



# ThreatConnect<sup>®</sup> App for IBM<sup>®</sup> QRadar<sup>®</sup>

## User Guide

**SOFTWARE VERSION 2.0**

**SEPTEMBER 30, 2021**

30043-02 EN Rev. A



©2021 ThreatConnect, Inc.

ThreatConnect® is a registered trademark of ThreatConnect, Inc.

IBM® and QRadar® are registered trademarks of International Business Machines Corporation.

Python® is a registered trademark of the Python Software Foundation.





## TABLE OF CONTENTS

OVERVIEW .....	4
DEPENDENCIES.....	4
ThreatConnect Dependencies .....	4
QRadar Dependencies.....	4
INSTALLATION .....	5
CONFIGURATION.....	5
USING THE APP.....	7
TROUBLESHOOTING .....	11





## OVERVIEW

The ThreatConnect app for IBM QRadar aggregates logs from IBM QRadar and combines them with threat intelligence in the ThreatConnect platform, enabling instant Indicator enrichment in QRadar from data in ThreatConnect and allowing users to look up and create Indicators or report false positives to ThreatConnect from within QRadar. It is built on the QRadar GUI app framework and can be installed directly from within the IBM Security App Exchange. General information about the app can be found at

<https://exchange.xforce.ibmcloud.com/hub/extension/bd7c346432082b104374eba1391837de>.

This app operates in the QRadar environment, with information flow running from QRadar to ThreatConnect. It is complementary to the IBM QRadar app for ThreatConnect, which operates in the ThreatConnect environment, uploading Indicators from ThreatConnect to QRadar reference sets. See [IBM QRadar App for ThreatConnect User Guide](#) for more information.

Software Version 2.0 has identical functionality to Software Version 1.0, but has been revised to function with Python® 3 and the updated QRadar application environment.

## DEPENDENCIES

### ThreatConnect Dependencies

**NOTE: All ThreatConnect dependencies will be provided by default to subscribing ThreatConnect Cloud customers. Private Instance customers can enable these settings during configuration on the Account Settings screen within their Private Instance of ThreatConnect.**

- ThreatConnect version 6.0 or newer
- ThreatConnect Application Programming Interface (API) URL
- ThreatConnect API ID
- ThreatConnect API Secret Key
- ThreatConnect API Owner

### QRadar Dependencies

- QRadar version 7.4.2 or newer
- Connectivity between QRadar and ThreatConnect



## INSTALLATION

The app is offered through the QRadar App Exchange. It can be installed from Extension Management or manually with a .zip file. Upload, installation, and management instructions can be found at <https://www.ibm.com/docs/en/qsip/7.4?topic=content-installing-extensions-by-using-extensions-management>.

## CONFIGURATION

1. Log into QRadar, and select the **Admin** tab from the default screen.
2. Scroll down to the bottom of the screen, and double-click the **ThreatConnect Configuration** icon under the **Apps** section (Figure 1).

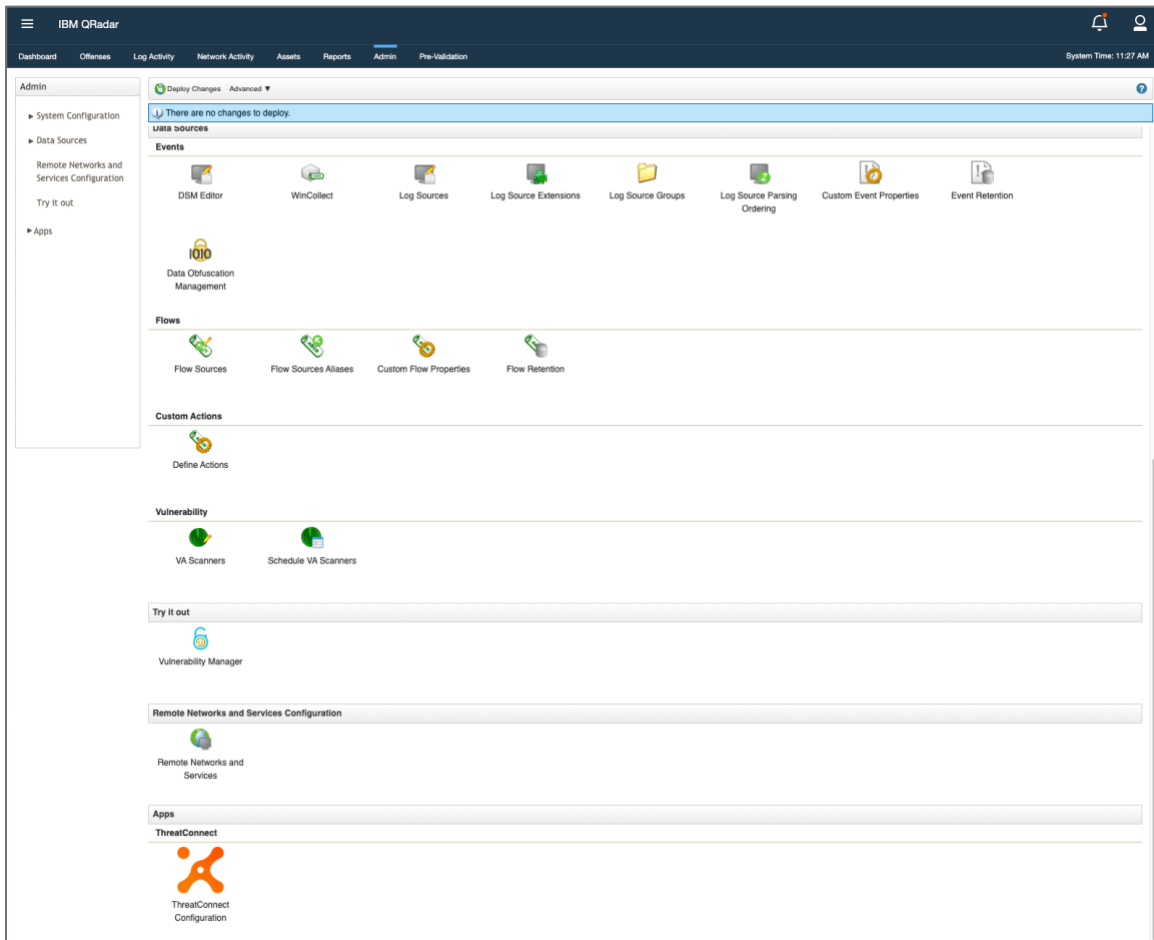


Figure 1

3. The ThreatConnect login window will be displayed (Figure 2).



ThreatConnect

ThreatConnect API URL:  
[Text Field]

API access ID:  
[Text Field]

API secret key:  
[Text Field]

Open ThreatConnect when adding an indicator:

Select default owner:  
QRadar

Enable Proxy:

Proxy Host:  
[Text Field]

Proxy Port:  
80

Proxy User:  
[Text Field]

Proxy Pass:  
[Text Field]

Save

**Figure 2**

- **ThreatConnect API URL:** Enter a URL ending in `/api`, such as `https://threatconnect.company.com/api`.
  - **API access ID:** Enter the API access ID that was created by your ThreatConnect administrator.
  - **API secret key:** Enter the API secret key corresponding to the API access ID.
  - **Open ThreatConnect when adding an indicator:** Select this checkbox to have ThreatConnect open when an Indicator is added.
  - **Select default owner:** Select the default owner in ThreatConnect. The owner will usually be your Organization.
  - **Enable Proxy:** Select this checkbox to enter proxy configuration parameters.
    - **Proxy Host:** Enter the name of the proxy host.
    - **Proxy Port:** Enter the proxy port.
    - **Proxy User:** Enter the proxy username (optional).
    - **Proxy Pass:** Enter the proxy password (optional).
4. Click the **Save** button to complete the login configuration.



## USING THE APP

The app enables hover-over metadata enrichment for Host, URL, and Address Indicators in QRadar via API calls to ThreatConnect.

1. To view the metadata for a particular Indicator, locate an Indicator in the **Dashboard**, **Offenses**, **Log Activity**, or **Assets** tab and hover the cursor over it (Figure 3).

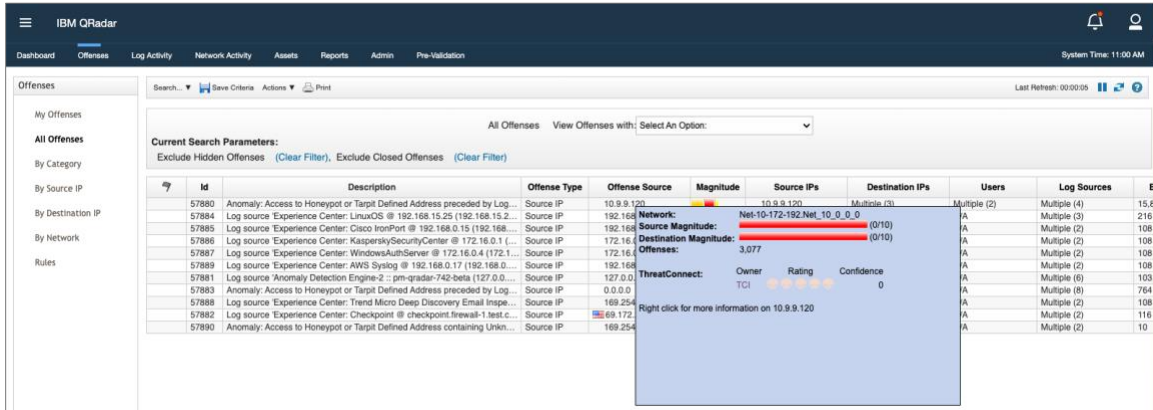


Figure 3

2. To view the [Details screen](#) for the Indicator in ThreatConnect, click on the Owner. The Indicator's **Details** screen will be displayed in a new window (Figure 4).

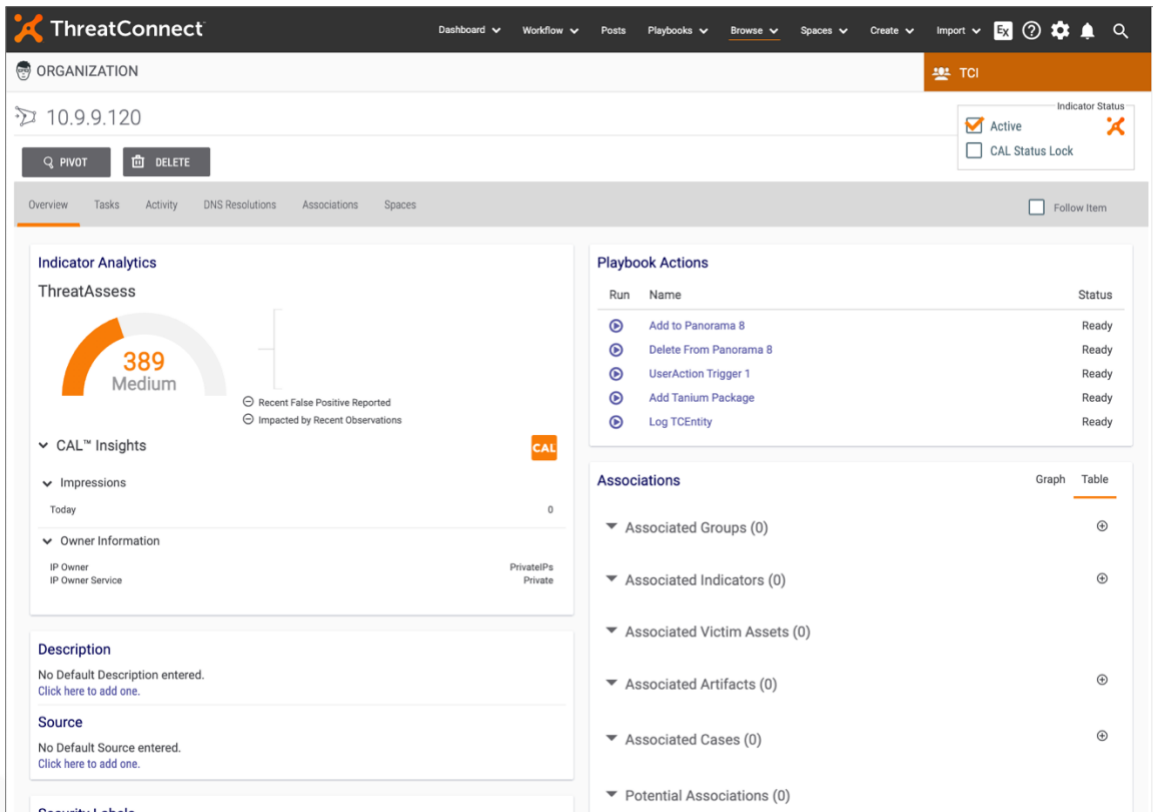


Figure 4



3. Hover-over metadata enrichment is also available in the detail view of an Offense, which may be accessed by clicking on a given **Offense Source** in QRadar (Figure 5).

The screenshot shows the IBM QRadar interface for Offense 57882. The main view displays offense details such as Description, Source IP(s), Destination IP(s), and Offense Source Summary. A map window is overlaid on the Source IP, showing a location in New York, USA. The map includes a search bar and navigation controls. The Source IP 69.172.200.109 is highlighted in the map window, and the location is identified as New York, United States, North America.

Figure 5

4. To mark an Indicator as a false positive, right-click on the Indicator and select **Mark false positive** in ThreatConnect (Figure 6).

The screenshot shows the IBM QRadar interface for Offense 57882. A context menu is open over the Source IP 69.172.200.109, with the option 'Mark false positive in ThreatConnect' selected. The menu also includes options for 'Navigate', 'Information', 'Plugin options...', and 'ThreatConnect Info'. The main view displays offense details such as Description, Source IP(s), Destination IP(s), and Offense Source Summary.

Figure 6

5. To view ThreatConnect data on the Indicator in a separate window, right-click on the Indicator and select **ThreatConnect Info**. A window containing ThreatConnect metadata for the Indicator will be displayed (Figure 7). False positives can also be marked from this window.



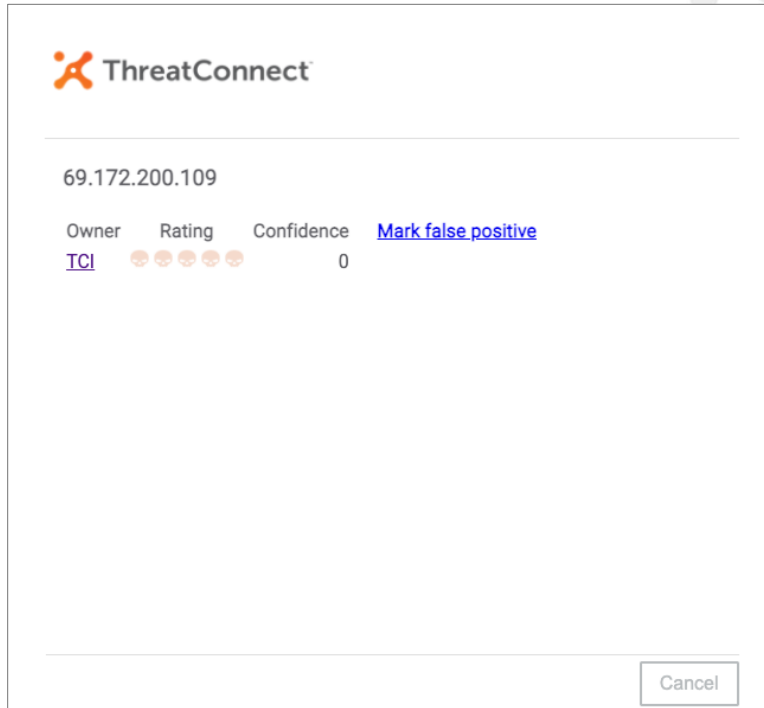


Figure 7

- 6. From some views in QRadar, the **Mark false positive** in ThreatConnect and ThreatConnect Info options are accessed by right-clicking and selecting **More Options...** (Figure 8).

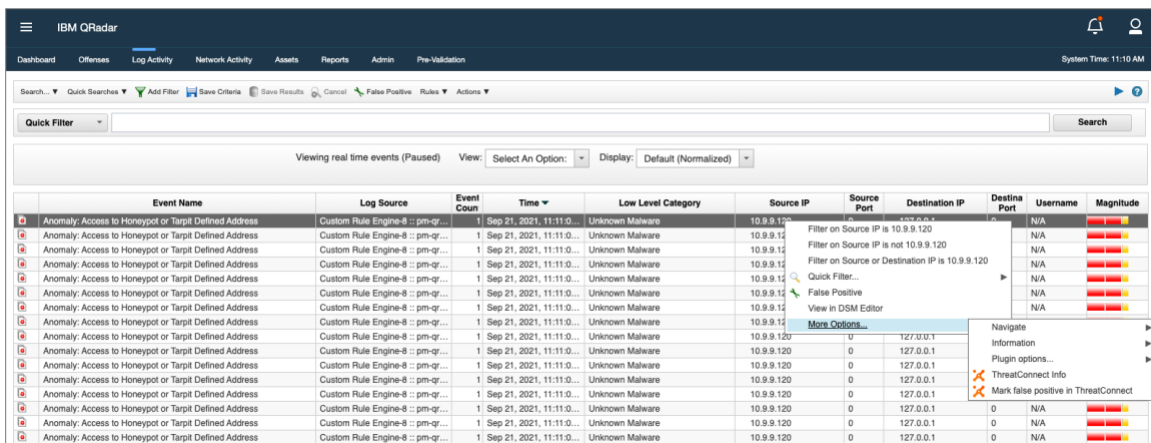


Figure 8

- 7. The hover-over feature will also show when an Indicator is not in ThreatConnect (Figure 9).



The screenshot shows the IBM QRadar interface with the 'Offenses' tab selected. A table of offenses is displayed with columns for Id, Description, Offense Type, Offense Source, Magnitude, Source IPs, Destination IPs, Users, and Log Sources. A context menu is open over one of the offenses, showing options like 'ThreatConnect Info'.

Id	Description	Offense Type	Offense Source	Magnitude	Source IPs	Destination IPs	Users	Log Sources	E
57880	Anomaly: Access to Honeypot or Tarpit Defined Address preceded by Log...	Source IP	10.9.9.120	High	10.9.9.120	Multiple (3)	Multiple (2)	Multiple (4)	16.0
57884	Log source Experience Center: LinuxOS @ 192.168.15.25 (192.168.15.2...	Source IP	192.168.15.25	High	192.168.15.25	n.o.n	n/a	Multiple (3)	228
57885	Log source Experience Center: Cisco IronPort @ 192.168.0.15 (192.168...	Source IP	192.168.0.15	High	192.168.0.15	Multiple (3)	Multiple (2)	Multiple (4)	114
57886	Log source Experience Center: KasperskySecurityCenter @ 172.16.0.1 (...)	Source IP	172.16.0.1	High	172.16.0.1	Network: Net-10-172-192-Net_192_168_0_0	Multiple (2)	Multiple (4)	114
57887	Log source Experience Center: WindowsAuthServer @ 172.16.0.4 (172.1...	Source IP	172.16.0.4	High	172.16.0.4	Source Magnitude: 74	Offenses: 74	Multiple (4)	114
57889	Log source Experience Center: AWS Syslog @ 192.168.0.17 (192.168.0...	Source IP	192.168.0.17	High	192.168.0.17	ThreatConnect: Not in ThreatConnect	Multiple (2)	Multiple (4)	114
57881	Log source Anomaly Detection Engine-2 : pm-gradar-742-beta (127.0.0...	Source IP	127.0.0.1	High	127.0.0.1	Multiple (3)	Multiple (2)	Multiple (4)	105
57883	Anomaly: Access to Honeypot or Tarpit Defined Address preceded by Log...	Source IP	0.0.0.0	High	0.0.0.0	Multiple (3)	Multiple (2)	Multiple (4)	802
57888	Log source Experience Center: Trend Micro Deep Discovery Email Inspe...	Source IP	169.254.3.4	High	169.254.3.4	Multiple (3)	Multiple (2)	Multiple (4)	114
57882	Log source Experience Center: Checkpoint @ checkpoint.firewall-1.tesl.c...	Source IP	69.172.200.109	High	69.172.200.109	Multiple (3)	Multiple (2)	Multiple (4)	118
57890	Anomaly: Access to Honeypot or Tarpit Defined Address containing Unkn...	Source IP	169.254.3.2	High	169.254.3.2	Multiple (3)	Multiple (2)	Multiple (4)	14

Figure 9

8. The Indicator can be added to ThreatConnect by right-clicking and selecting the **ThreatConnect Info** option. A window will be displayed asking if the Indicator should be added to ThreatConnect (Figure 10).

The screenshot shows a dialog box from ThreatConnect. It contains the text '192.168.15.25 not found in ThreatConnect.' and 'Add 192.168.15.25 to ThreatConnect?'. Below this, there is a dropdown menu for 'Owner' with 'QRadar' selected. At the bottom right, there are 'Cancel' and 'Save' buttons.

Figure 10

9. Select the Owner, and then click the **SAVE** button. The Indicator will now be added to ThreatConnect. Refresh the tab (e.g., **Log Activity**) by clicking on it, and then hover over the Indicator once more to see that it is now in ThreatConnect (Figure 11).

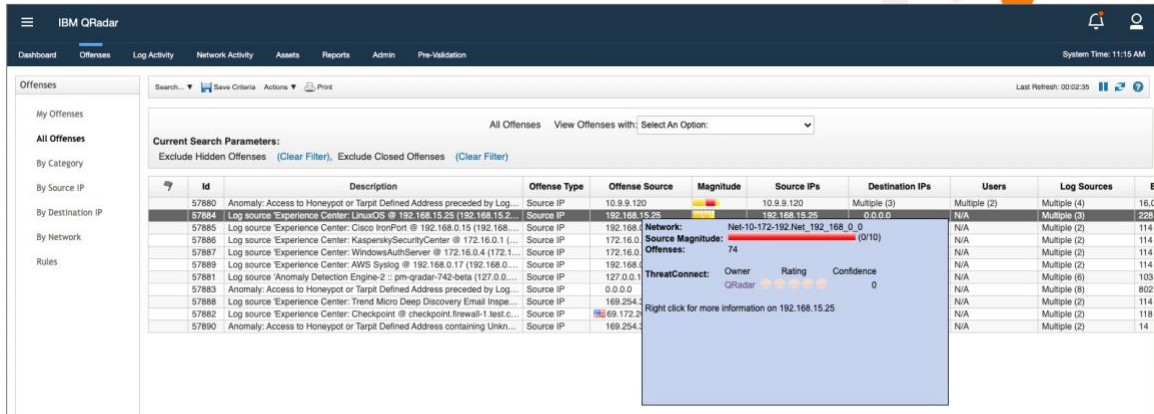


Figure 11

## TROUBLESHOOTING

1. The hover-over functionality works only when the QRadar screen is stable and not actively loading. If hovering over an Indicator does not bring up a results box, it may be because the screen is refreshing. To stop the refreshing process, click the **Pause** button at the upper-right corner of the QRadar window. Then hover over the Indicator again.
2. QRadar often pulls its ThreatConnect results from cached data. To view completely current results, clear the cache by clicking the current tab (e.g., **Offenses**, **Log Activity**). Do not refresh the entire browser window, as doing so will cause the display to default to the **Dashboard** tab.