

# TEXTTEL for RingCentral

## Full-featured text messaging in the RingCentral MVP app

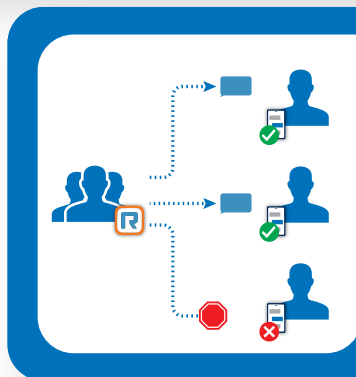


**Text right from the RingCentral MVP app.**

Send SMS or MMS texts right from the MVP app. In fact, your entire experience lives natively in MVP (on desktop, web and mobile), meaning you really never have to leave the app to have text conversations with any of your contacts.

### Team up on your text interactions.

We support both direct one-to-one and group-based messaging, so connect how it makes sense for you. For group-based messaging, add RingCentral users to your conversations with a mobile user to help answer questions or for additional support. It's less like a group text and more of a team approach to problem solving inside your app.



**Automate your opt-ins and -outs.**

Managing your opt-ins and opt-outs is easy. You'll get notified when your mobile contact subscribes or unsubscribes. And, if you happen to send a message to an opted out contact, we'll let you know in the RC team that it wasn't sent.

### Have access to full reporting and analytics, too.

A personalized administrative application from the Textel platform gives admins text-based performance reporting and analytics. In the app, admins can set auto-replies for specific keywords or add responses that'll send to anyone who texts anything to your line. From there, agents can keep the conversation going to solve problems, faster.

