



8.2.4 Release Notes

ExactBid's Real Estate Information Management System (RIMS) Version 8.2.4 is a release for all RIMS 8 users. The 8.2.4 release introduces new features and addresses identified issues with RIMS functionality and performance for the following noted areas:

USABILITY

Task attachment and job attachment links include the number of documents in parentheses

Implemented maximum user search result setting to avoid voluminous page

Change Lending Group link added to Selected Project Summary action menu options

Multi-select menu drop-downs remain open when selecting multiple values

More space for comments in Job Comments section

Option to specify number of days preceding current task complete date as set by Job Manager, Vendor Job Manager, and Production Administrator users (See Account Manager)

CONTENT ADMINISTRATION

Checkbox shows deleted items that have been added to Lookup Tables - deleted items are not displayed by default

Priority Approval Lookup table added to Content Tables

Job Statuses, Task Statuses, and Notification Methods are set to read-only in Lookup Tables

Note added to the top of each Lending Group lookup table describes sort order (where applicable)

New disposition types can be added

Selected document type saves in Additional Documents section of Task Codes-RFP

Phone numbers in user profile fields permit extension entry of up to 4 characters

When creating a new user profile, the Last Login Date entry no longer displays as 1/1/0001 12:00:00 AM

Mail Code removed from the Vendor User Profile as a default setting

The User Profile page no longer jumps in the single page view for Account Officer multiple cost centers and drop-down elements in user profiles

The Engagement Letter Utility no longer deletes pages of the engagement letter during re-creation

User Profile historical change log data displays for upgraded customers

(cont.)

New secure password reset process (see **Password Reset** attachment)

PROJECT CONSOLE

External fees no longer removed when closing a task

New Project Comments field separate field from Transaction Comments

The Hold Task entry button has changed from Edit to Add

Date Modified listing removed from Services page

Difficulty Rating and Project Management hours available for tasks

Days Early or Late adjusted to display negative value for early delivery and positive value for late delivery

Advanced Search with multiple search filters returns desired result set

REQUEST FOR PROPOSAL

Option added to RFP Recipient Page to precheck Certified Vendors Only by default with an option to lock the checkbox. (See Account Manager)

Text areas in RFP scope and comments wrap to display complete information

REPORTS

Appraisal Vendor Performance Report returns expected completed tasks

Separate filters for major property types and sub-types available in Archive Appraisal Indices Report

Data Summary Report returns jobs with associated deleted users

Data Summary Report returns expected Risk Rating value

Data Summary Report shows year built in expected format

Vendor Service Summary Report returns results for inactive users when Include Inactive is checked

ACCOUNT OFFICER MY JOBS

Hold Comments displays in Job Status link whether hold event is active or inactive

RIMS CENTRAL

Quick Access link to upload a file available in RIMSCentral

Vendors can download reference documents in RIMSCentral

Additional Information

For additional details or questions regarding RIMS 8.2.4, contact your ExactBid Account Manager or email support@exactbid.com.

Password Reset

The RIMS 8.2.4 release features a new password reset functionality available to the Content Administrator (CA).

The **Reset Users Password?** checkbox is displayed on the **Change Password** tab when the CA engages the **Edit User** CA function.

When the CA selects this checkbox the selected user is sent a notification for creating a new password.

The screenshot displays the 'Edit User' window for Lisa Wilson. The left sidebar shows 'User Summary for Lisa Wilson (J)' with contact information, account details, and more actions. The main window has tabs for 'Setup', 'Contact', 'More Information', 'Preferences', and 'Change Password'. The 'Change Password' tab is active, showing a 'Reset Users Password?' checkbox with a red arrow pointing to it. The window also includes a 'Show in Single Page' link, 'Clear Form', 'Show Help', and 'Save'/'Cancel' buttons at the bottom.

The password reset email contains the user's LoginID, a temporary password and login site URL.

The screenshot shows an email from RIMS Support (RIMSS Default (UAT)) to Lisa Wilson. The subject is 'RIMS Notice Regarding your Account'. The email body contains the following information:

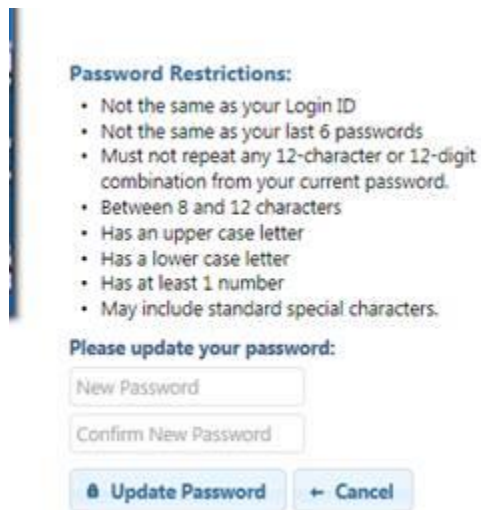
- Your Password has been reset.
- Login ID: lwilsonjm
- Temporary Password: YMsEQ?
- For security reasons, you will be prompted to select a new password once you log on.
- URL: <https://www.exactbid.com/>

For questions, please contact:
RIMS Support RIMSS Default (UAT)
bank@email.com Needs to be set with customer non-deliverable email.

The information contained in this electronic mail message is intended only for the personal and confidential use of the designated recipient named above. This message may be an attorney-client communication, and as such is privileged and confidential. If the reader of this message is not the intended recipient or agent responsible for delivering it to the intended recipient, you are hereby notified that you have received this document in error and that any review, dissemination, distribution or copying of this transmittal is strictly prohibited. If you have received this communication in error, please notify the sender immediately, return or forward this message back to the sender and delete it from your system.

This electronic mail and all other electronic (including voice) communications from the sender are for informational purposes only. No such communication is intended by the sender to constitute either an electronic record or an electronic signature, or to constitute any agreement by the sender to conduct a transaction by electronic means. Any such intention or agreement is hereby expressly disclaimed unless otherwise specifically indicated. Thank you.

The new selected user password must conform to the following restrictions:



Password Restrictions:

- Not the same as your Login ID
- Not the same as your last 6 passwords
- Must not repeat any 12-character or 12-digit combination from your current password.
- Between 8 and 12 characters
- Has an upper case letter
- Has a lower case letter
- Has at least 1 number
- May include standard special characters.

Please update your password:

New Password

Confirm New Password

RIMS users are locked out after three failed login attempts; however, ExactBid can set the account to automatically unlock over an assigned period of time.

Contact your Account Manager to enable the password reset feature.