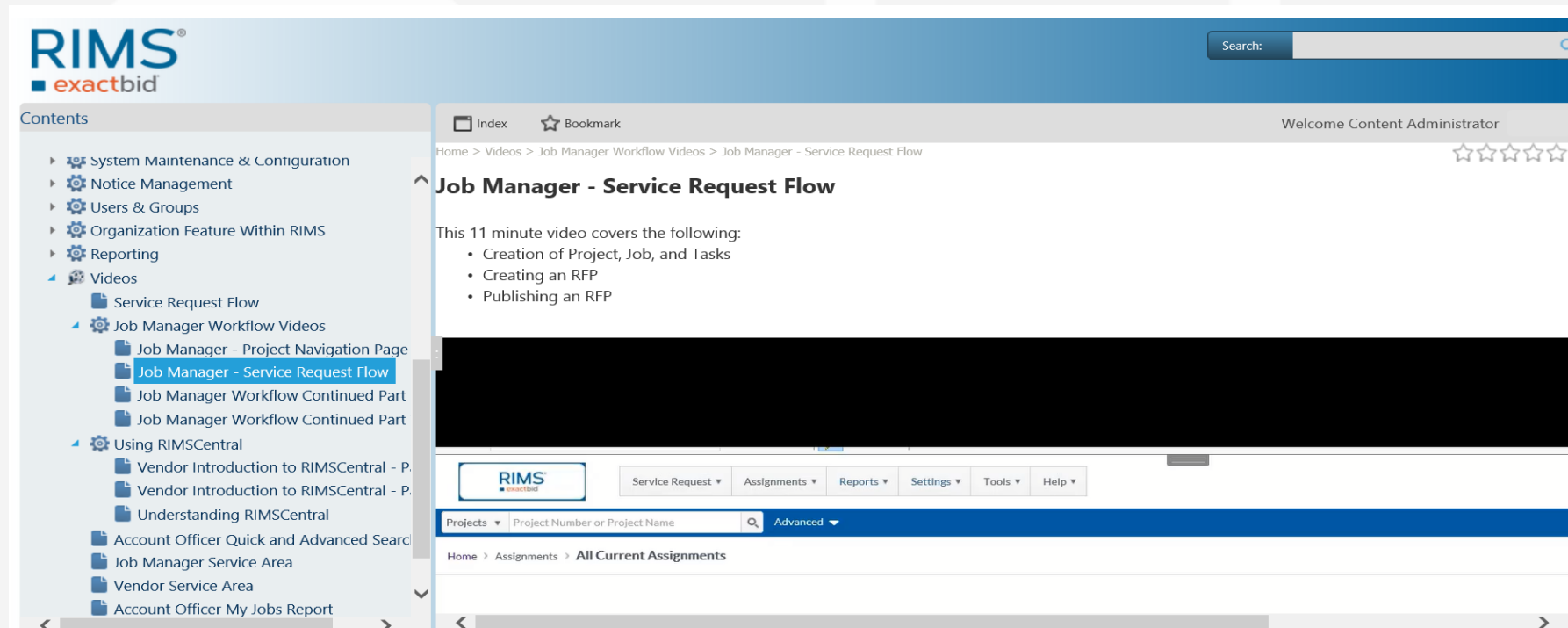
RIMS Help Console

At the Help Console, RIMS Users will see Help Content that is specific to each user type.



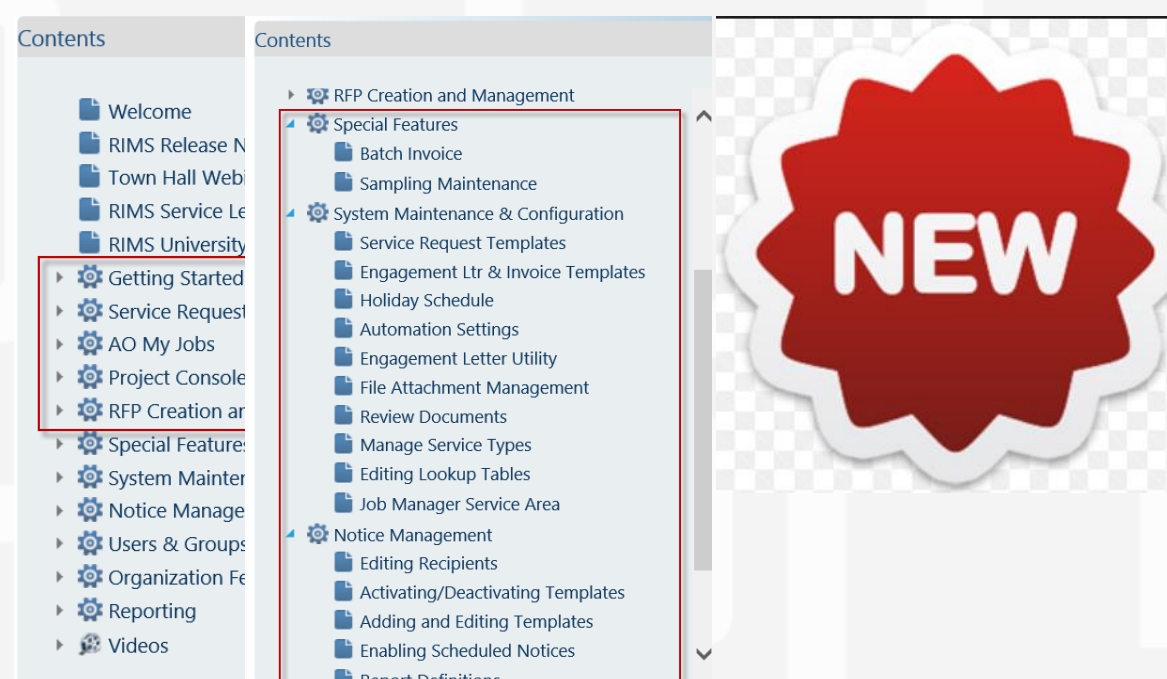
RIMS Help Console

The Information found here will range from Release Notes, Recorded RIMS University Sessions and written Step by Step Documentation to Recorded Instructional Videos.



RIMS Help Console

We currently have the full workflow from Service Request to the completion of the job ready in both written and recorded form and are regularly adding new material on new features and additional processes available in RIMS.



Introduction and Overview of RIMS

October 2017

What is the Purpose of RIMS?



Comply with
Regulatory
Requirements



Manage
Records



Centralize
Communication



Increase
Efficiency

What is the Function of RIMS?

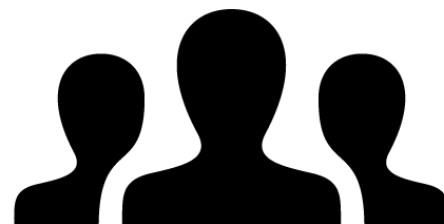
RIMS PROVIDES THE MEANS FOR THE LOAN ORIGATION GROUP TO ORDER APPRAISALS AND SERVICES FROM REAL ESTATE PROFESSIONALS EFFICIENTLY WHILE MAINTAINING THE APPRAISAL INDEPENDENCE REQUIRED BY FEDERAL REGULATION

Loan Origination



Customer-facing department whose role is to book new loans

Appraisal Department



A part of the Credit Administration Department whose role is to ensure sound lending policy and adherence to regulations

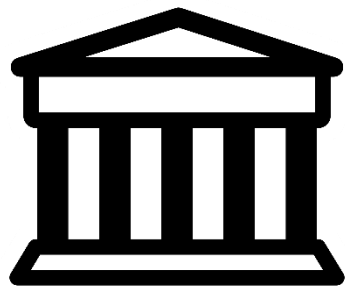
Independent Professional/Real Estate Appraisers



Independent Appraisers, Environmental and Construction Specialists who provide informed, unbiased evaluations

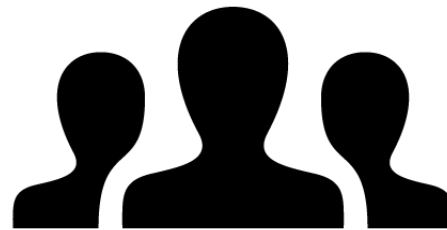
What is the Function of RIMS?

Loan Origination



When a real estate loan is requested, the Account Officer orders an Appraisal through RIMS

Appraisal Department



The Appraisal Department will determine what type of Appraisal is required

Independent
Professionals/Real Estate
Appraisers



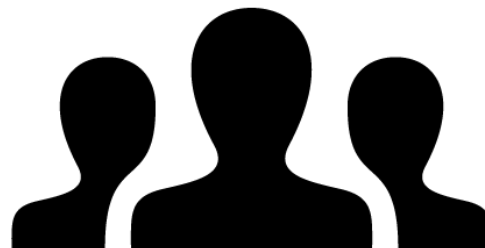
The Appraisal Department will send a Request for Bids to their Appraisal Panel

What is the Function of RIMS?

Loan Origination



Appraisal Department



Independent
Professionals/Real Estate
Appraiser



The Appraisal Department will send the Account Officer a request to authorize the Bid without revealing the name of the Appraiser

The Appraisal Department will take all of the Bids into consideration and determine which ones are acceptable

The Appraisers will submit their Bids to the Appraisal Department

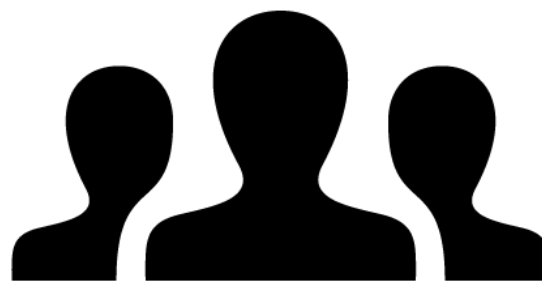
What is the Function of RIMS?

Loan Origination



The Account Officer will
authorize one of the blind
Bids through RIMS

Appraisal Department



The Appraisal Department will
receive the authorization to
proceed

Independent
Professional/Real Estate
Appraisers



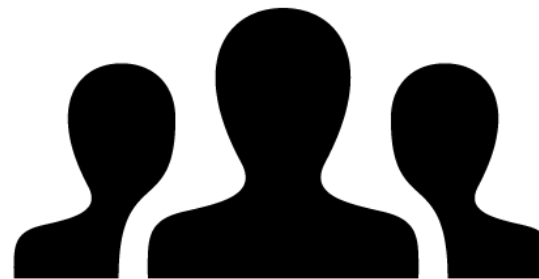
The Appraisal
Department will execute
the Award and the
Appraiser will be notified

What is the Function of RIMS?

Loan Origination

Appraisal Department

Independent
Professional/Real Estate
Appraiser



The Appraisal Department will make the Appraisal, the Formal Review and the Invoice available to the Account Officer

The Appraisal will be pushed back to RIMS and the Appraisal Department will review the completed Report, determine if it is acceptable, and score the Appraiser on their work

Once the Appraisal is completed, the Vendor will upload the Appraisal and Invoice to RIMSCentral

How Does This Work?

HELLO
my name is

Account Officer



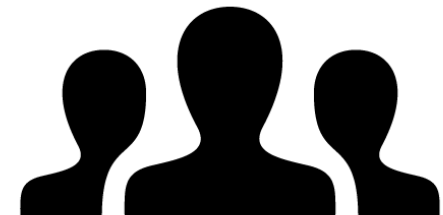
Both the Loan Origination side and
the Credit Administration side log
in to what is commonly know as
“Core” RIMS

RIMS[®]
■ exactbid

Both are bank employees and RIMS
users, but they are different User
Types

HELLO
my name is

Job Manager



How Does This Work?

The independent real estate professionals, such as Appraisers, Environmental Specialists, and Construction Specialists, log in to a separate site called RIMSCentral. We will refer to these users as “Vendors.”

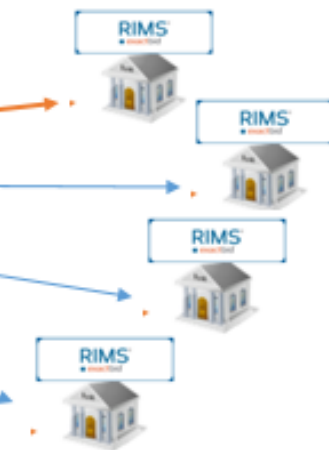
HELLO
my name is

Vendor

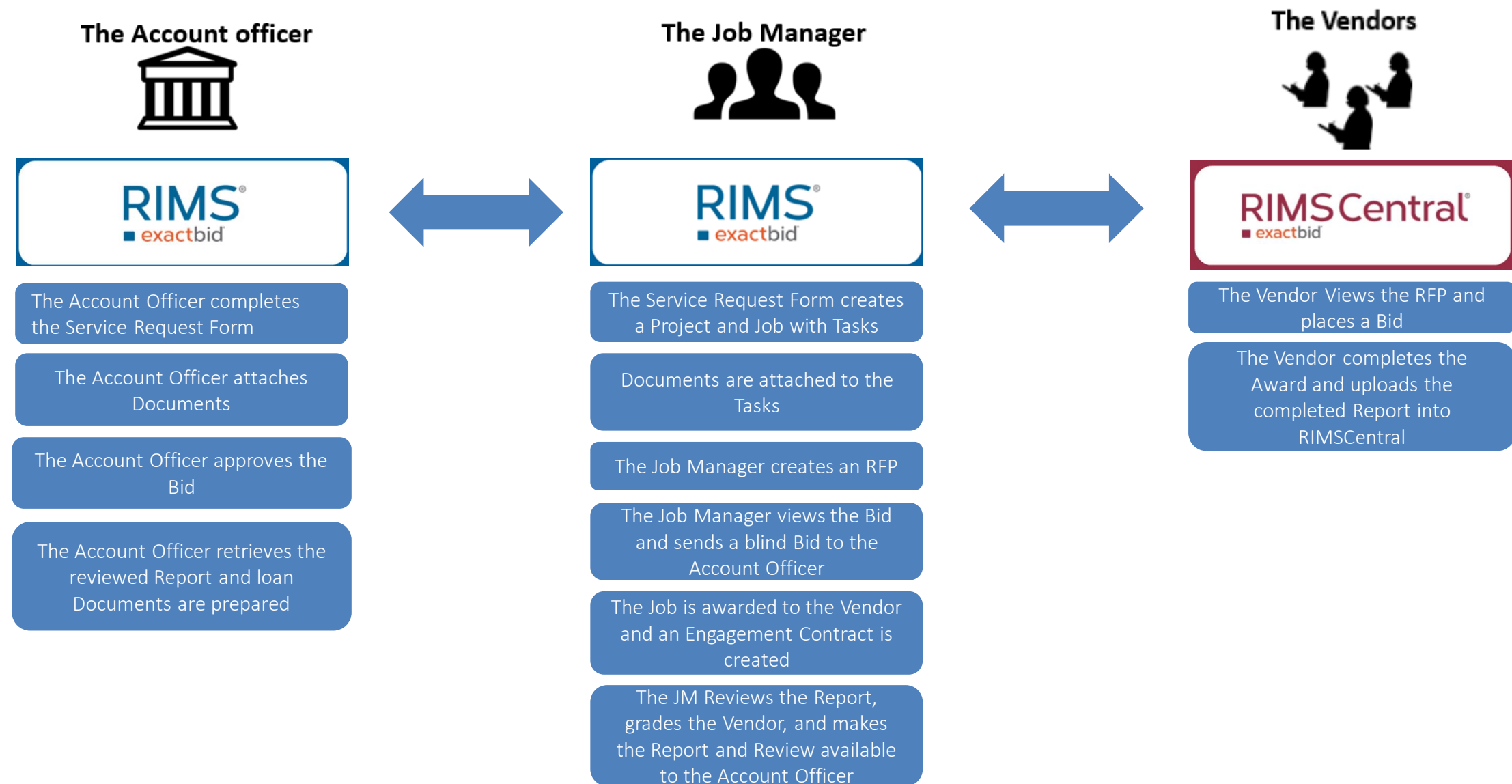
RIMSCentral
■ exactbid



Each of these professionals can have only one RIMSCentral account, but may have relationships with several RIMS banks and they will see Bids and Awards from all of their bank customers in one place.



How Does This Work?



How Does This Work?

