



How to Create and Manage MyTXOne Portal Account

Application Note

May 2024

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- EdgeIPS LE
- EdgeFire
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- OT Defense Console
- Portable Inspector
- Safe Port
- ElementOne
- StellarProtect
- StellarProtect (Legacy Mode)
- StellarEnforce
- StellarOne
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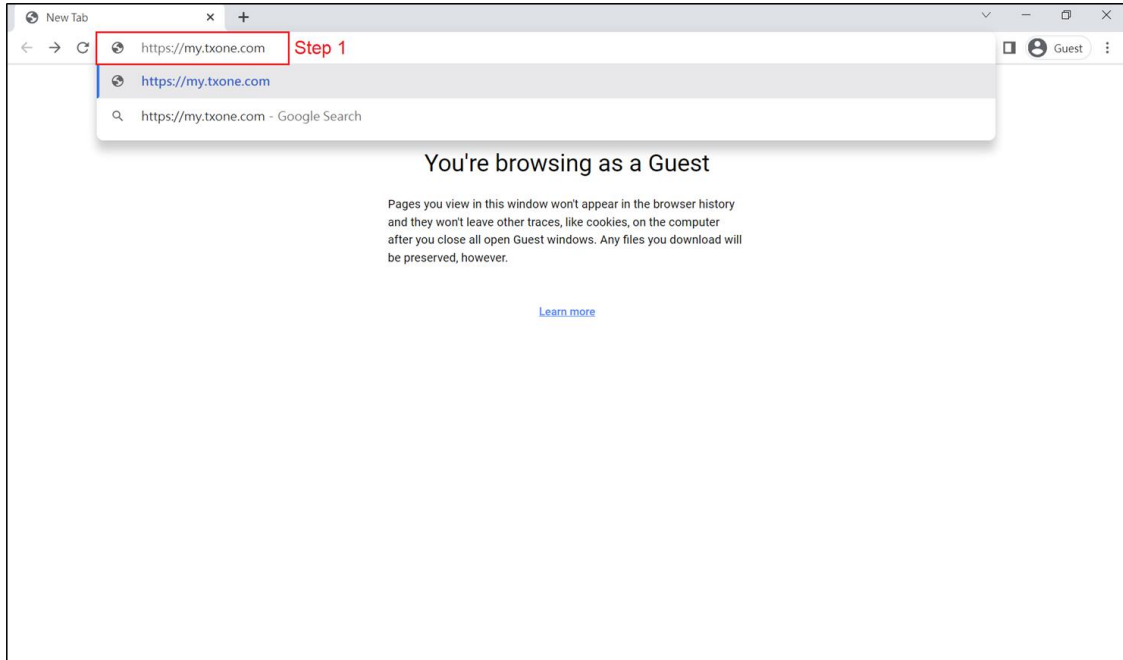
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1 Registering MyTXOne Portal Account

Procedure

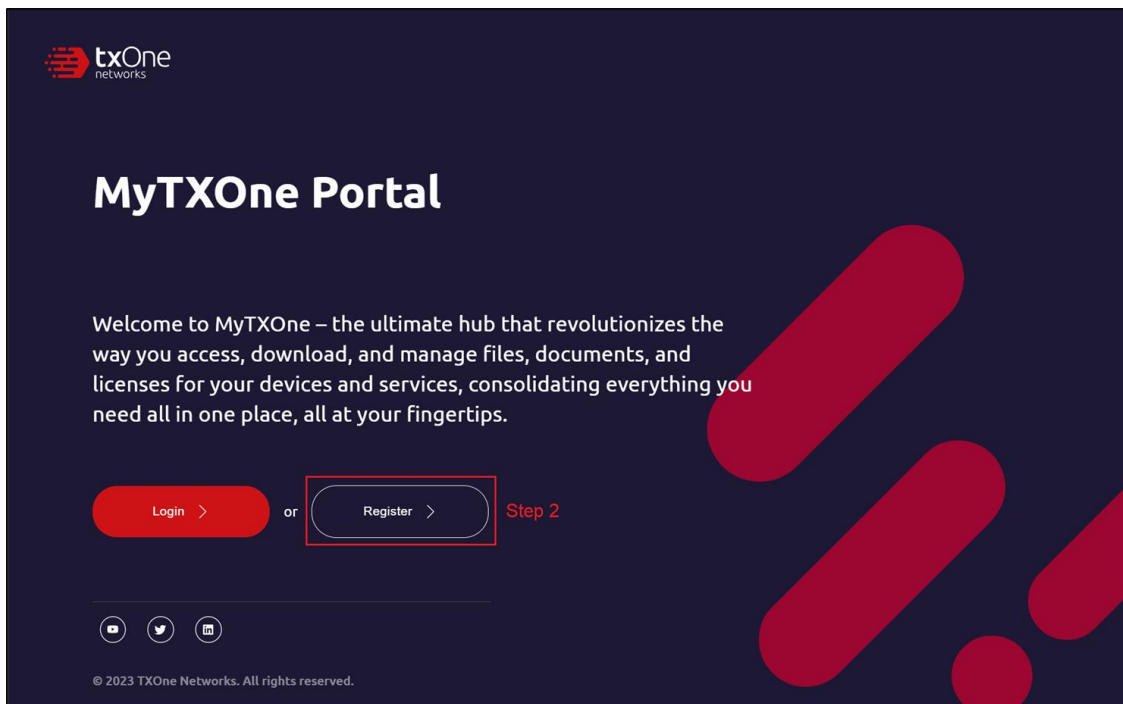
Step 1.

Open a browser and access <https://my.txone.com>.



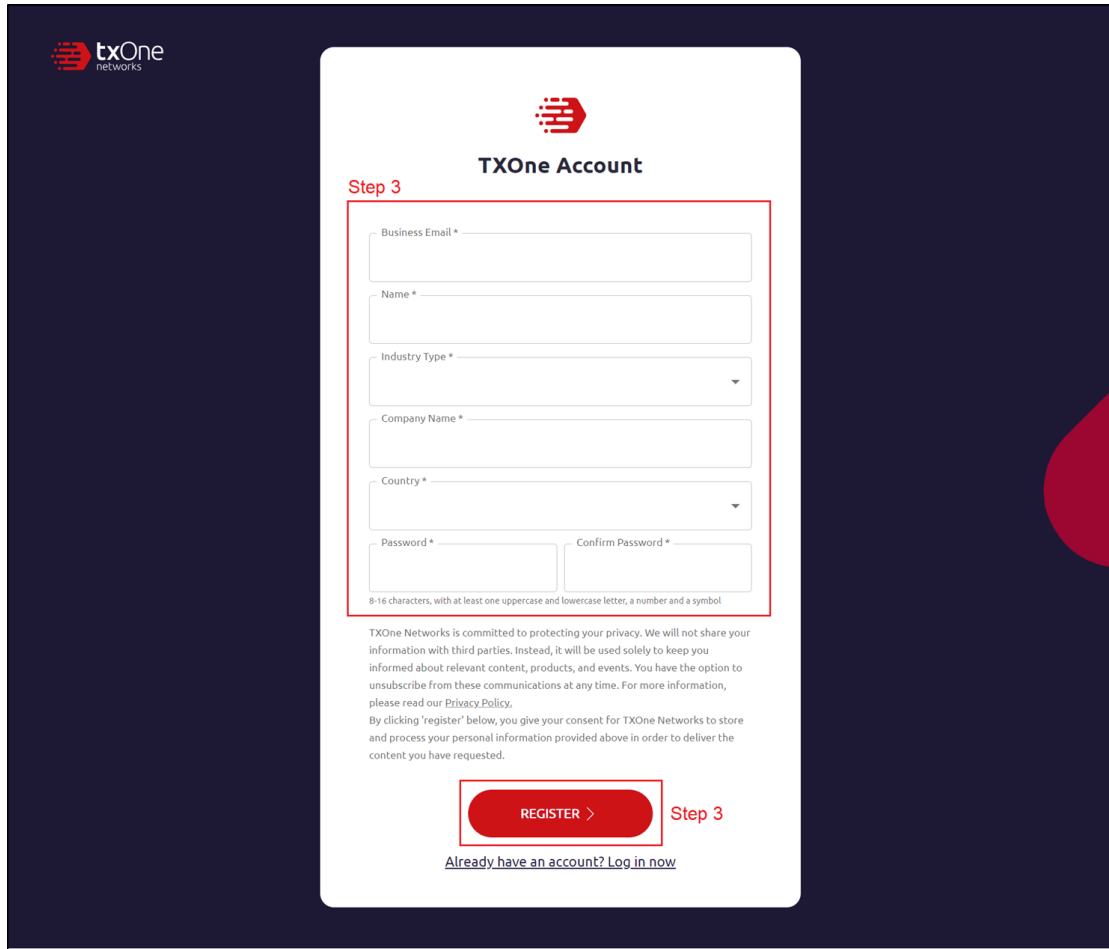
Step 2.

On the MyTXOne portal landing page, click “Register.”



Step 3.

Complete the registration form, then click “REGISTER.”



TXOne Account

Step 3

Business Email *

Name *

Industry Type *

Company Name *

Country *

Password * Confirm Password *

8-16 characters, with at least one uppercase and lowercase letter, a number and a symbol

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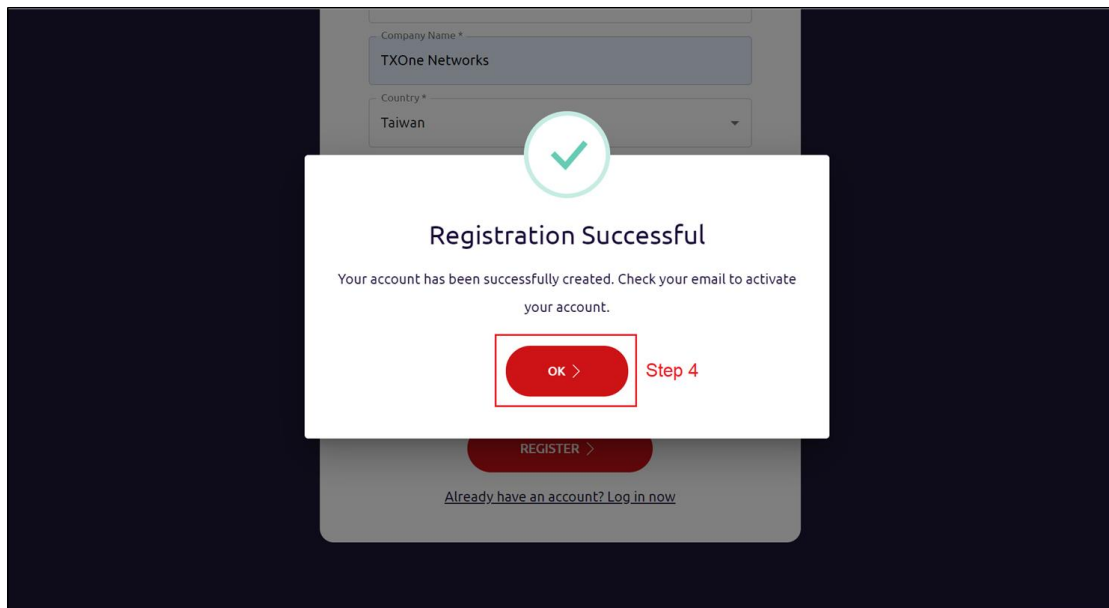
By clicking 'register' below, you give your consent for TXOne Networks to store and process your personal information provided above in order to deliver the content you have requested.

REGISTER > **Step 3**

[Already have an account? Log in now](#)

Step 4.

Your account registration process is now complete. Click “OK” to be redirected to the MyTXOne portal landing page. Check your email to proceed to activating your account.



Registration Successful

Your account has been successfully created. Check your email to activate your account.

OK > **Step 4**

REGISTER >

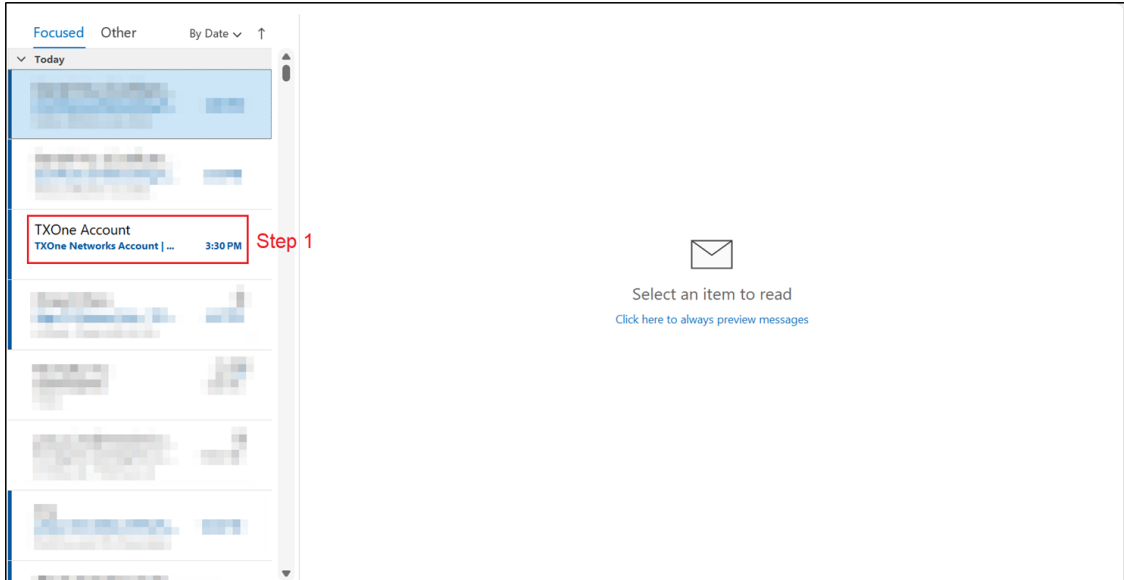
[Already have an account? Log in now](#)

2 Activating MyTXOne Portal Account

Procedure

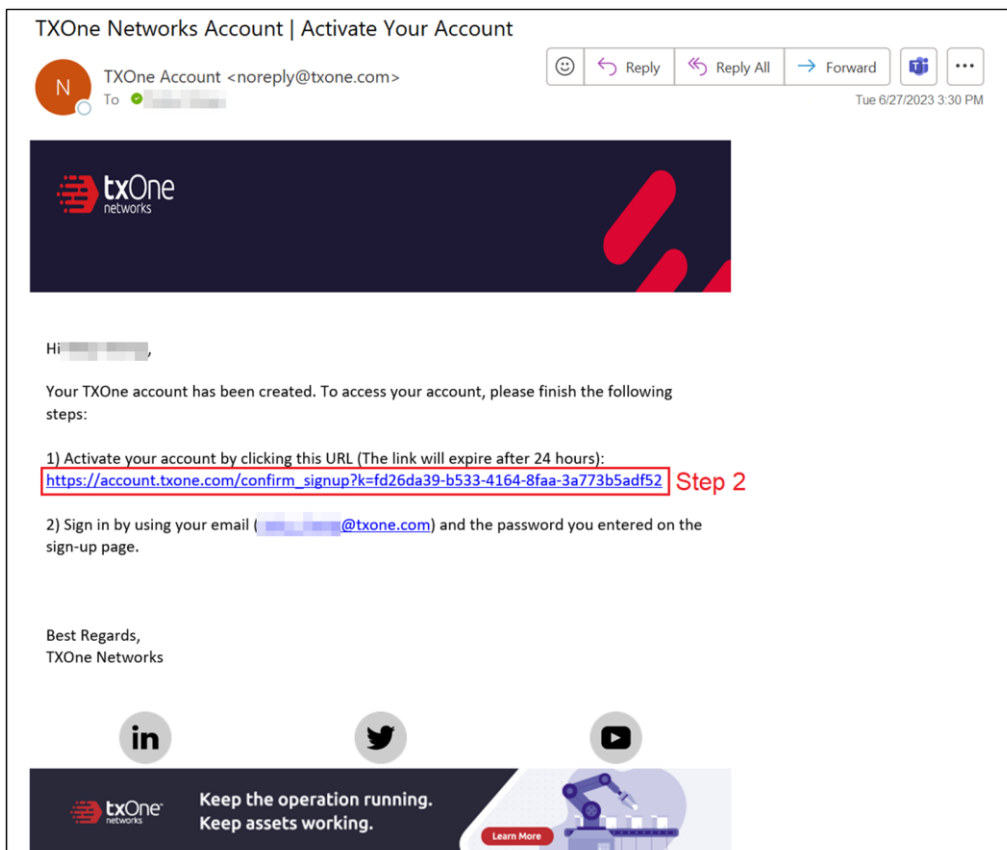
Step 1.

Check the inbox of the email you used for account registration, then open the account activation email.



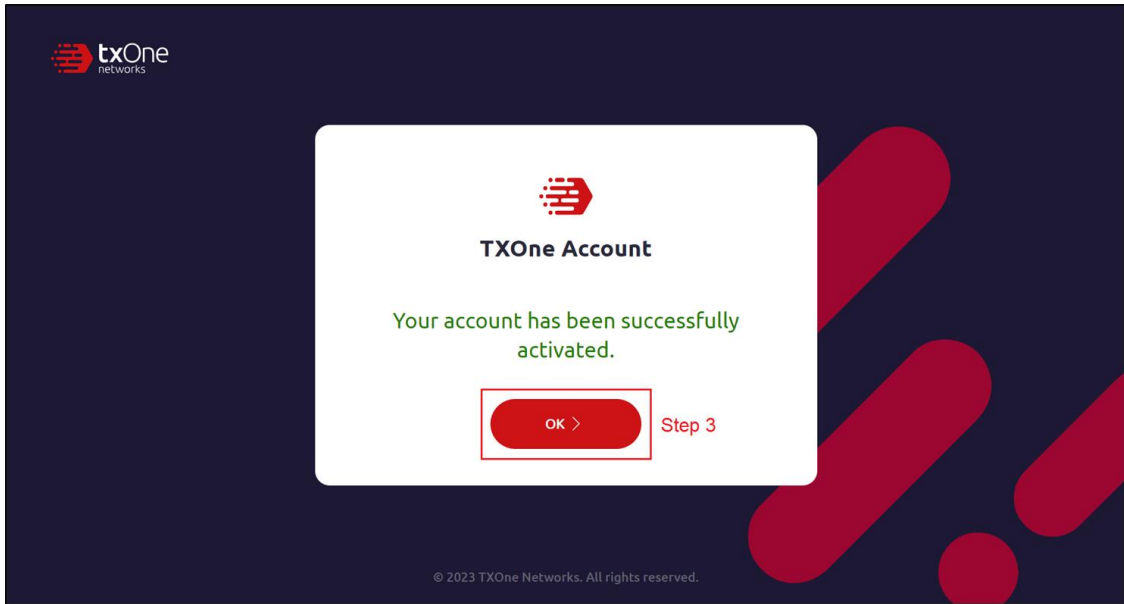
Step 2.

Click the activation link in the email.



Step 3.

Your account activation process is now complete. Click “OK” to be redirected to the MyTXOne portal login page. Proceed to logging in to your account.

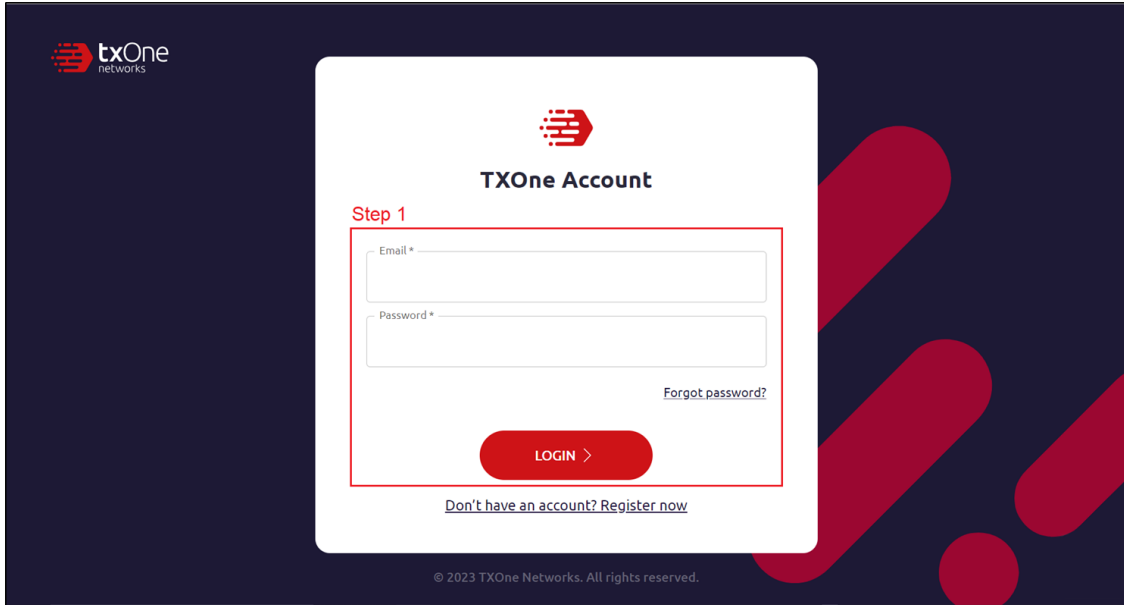


3 Logging in to MyTXOne Portal Account

Procedure

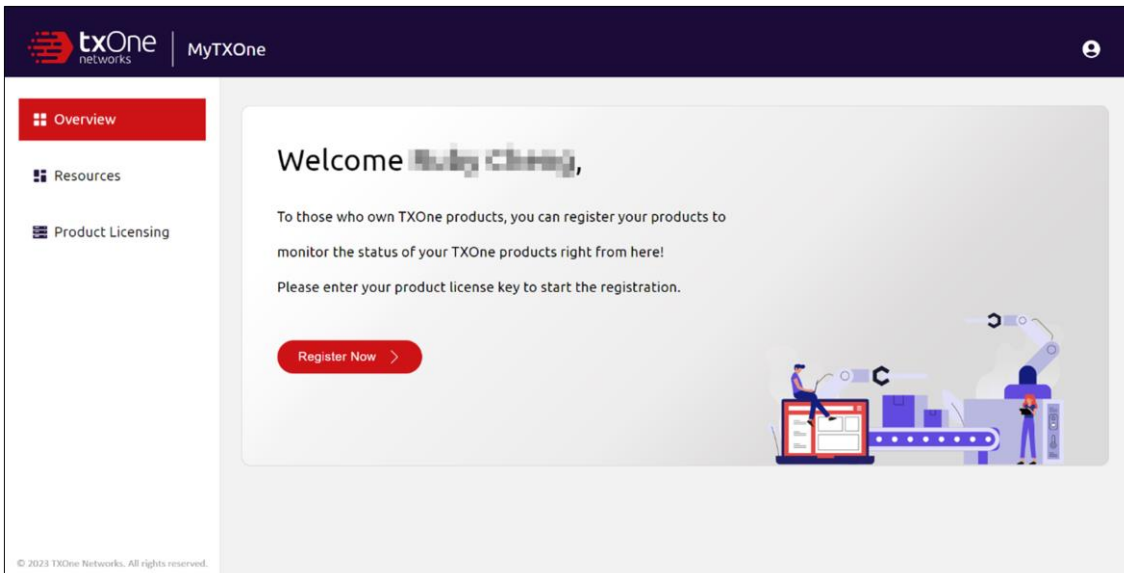
Step 1.

On the login page, enter the email you used for account registration and the password you set on the registration form, then click “LOGIN.”



Step 2.

You are now logged in to your MyTXOne portal account.



4 Resetting MyTXOne Account Password

You can reset your account password in the following scenarios:

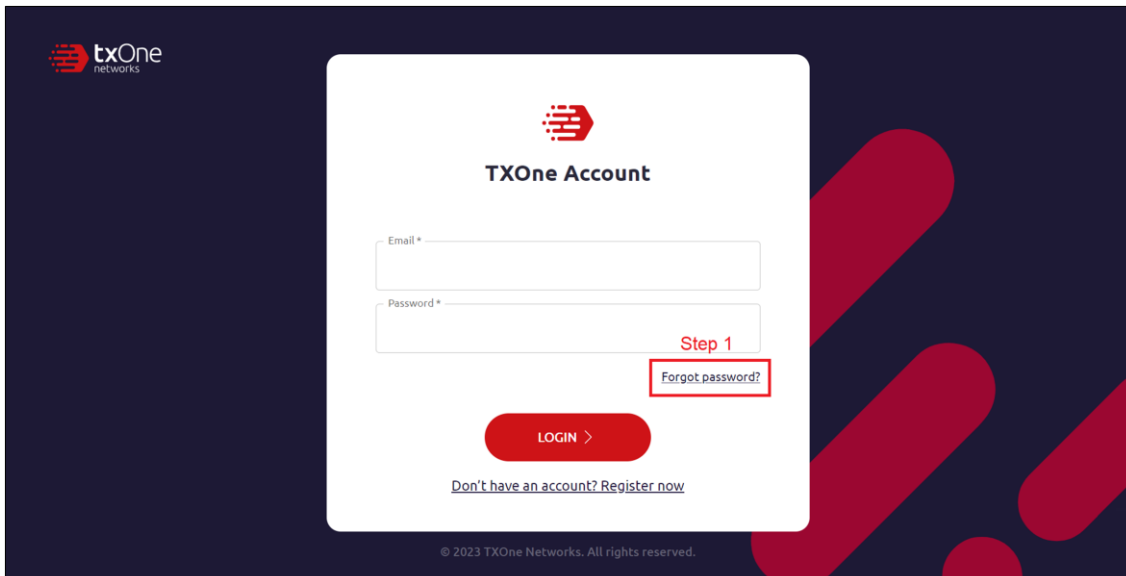
- You forget your original password.
- A regular password update is needed to secure your account.

In this chapter, we will outline two sets of procedures to follow for each of these scenarios.

Procedure (Forgot Password)

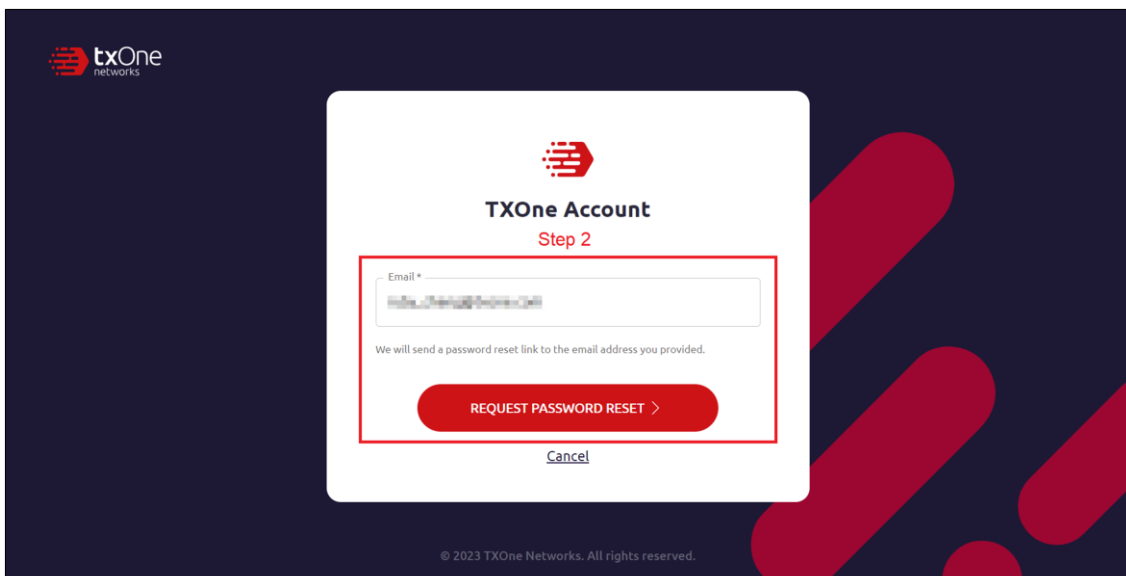
Step 1.

On the login page, click “Forgot password?”



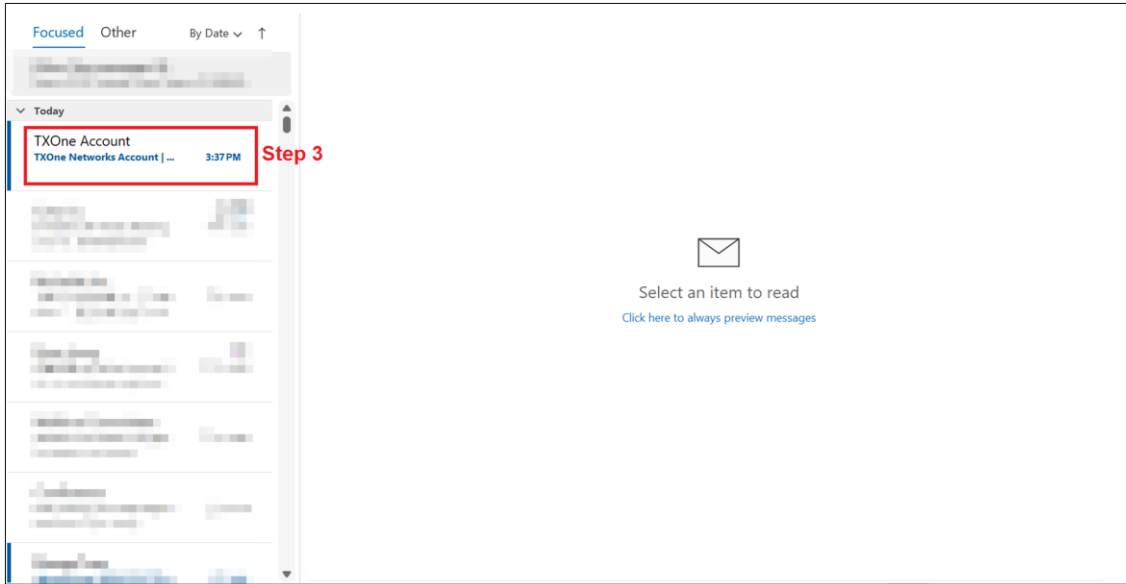
Step 2.

Input your email address which you used for account registration, then click “REQUEST PASSWORD RESET.”



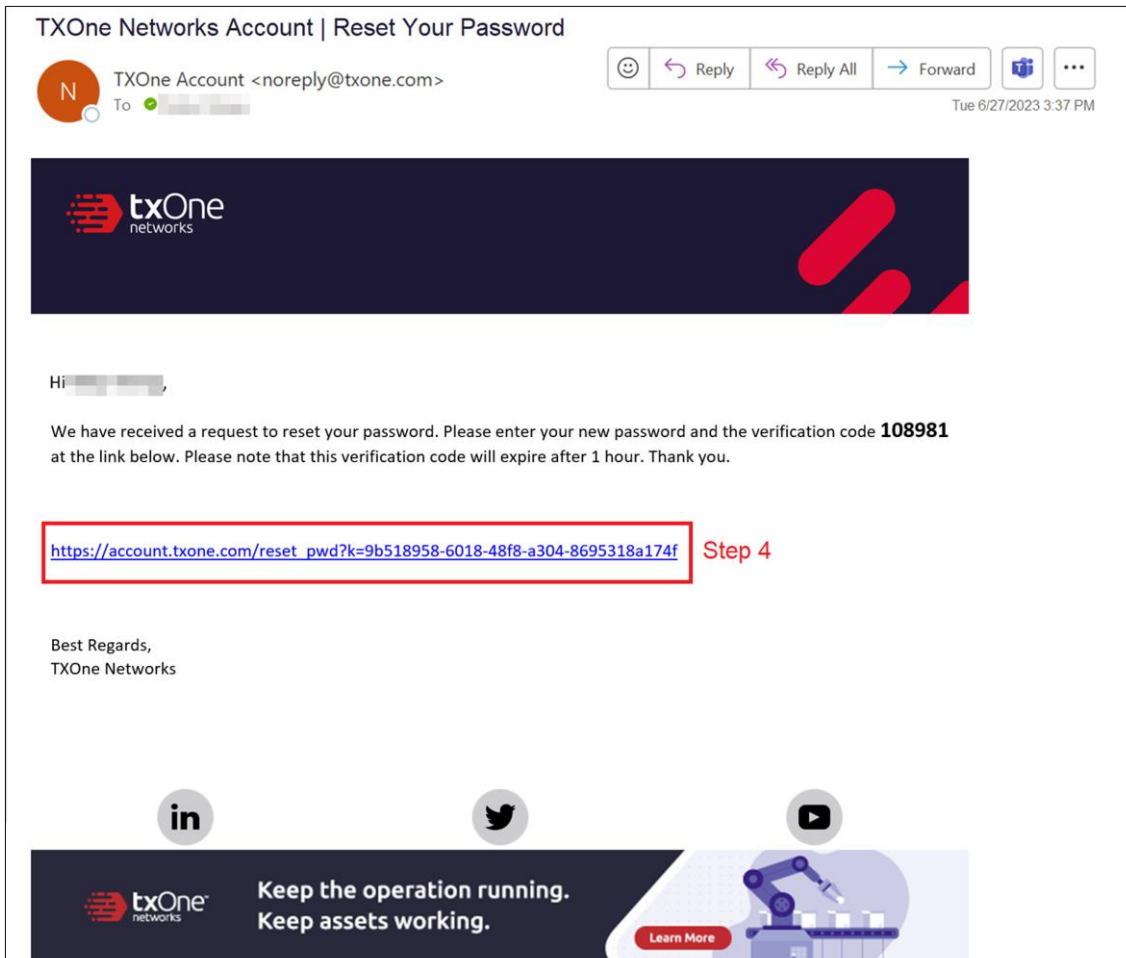
Step 3.

Check the inbox of the email you used for account registration, then open the password reset email.



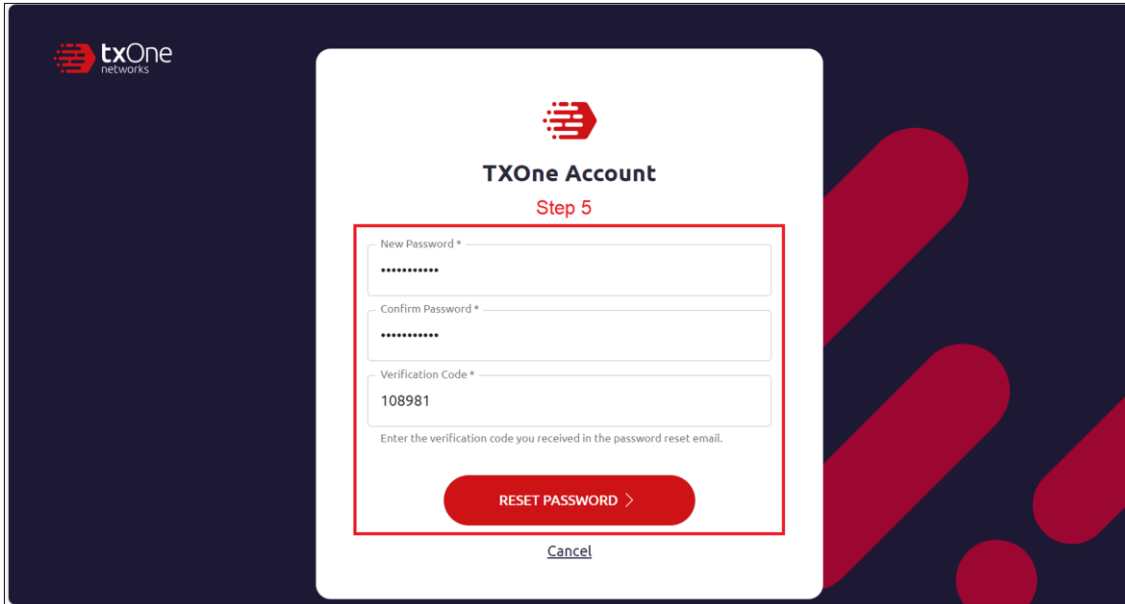
Step 4.

Click the password reset link in the email.



Step 5.

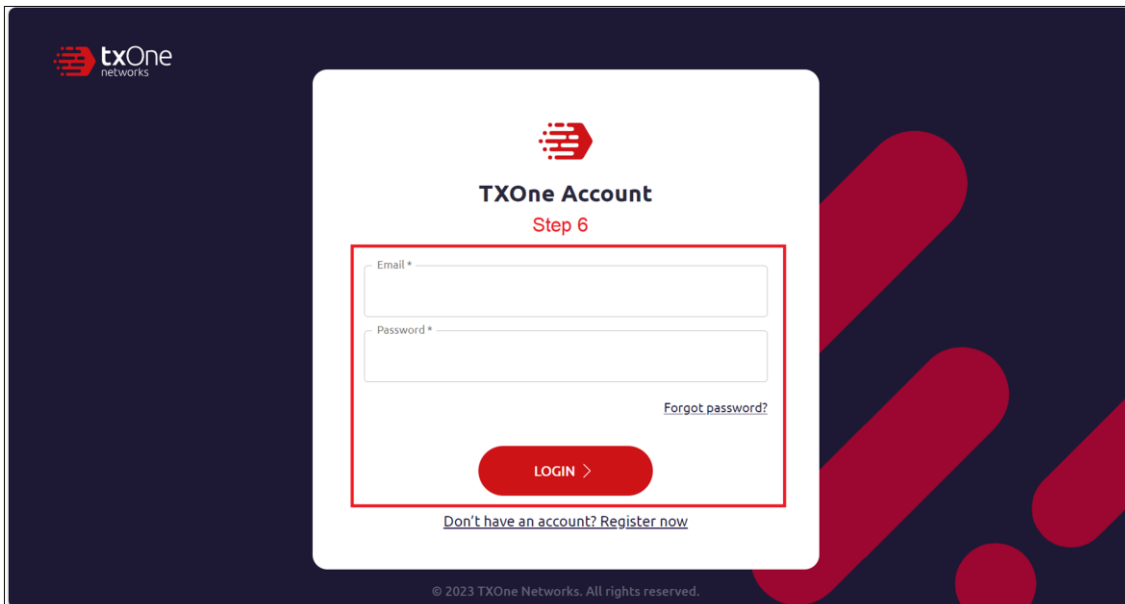
On the password reset page, input your new password, confirm password, and the verification code specified in the email. Then click “RESET PASSWORD.”



The screenshot shows a white form titled "TXOne Account Step 5" on a dark blue background. The form contains three input fields: "New Password *", "Confirm Password *", and "Verification Code *". The "Verification Code" field contains the value "108981". Below the fields is a red button labeled "RESET PASSWORD >" and a "Cancel" link.

Step 6.


Your password reset process is now complete. After you are redirected to the MyTXOne portal login page, proceed to logging in to your account with your new password.

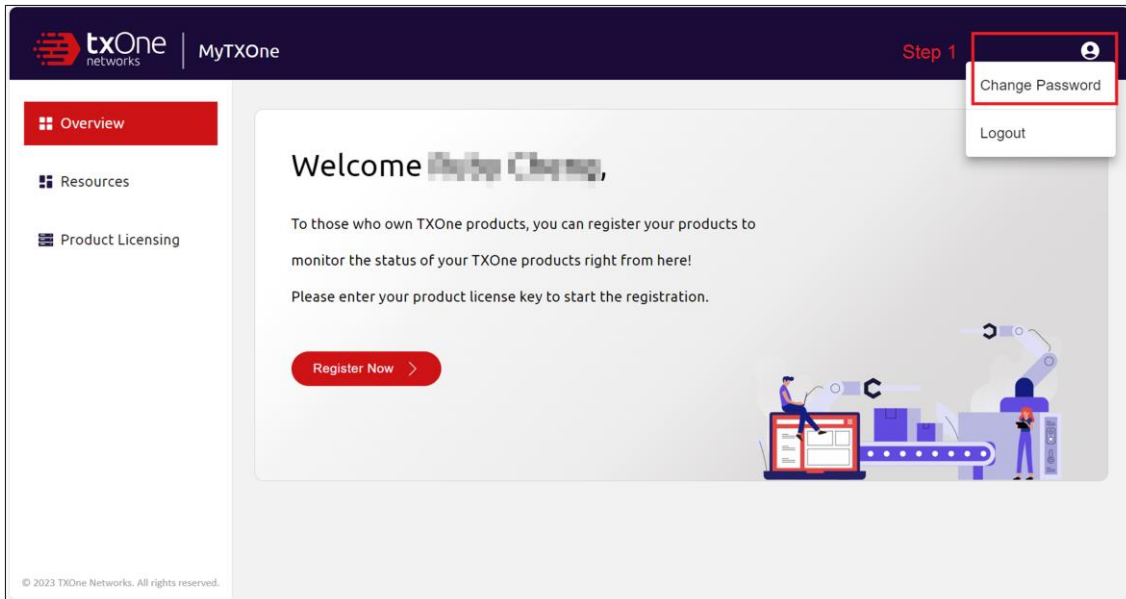


The screenshot shows a white form titled "TXOne Account Step 6" on a dark blue background. The form contains two input fields: "Email *" and "Password *". Below the fields is a "Forgot password?" link and a red button labeled "LOGIN >". At the bottom of the form is a link: "Don't have an account? Register now".

Procedure (Password Update)

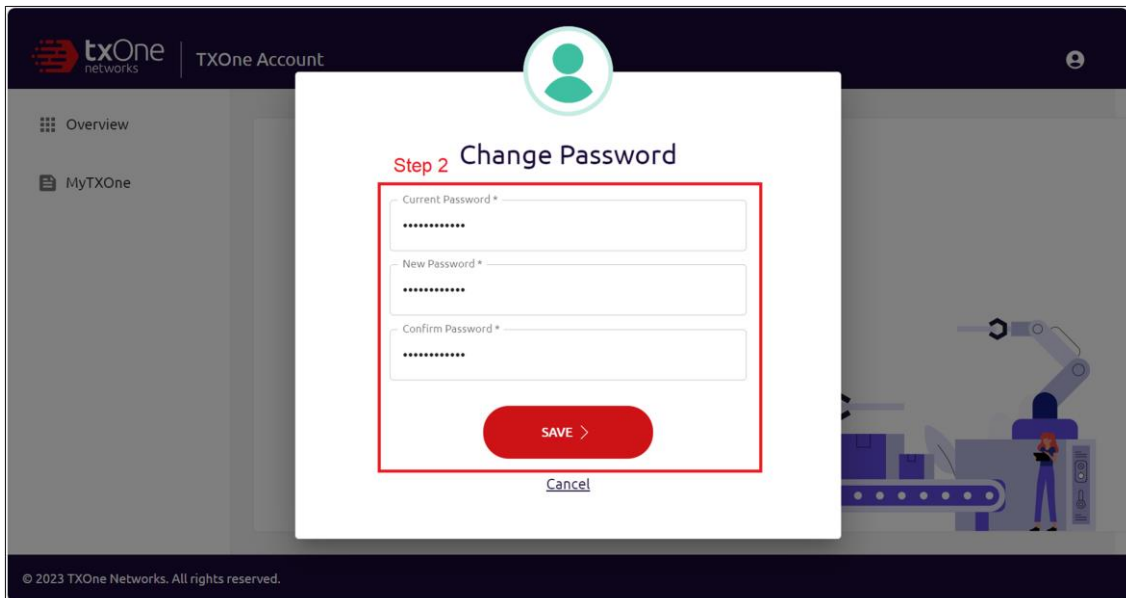
Step 1.

On the [Overview] page, click  at the upper right corner and select “Change Password” from the drop-down list.



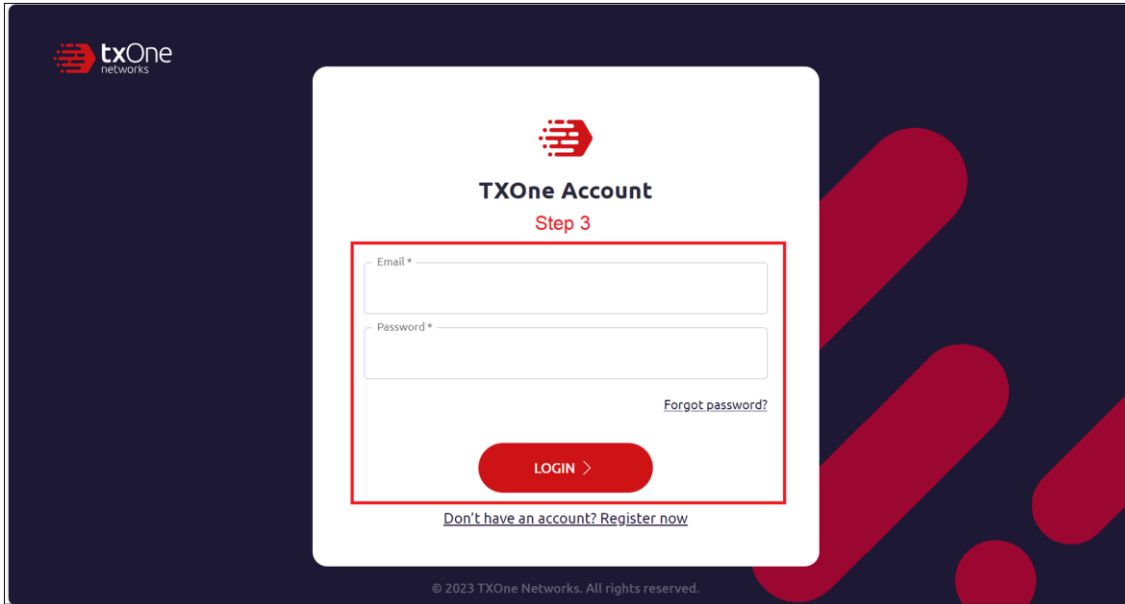
Step 2.

A [Change Password] window pops up. Input your current password, new password, and confirm password. Then click “SAVE.”




Step 3.

After you change your password, you will be logged out from the portal. Log in to your account with your new password.



5 Registering Product Licenses on MyTXOne Portal

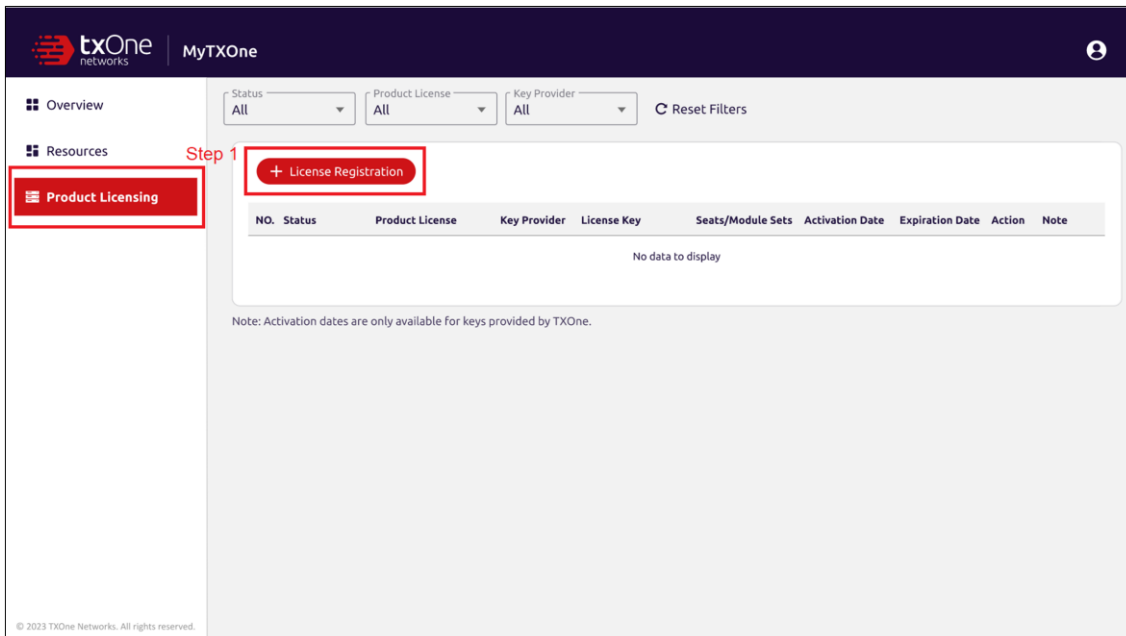
When you complete the activation of your account, only the [Overview], [Resources], and [Product Licensing] tabs are accessible. To access other tabs for downloading the product firmware/pattern files and access documentation such as user’s guides, quick start guides, and release notes, you must activate the relevant product licenses first. For example, if you would like to download the EdgeIPS Pro firmware/pattern files and relevant documentation, you must activate an EdgeIPS Pro product license beforehand.

 You can access the relevant product-related resources by activating either a TXOne full license or a TXOne trial license.

Procedure

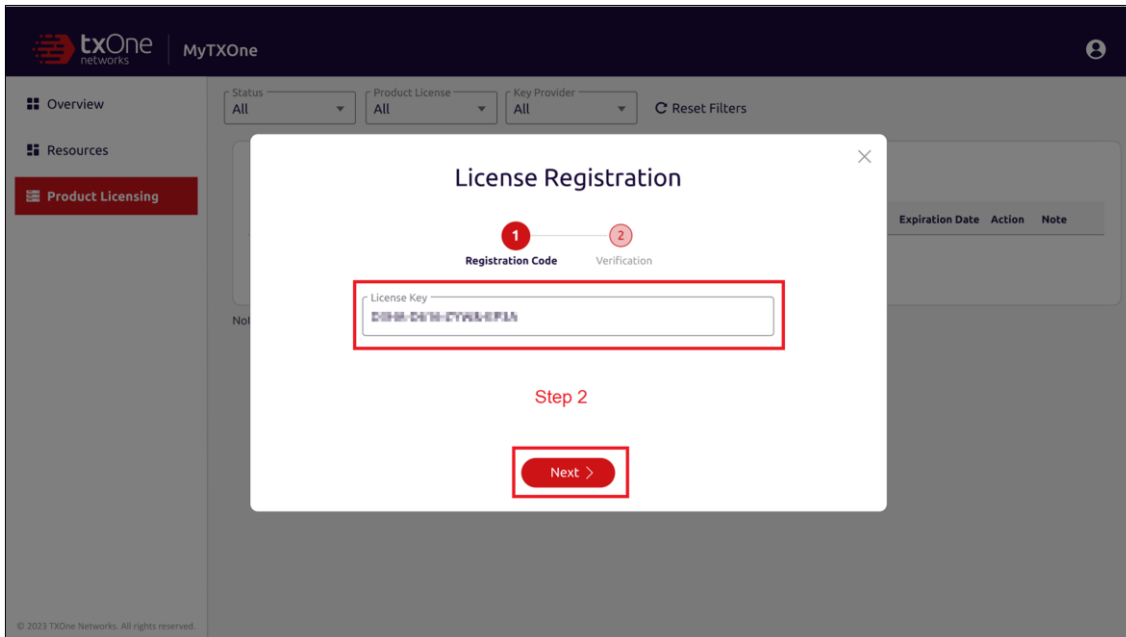
Step 1.

Navigate to the [Product Licensing] tab and click “License Registration.”



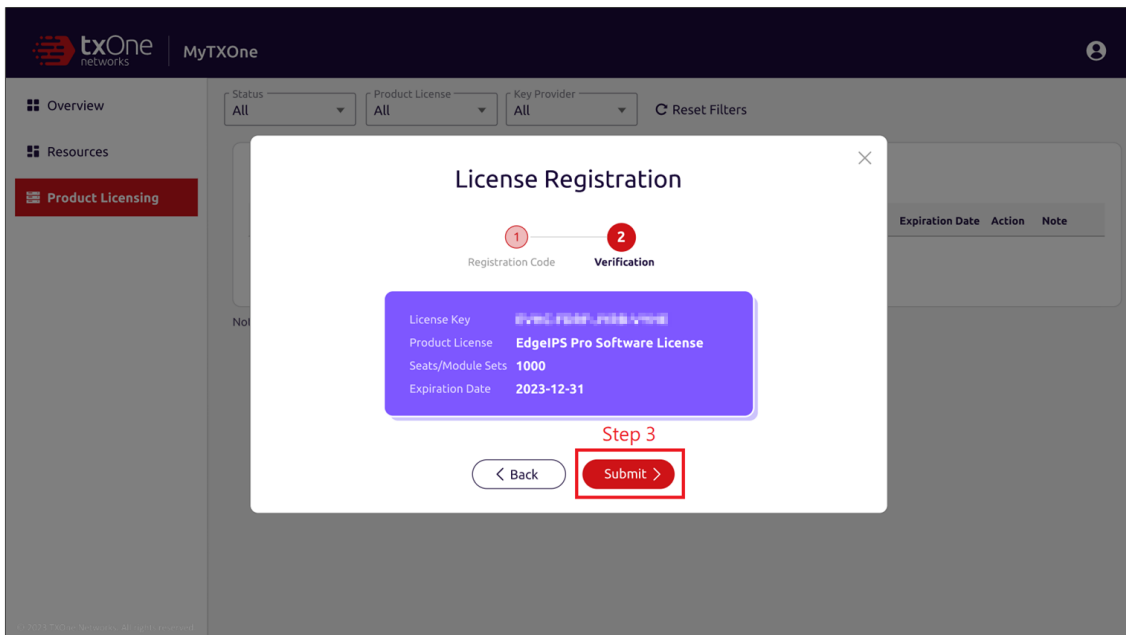
Step 2.

Input your product license key and click “Next.”



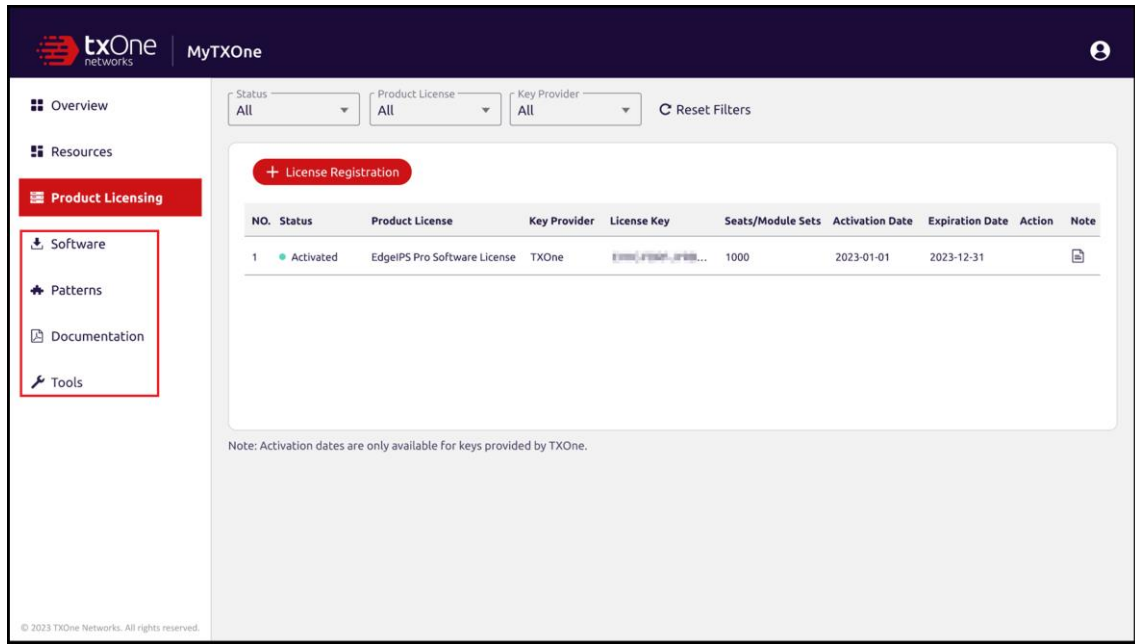
Step 3.

Verify if the license key digits, product for registration, number of seats/module sets, and license expiration date are all accurate. Once confirmed, click “Submit.”



Step 4.

Your product license is now activated, and you are able to access a variety of product-related resources under the [Software], [Patterns], [Documentation], and [Tools] tabs.



The screenshot shows the MyTXOne portal interface. On the left, there is a navigation menu with 'Product Licensing' highlighted. The main content area displays a table of licenses. The table has columns for NO., Status, Product License, Key Provider, License Key, Seats/Module Sets, Activation Date, Expiration Date, Action, and Note. One license is listed with status 'Activated' and activation date '2023-01-01'. A note at the bottom states: 'Note: Activation dates are only available for keys provided by TXOne.'

NO.	Status	Product License	Key Provider	License Key	Seats/Module Sets	Activation Date	Expiration Date	Action	Note
1	Activated	EdgeIPS Pro Software License	TXOne	XXXXXXXXXX...	1000	2023-01-01	2023-12-31		